**Northeastern PA PCMH Virtual Learning Network Session**

Tuesday, May 5

8:30 a.m. to 11:30 a.m.

Event address for attendees: <https://prh1.webex.com/prh1/onstage/g.php?MTID=eabd477983d9e3dcb389099b5467dac3b>

8:30 a.m. to 8:35 a.m. – **Overview and Goals for the Session** – Robert Ferguson, MPH, Chief Policy Officer, Pittsburgh Regional Health Initiative (PRHI)

8:35 a.m. to 9:15 a.m. – **PCMH Provider Report Outs on SDOH Screening Results and use of Health Information Organizations (HIOs) –** Pauline Taylor, Program Specialist, PRHI

*Ask each PCMH to report out on:*

1. *What percentage of your eligible patients are being offered SDOH screening?  What percent are refusing the screening?  What are the top three SDOH issues you are identifying?  What are the continuing obstacles?*
2. *How are you getting your daily hospital admission, discharge, and transfer (ADT) reports directly from the hospitals or through a Health Information Organization (HIO), such as Clinical Connect HIE or Keystone HIO?*
3. *Have you signed on with a P3N-certified HIO yet?\**

*\*Participants will have a HIO/ADT handout in their packets.*

*Ask each social/human service agency in the room to report out on:*

1. *What services does your agency provide?*
2. *When working with PCMHs to receive and close the loop on referrals, what has and hasn’t worked well?*

9:15 a.m. to 9:25 a.m. – Break

9:25 a.m. to 10:15 a.m. – **Overviewof the Spirit and Skills of Motivational Interviewing (MI) with Interactive Exercises on How to Apply MI to SDOH Screening and Follow-up Processes –**

10:15 a.m. 10:20 a.m. - **Break**

10:20 a.m. to 10:50 a.m. – **Overview of How to Respond to Positive SDOH Screens: Assisting Patients with Obtaining Services and Tracking the Outcomes of the Referrals** – Bruce Block, MD, Chief Learning and Informatics Officer, PRHI

10:50 a.m. to 11:25 a.m. – **Panel with Social/Human Services Agencies: Referral Processes and Team Roles to Respond to Positive SDOH Assessments and How CBOs Can Educate PCMH Teams about SDOH Resources and Patient Conversations** – Panelists: Shannon Shaffer, MSW, Adult Mobile Counselor, Crisis Center North; Loreen Comstock, Geisinger. Michelle Cooper, PCADV.

11:25 a.m. to 11:30 a.m. -- **Wrap Up and Next Steps** – Pauline Taylor, Program Specialist, PRHI