

2021 ACHP FALL CLINICAL CONFERENCE

VIRTUAL - September 23-24, 2021

The Big Pivot: Reinventing Tomorrow

▶ **DAY 1 • THURSDAY, September 23**

1:45 – 3:00 p.m.

Fall Clinical Conference

Welcome

Speaker: Stephen Perkins, M.D.; UPMC Health Plan

Keynote – Returning to a “New Normal”: The Future of Behavioral Health Care

The pandemic highlighted and exacerbated the significant challenges in behavioral health care. As the country returns to a “new normal,” we have an opportunity to reimagine the future of addressing patient needs in light of lessons learned from the pandemic.

Speaker: Daniel Gillison, Jr.; National Alliance on Mental Illness

Reaction Panel – Returning to a “New Normal”: The Future of Behavioral Health Care

Following the keynote address, ACHP clinical leaders share perspectives and recommendations. Panelists will cover topics such as innovating in the face of increased demand, determining the impact of behavioral health integration, assessing the effectiveness of digital tools — including telehealth — and understanding member’s technological experience.

Panelists:

Mike Franz, M.D.; PacificSource Health Plans

Mark Huth, M.D.; GHC-SCW

Moderator: Carl Rorie Alexandrov, LMSW, CDPHP

3:00 p.m.

Adjourn

Speaker: Ceci Connolly, President & CEO, ACHP

10:30 – 10:45 a.m. EDT

Welcome Back

Speaker: Julia Joseph-DiCaprio, M.D.; UCare

10:45 – 11:30 a.m.

Keynote – What Matters When?

This keynote session will examine the fine line between patients and consumers and the unique opportunity that distinction creates for provider-aligned health plans. Dr. Tom Lee examines the cycle in which individuals interact with their care, revealing the areas where consumerism and patient-centered care overlap, and what it means for both health plans and provider organizations. Q&A to follow.

Speaker: Tom Lee, M.D.; Press Ganey

11:30 – 11:45 a.m.

BREAK

11:45 a.m.– 12:30 p.m.

Concurrent Sessions

Session A – A Tech-Enabled Continuum of Care: Using Virtual Tools to Deliver Better Health

ACHP members and their provider partners rapidly adapted to deliver care virtually during the COVID-19 pandemic. As in-person care returns, clinical and financial leaders will share lessons learned, where they have found value in using virtual care and considerations for future investment strategies. Attendees will also have the opportunity to talk with their peers about upcoming adaptations to truly transform the health care experience.

Panelists:

Puneet Budhiraja, CDPHP

Richard McCarthy, M.D.; The Permanente Medical Group

Moderator: Kiana Moore, ACHP

Session B – A New Era for Biosimilars

With biosimilar competition for Humira likely to enter the market in 2023, the future for more biosimilar competition is heating up. This session will feature an update from the FDA, including clinical and analytical data to help ACHP member plans understand the opportunity to address high drug prices through competition. Clinical operations and regulatory challenges will also be addressed.

Speaker: Nina Brahme, Ph.D., M.P.H., Office of Therapeutic Biologics and Biosimilars, Center for Drug Evaluation and Research, FDA

12:30 – 12:35 p.m.

BREAK

12:35 – 1:20 p.m.

Concurrent Sessions

Session C – Resilience and Growth in MA Stars Performance

Changes to the MA Stars program, particularly the increased weighting of member experience and increasing importance of pharmacy related measures, create uncertainty for even the most seasoned MA plans. In this highly interactive session, clinical and financial leaders will discuss opportunities for a more analytics-driven approach to health plan investments that both targets the most important variables impacting overall health plan Stars performance and potential for growth.

Panelists:

Suzanne Cogan, Press Ganey/SPH Analytics
Greg Hanley, CPHQ, FACHE; UCare
April Vogelsang, RN; Health Alliance

**Session D – Community Health Plans Moving
Toward Better, More Equitable Serious Illness Care**

When patients with serious illness engage earlier in conversations related to goals, values and priorities, they experience better quality of life, less distress and care that aligns with their preferences.

This interactive, roundtable discussion with serious illness care experts and ACHP member plans will explore current community health plan efforts to optimize appropriate referrals to palliative care and hospice services, with special focus on addressing key barriers to improving equitable access to serious illness services.

Panelists:

Stephen Barlow, M.D.; SelectHealth

Connie Rotar, RN, CCM; Dean Health Plan

Namita Seth Mohta, M.D.; Ariadne Labs Serious Illness Care Program

Moderator: Connie Hwang, M.D.; ACHP

1:20 p.m.

Adjourn

Speaker: Ceci Connolly, President & CEO, ACHP