

VPMA & Medical Staff Leadership
Fall Retreat
October 18, 2019

(Optional: October 17, 2019 Social Time/Dinner @ Wildwood for those arriving the evening before the conference "or available").

Hotel Information Provided in Attachment.

Location:

Cumberland Woods Village

700 Cumberland Woods Drive
Allison Park, PA 15101

Program approx. 9-3 /Keynote Presenters:

Peer Review & PPEC / Horty Springer & Mattern
CME Provided

Call Reservations for meeting participation (not room reservations)
to the Administrative Assistant to the Medical Staff at (724) 589-6224
or e-mail at Andejaz@upmc.edu

Reservation Deadline – Saturday, September 1, 2019

Turn Over for Important CME information:

Learning Objectives:

- What is Peer Review & What are the Costs of Not Doing it Well?**
- Top 10 Tips for Creating an Effective and Constructive Peer Review Process for Clinical Performance Issues**
- Two UPMC Initiatives Relating to “Peer Review” Activities”**
- Stuff Happens on the Very Best of Medical Staffs! And When it Does, Most Issues are Constructively and Successfully Resolved Via the Progressive Steps Continuum!**
- Beyond Collegial Discussions, PIP Options for Clinical Quality...that Work!**
- The Physician Behavior/Patient Safety Connection – Does Any Doubt Remain?**

Target Audience

- Physicians and allied health professionals**
- Faculty Disclosure**
No members of the planning committee, speakers, presenters, authors, content reviewers and/or anyone else in a position to control the content of this education activity have relevant financial relationships with any entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients to disclose.
- Accreditation and credit designation**

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME) and the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Physicians

The University of Pittsburgh School of Medicine designates this live activity for a maximum of 4.25 AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Other health care professionals

Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

Disclaimer Statement

The information presented at this CME program represents the views and opinions of the individual presenters, and does not constitute the opinion or endorsement of, or promotion by, the UPMC Center for Continuing Education in the Health Sciences, UPMC / University of Pittsburgh Medical Center or Affiliates and University of Pittsburgh School of Medicine. Reasonable efforts have been taken intending for educational subject matter to be presented in a balanced, unbiased fashion and in compliance with regulatory requirements. However, each program attendee must always use his/her own personal and professional judgment when considering further application of this information, particularly as it may relate to patient diagnostic or treatment decisions including, without limitation, FDA-approved uses and any off-label uses.

UFMC

The “Peer Review” World Continues to Evolve Dramatically – and for the Better!

Catch the Wave!

October 18, 2019

| Time | Topic (CME Portion of the Seminar provided by Paul A. Verardi, Partner Horthy, Springer & Mattern) |
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| 8:30 to 8:45 am No CME credit awarded | Welcome, Introductions, and Overview of Retreat <i>James W. Boyle, M.D.</i> - CMO, UPMC Passavant <i>Daniel R. Sullivan, M.D., J.D.</i> - Chair, Passavant Hospital Foundation |
| 8:45 to 9:30 am No CME credit awarded | Physician FPPE Application Overview <i>Douglas S. McGill, MSHCPM</i> - Director, Clinical Outcomes & Professional Practice Evaluation, The Wolff Center of UPMC |
| 9:30 to 9:50 am Paul A. Verardi, Partner Horthy, Springer & Mattern) | What is “Peer Review?” & What Are the “Costs” of Not Doing It Well? <ul style="list-style-type: none"> • Regulatory and Legal Concerns • The Human Factors... |
| 9:50 to 10:10 No CME credit awarded | Break |
| 10:10 to 11:30 am Paul A. Verardi, Partner Horthy, Springer & Mattern) | Top 10 Tips for Creating an Effective and Constructive Peer Review Process for Clinical Performance Issues – Yes, It Can Be Done! Includes: <ul style="list-style-type: none"> • R.I.P. “Peer Review” ...and Viva “PPE!” • Increase the Focus on Sharing Educational “Lessons Learned for All” and “System” Issues • “M&Ms” Are a Fantastic Tool for Education...Just Be Careful! • “Those Who Ignore History are Doomed to Repeat It” – Creating and Maintaining a Central Repository to Inform Thoughtful Interventions • Benefits of Utilizing “Informational” Letters • Options for Conducting <u>Effective</u> Specialty Reviews (Including Having Helpful Review Forms!) • Obtaining Meaningful Input from Those Under Review • One Essential Key and Foundation for an Effective Process – Multi-Specialty Review Committee! • Solve the “Employed Physician Conundrum” – Coordinate and Integrate the Peer Review and Employment Processes • Modern Interventions that Work to Keep Patients Safe and Help Colleagues Be Successful! |

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| <p>11:30 to 12:15 pm Paul A. Verardi, Partner Horty, Springer & Mattern)</p> | <p>Two UPMC Initiatives Relating to “Peer Review” Activities</p> <ul style="list-style-type: none"> • <i>Role and Functioning of the New System PPEC – A Resource, Not Big Brother!</i> • <i>Policy on Sharing Peer Review Information Among UPMC Entities (Both “Push Notifications” and “Pull Requests”)</i> |
| <p>12:15 to 12:45 pm No CME credit awarded</p> | <p>Lunch</p> |
| <p>12:45 to 1:15 pm Paul A. Verardi, Partner Horty, Springer & Mattern)</p> | <p>Stuff Happens on the Very Best of Medical Staffs! And When it Does, Most Issues are Constructively and Successfully Resolved Via the Progressive Steps Continuum!</p> <ul style="list-style-type: none"> • <i>Overview of the Progressive Steps Continuum</i> • <i>Discipline is a Last Resort!</i> • <i>How to Conduct an Effective “Collegial Intervention” – Four Critical Steps to Success</i> • <i>How to Appropriately Document These Interventions – Tone and Content! And Where Is It Kept?</i> |
| <p>1:15 to 1:45 pm Paul A. Verardi, Partner Horty, Springer & Mattern)</p> | <p>Beyond Collegial Discussions, PIP Options for Clinical Quality...that Work!</p> <ul style="list-style-type: none"> • <i>Modern Interventions that Work to Keep Patients Safe and Help Colleagues Be Successful</i> • <i>The Devil is in the Details!</i> • <i>Example of How Far You Can Go to Help a Colleague in Modern PPE</i> |
| <p>1:45 to 2:45 pm Paul A. Verardi, Partner Horty, Springer & Mattern)</p> | <p>The Physician Behavior/Patient Safety Connection – Does Any Doubt Remain?</p> <ul style="list-style-type: none"> • <i>There Has Been No Bigger Sea Change Than This One in our Industry!</i> • <i>Those Medical Staff Approaches That Work, Those That Don’t</i> • <i>Wisdom of a “Leadership Council”</i> • <i>Essential Elements of an Effective Medical Staff Professionalism Policy</i> • <i>Effective PIP Options for Conduct – Different Than for Clinical Issues!</i> |
| <p>2:45 to 3:00 pm No CME credit awarded</p> | <p>Break</p> |
| <p>3:00 to 4:00 pm No CME credit awarded</p> | <p>PPE Update from the UPMC Trenches <u>James W. Boyle, M.D.</u> - CMO, UPMC Passavant <u>Paul E. Phrampus, M.D.</u> - Director Peter M. Winter Institute for Simulation, Education and Research (WISER) University of Pittsburgh and UPMC Medical Director, Patient Safety, UPMC Medical Director - Donald D. Wolff Jr. Center for Quality, Safety & Innovation at UPMC</p> |
| <p>4:00 to 5:00 pm No CME credit awarded</p> | <p>Social & Cocktail Hour – You Will Need It After a Day of Peer Review!</p> |