

**March 2, 2021  
7:15 AM to 12 Noon**

**UPMC | MAGEE-WOMENS  
HOSPITAL**

**16th Annual Dr. Dennis English  
Virtual Patient Safety Symposium**

**Confronting and Addressing Inequalities in  
Health Care: *Achieving the Best Outcomes***



***Target Audience***

**Staff, Nurses, Physicians, Administrators, Pharmacists, Ancillary Staff**

**Magee's Quality/Patient Safety Symposium is one of the regions focused seminars for advancing patient safety. Our speakers are recognized both regionally and nationally for driving high reliability, teamwork, and collaborative care where team members work *together and include the patients and their families into the care activities.***

# UPMC Magee -Womens Hospital 16th Annual Quality/Patient Safety Symposium

**7:00 AM Sign-in to Teams**

**7:15 AM Welcome**

**Richard Beigi, MD, MSc**

*President, UPMC Magee-Womens Hospital*

*Professor of Reproductive Sciences, Dept OB/GYN/RS, UPSOM*

**7:20 AM Race and Culture in Prenatal Care: Anchoring Quality Through Relationships**

**Jeannette South-Paul, MD, DHL( Hon), FAAFP**

*Professor and Chair Emeritus, Family Medicine*

*University of Pittsburgh School of Medicine, Pittsburgh, PA*

*J. South-Paul Academic Consultants, LLC*

**8:20 AM Break**

**8:30 AM “The Trans Experience”**

*Maddox Campbell*

*NICU Patient Care Technician*

*Magee-Womens Hospital, Pittsburgh, PA*

**9:15 AM Break**

**9:20 AM The Value of Effective Communication to Diverse Populations**

**Marie Teslovich**

*Manager*

*UPMC International Patient Relations*

*Pittsburgh, PA*

**John V. Silipigni LCSW, MBA, CCM, ACM-SW**

*Director, Health Management*

*UPMC Magee-Womens Hospital, Pittsburgh, PA*

**10:15 AM Break**

**10:20 AM Legal Issues in the Care of Persons with Disabilities and Other Underserved Populations**

**Chatón T. Turner, Esq.**

*Senior Associate Counsel/Senior Director Disabilities Services*

*University of Pittsburgh Medical Center , Pittsburgh, PA*

**11:00 AM Break**

**11:05 AM Leveraging Collaboration to Focus on Multifaceted Inequities Inside and Outside Our Walls**

**LaJuana Fuller MHA, R.T. (R) (M)**

*Director, Womens Imaging*

*UPMC Magee-Womens Hospital, Pittsburgh, PA*

**Jessica Johnson, MHA, BSN, RN**

*Director, Surgical Services*

*Chair, Inclusion and Diversity Initiatives*

*UPMC Magee-Womens Hospital, Pittsburgh, PA*

**12 Noon Adjourn**

## Program Objectives:

The attendees will understand the basis of our patient’s fear of engaging with health care

- ◆ The attendees will learn optimal communication approaches with patients and support persons with limited English proficiency
- ◆ The attendees will learn the Legal implications for inequalities/disabilities in providing care
- ◆ The attendees will understand the importance of supporting, and meeting the needs of transgender patients
- ◆ The attendees will learn how are we addressing inequalities at UPMC Magee-Womens Hospital and how we engage women in the community to receive care

## Faculty Disclosures:

No members of the planning committee, speakers, presenters, authors, content reviewers, and/or anyone else in a position to control the content of this education activity have relevant financial relationships with any entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients to disclose.

## CME Accreditation and Designation Statement

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

## Physician (CME)

The University of Pittsburgh designates this live activity for a maximum of 4.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

## Nursing (CNE)

The maximum number of hours awarded for this Continuing Nursing Education activity is 4.25 contact hours.

**Other Healthcare Professionals:** Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

## Disclaimer Statement

The information presented at this CME program represents the views and opinions of the individual presenters, and does not constitute the opinion or endorsement of, or promotion by, the UPMC Center for Continuing Education in the Health Sciences, UPMC / University of Pittsburgh Medical Center or Affiliates and University of Pittsburgh School of Medicine. Reasonable efforts have been taken intending for educational subject matter to be presented in a balanced, unbiased fashion and in compliance with regulatory requirements. However, each program attendee must always use his/her own personal and professional judgment when considering further application of this information, particularly as it may relate to patient diagnostic or treatment decisions including, without limitation, FDA-approved uses and any off-label uses.