

Poster Presentations

1. Misinterpretation of the Spinal Fluid When Testing for Multiple Sclerosis - *Multiple Sclerosis Care Center*
2. Enhancing nursing practice the ripe way: Specialty induction unit - *OB 2800 Unit*
3. Let the dashboard be your guide: Reducing 7-day readmissions –*Med Surg*
4. Reducing ThinPrep® Imaging System Imager Error Rates –*Cytology Lab*
5. Moving Towards a One-day Fast Track Discharge Program Following Total Hip Arthroplasty: Just Right or Are We Moving Too Fast? - *Orthopedics*
6. Does a stress ball reduce syncope related events post operatively? - *Innovation Center and 4100 Unit*
7. Using the Patient Centered Value System to Connect Feedback with Action –*Innovation Center*
8. Losing Patient Tissue and Gaining Patient Trust: A Case for Identity Testing—*Pathology*
9. Reducing the Incidents of Port Associated Blood Stream Infection on the Oncology Unit –*Infection Prevention and 5800 Unit*
10. Implementing a Hospital Wide Charge Nurse Program –*4800 Unit*
11. Engaging bedside nurses in strategies to prevent turnover-*Womancare Birth Center*
12. Barriers to early and postpartum screening in women with gestational diabetes-*OB/GYN*
13. Improving OB Triage/Emergency Patient Experience through Efficient Flow Management—*Womancare Birth Center Triage*
14. Parent Partnership Unit – Families are the Best Medicine—*Mother/Baby Unit*
15. Improving Patient Safety in the NICU Using a Pharmacist Intervention Program—*Pharmacy and NICU Unit*
16. Prevention of Peri Operative Sacral Breakdown: Risk to Resolution—*Operating Room*

March 3, 2020

UPMC | MAGEE-WOMENS
HOSPITAL

15th Annual
Dr. Dennis English
Patient Safety Symposium

NEVER FLY SOLO®
The POWER of



In Patient Safety

7:15 AM to 12 Noon
Hutchinson & Hayashi Auditorium

Target Audience

Staff, Nurses, Physicians, Administrators, Pharmacists, Ancillary Staff

Magee's Quality/Patient Safety Symposium is one of the regions focused seminars for advancing patient safety. Our speakers are recognized both regionally and nationally for driving high reliability, teamwork, and collaborative care where team members work together and include the patients and their families into the care activities.

UPMC Magee -Womens Hospital 15th Annual Quality/Patient Safety Symposium

6:30 AM Sign-in /Continental Breakfast

7:15 AM Welcome

Richard Beigi, MD, MSc

President, UPMC Magee-Womens Hospital

Professor of Reproductive Sciences, Dept OB/GYN/RS, UPSOM

7:20 AM Special Recognition

Gabriella Gosman, MD

Vice President, Medical Affairs UPMC Magee-Womens Hospital

Professor and Vice Chair for Education, Department OB/GYN/RS

University of Pittsburgh School of Medicine, Pittsburgh, PA

7:30 AM Never Fly Solo®

Lt Colonel (ret.) Bo “Guvner” McGowan, MBA, Executive Leadership

Certified Speaker Wingman Enterprises, Atlanta, Georgia

Ret Air Force Instructor Fighter Pilot

Commercial Airline Pilot

8:30 AM Healing Centered Engagement: How trauma-informed care can help promote trust

Elizabeth Miller, MD, PhD, FSAHM

Director, Adolescent and Young Adult Medicine

Medical Director, Community and Population Health

UPMC Children’s Hospital of Pittsburgh

Edmund R. McCluskey Chair in Pediatric Medical Education

Professor of Pediatrics, Public Health, and Clinical and Translational Science, Pittsburgh, PA

Co-Director, Community Engagement, Clinical and Translational Science Institute, University of Pittsburgh

9:15 AM Special Recognition

Break & Viewing Posters

9:30 AM Key Behaviors to Minimize Liability Risk, Enhance Trust, and Provide Safer Care

Rick Kidwell, JD

Senior Associate Counsel/Vice President

Risk Management UPMC

Pittsburgh, PA

10:15 AM Break & Viewing Posters

10:30 AM The Intersection of Patient Safety and Patient Engagement

Glenn Updike, MD, MMM

Medical Director MyUPMC

Medical Director Clinical Informatics, Womens Health Service Line

Pittsburgh, PA

11:15 AM Panel Discussion Q & A

Moderator—Gabriella Gosman, MD

11:45 AM Announcement of Quality Poster Award Winners

12 Noon Adjourn

Program Objectives:

- ◆ The attendees will learn to assess and establish trust rapidly with health care team members and patients/families.
- ◆ The attendees will become familiar with providing trauma informed care that enhances patients’ ability to trust the heal care team.
- ◆ The attendees will be able to describe key behaviors that minimize liability risk by enhancing patient and team member trust.

Faculty Disclosures:

No members of the planning committee, speakers, presenters, authors, content reviewers, and/or anyone else in a position to control the content of this education activity have relevant financial relationships with any entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients to disclose.

CME Accreditation and Designation Statement

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing medical education for the healthcare team.

The University of Pittsburgh School of Medicine designates this live activity for a maximum of **4.0 AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

Disclaimer Statement

The information presented at this CME program represents the views and opinions of the individual presenters, and does not constitute the opinion or endorsement of, or promotion by, the UPMC Center for Continuing Education in the Health Sciences, UPMC / University of Pittsburgh Medical Center or Affiliates and University of Pittsburgh School of Medicine. Reasonable efforts have been taken intending for educational subject matter to be presented in a balanced, unbiased fashion and in compliance with regulatory requirements. However, each program attendee must always use his/her own personal and professional judgment when considering further application of this information, particularly as it may relate to patient diagnostic or treatment decisions including, without limitation, FDA-approved uses and any off-label uses.