**Western PA PCMH Virtual Learning Network Session**

Tuesday, April 7

8:30 a.m. to 11:30 a.m.

8:30 a.m. to 8:35 a.m. – **Overview and Goals for the Session** – Robert Ferguson, MPH, Chief Policy Officer, Pittsburgh Regional Health Initiative (PRHI)

8:35 a.m. to 9:15 a.m. – **PCMH Provider Report Outs on SDOH Screening Results and use of Health Information Organizations (HIOs) –** Pauline Taylor, Program Specialist, PRHI

*Ask each PCMH to report out on:*

1. *What percentage of your eligible patients are being offered SDOH screening?  What percent are refusing the screening?  What are the top three SDOH issues you are identifying? What adjustments are you making to your SDOH screening processes due to COVID19?*
2. *How are you getting your daily hospital admission, discharge, and transfer (ADT) reports directly from the hospitals or through a Health Information Organization (HIO), such as Clinical Connect HIE or Keystone HIO?*

9:15 a.m. to 9:25 a.m. – Break

9:25 a.m. to 10:15 a.m. – **Overviewof the Spirit and Skills of Motivational Interviewing (MI) with Interactive Exercises on How to Apply MI to SDOH Screening and Follow-up Processes –** Mark Valenti, Manager of Training, Education, and Workflow Integration, ECCM, Highmark Health

10:15 a.m. 10:20 a.m. - **Break**

10:20 a.m. to 10:50 a.m. – **Overview of How to Respond to Positive SDOH Screens: Assisting Patients with Obtaining Services and Tracking the Outcomes of the Referrals** – Bruce Block, MD, Chief Learning and Informatics Officer, PRHI

10:50 a.m. to 11:25 a.m. – **Panel with Social/Human Services Agencies: Referral Processes and Team Roles to Respond to Positive SDOH Assessments and How CBOs Can Educate PCMH Teams about SDOH Resources and Patient Conversations** – Panelists: Shannon Shaffer, MSW, Adult Mobile Counselor, Crisis Center North; Pamela Jeneé Wilbon, Chief Program Officer, Pittsburgh Community Services, Inc.,

11:25 a.m. to 11:30 a.m. -- **Wrap Up and Next Steps** – Pauline Taylor, Program Specialist, PRHI