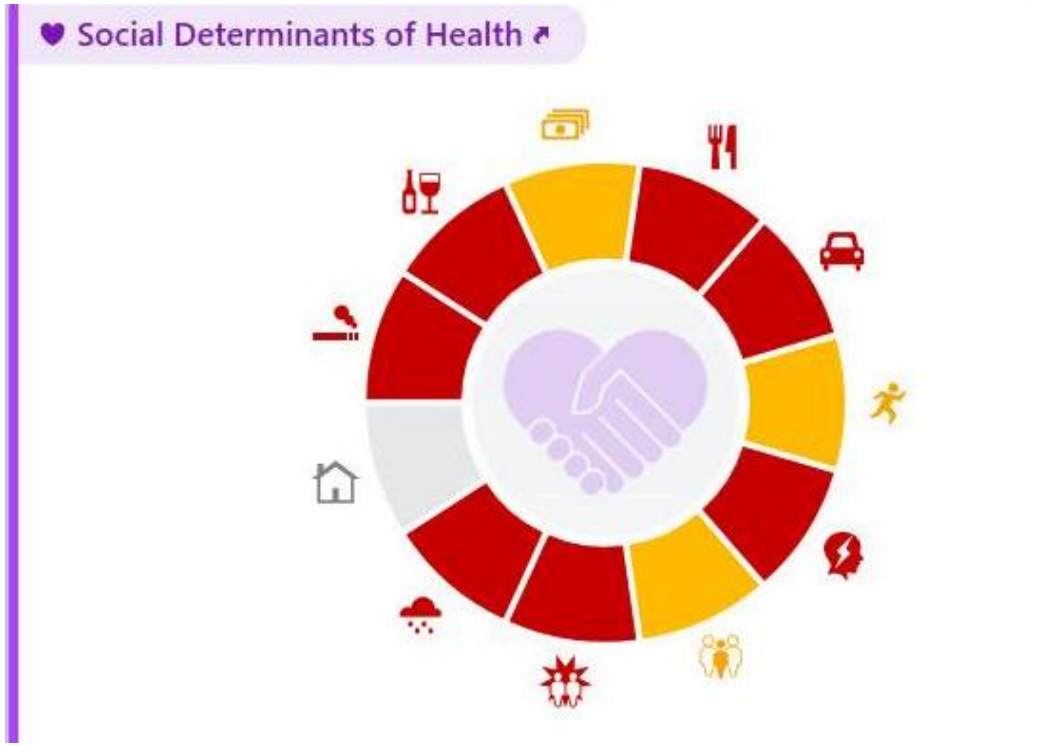
Lehigh Valley Health Network

SDOH GOALS

Goals:
1. Alignment of all agencies interacting with patients
2. Use National SDoH screening tool built in Epic
3. Completed by patients to identify needs
4. Data is collected from the survey and resources provided



National Academy of Medicine:

- Alcohol Use
- Depression
- Financial Resource Strain
- Intimate Partner Violence
- Physical Activity
- Social Isolation
- Stress
- Tobacco Use

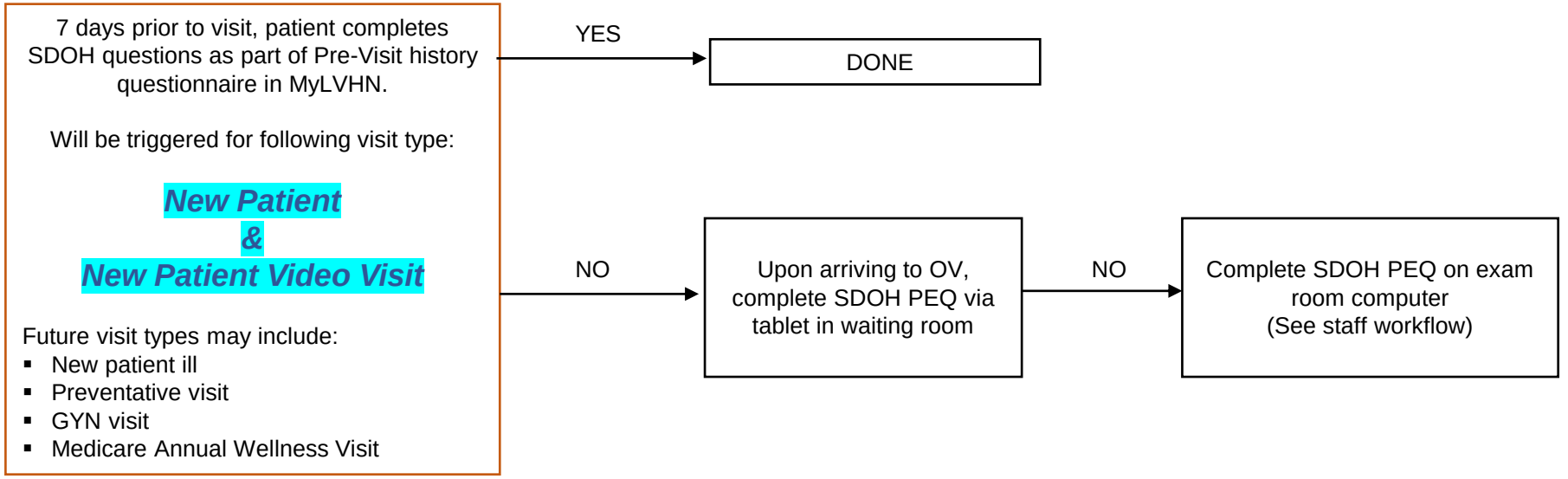
Added based on customer feedback:

- Food Insecurity
- Transportation Insecurity

Current Pilot: Select Practices, New Patients

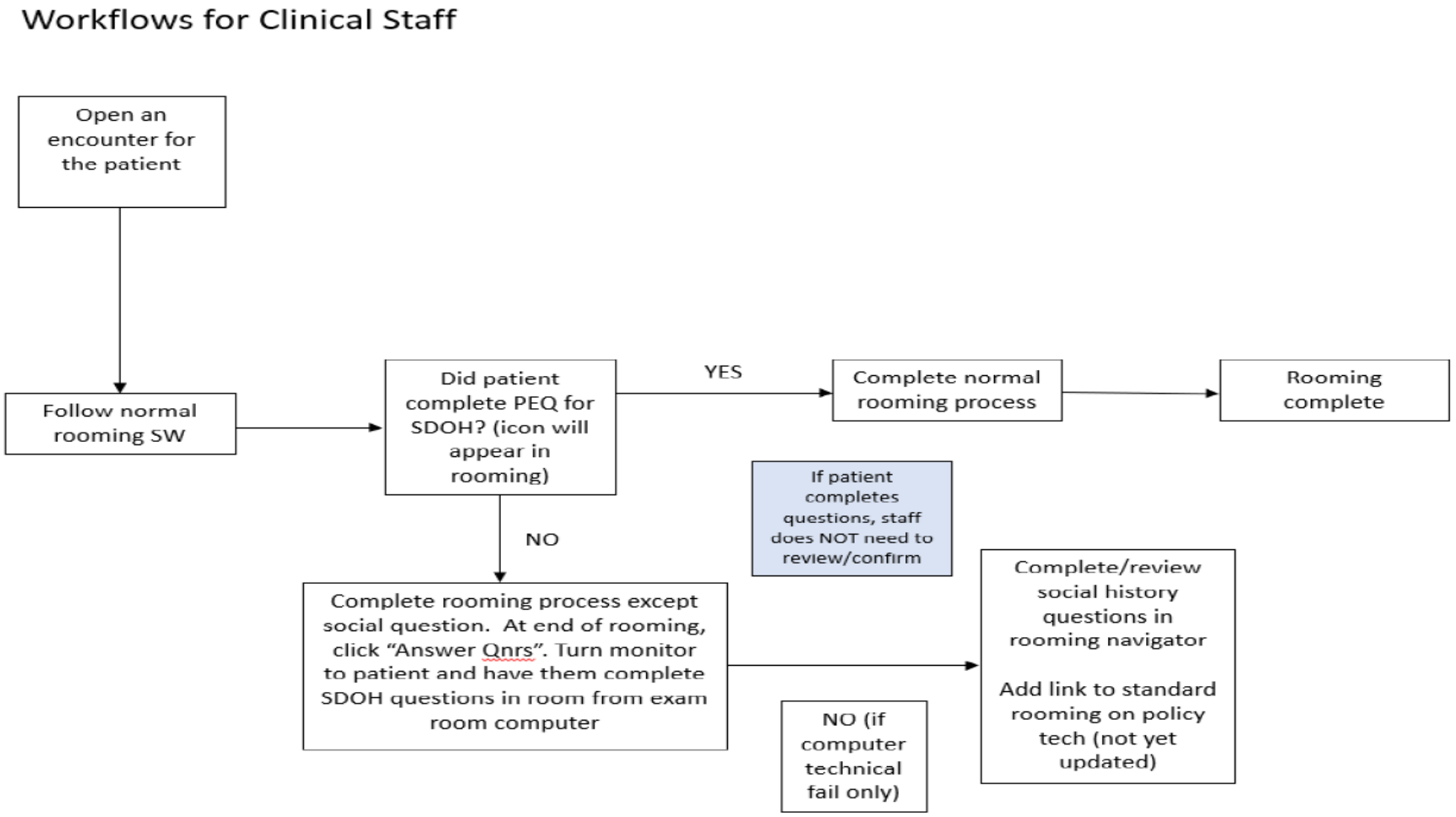
- Operationalize Adding a New Layer of Work.
- Assess Patient Response.
- Assess Practice Compliance.
- Assess Technology Deficiencies.
- Feedback on Improvement.

Option 1: Patient Completes Before Visit

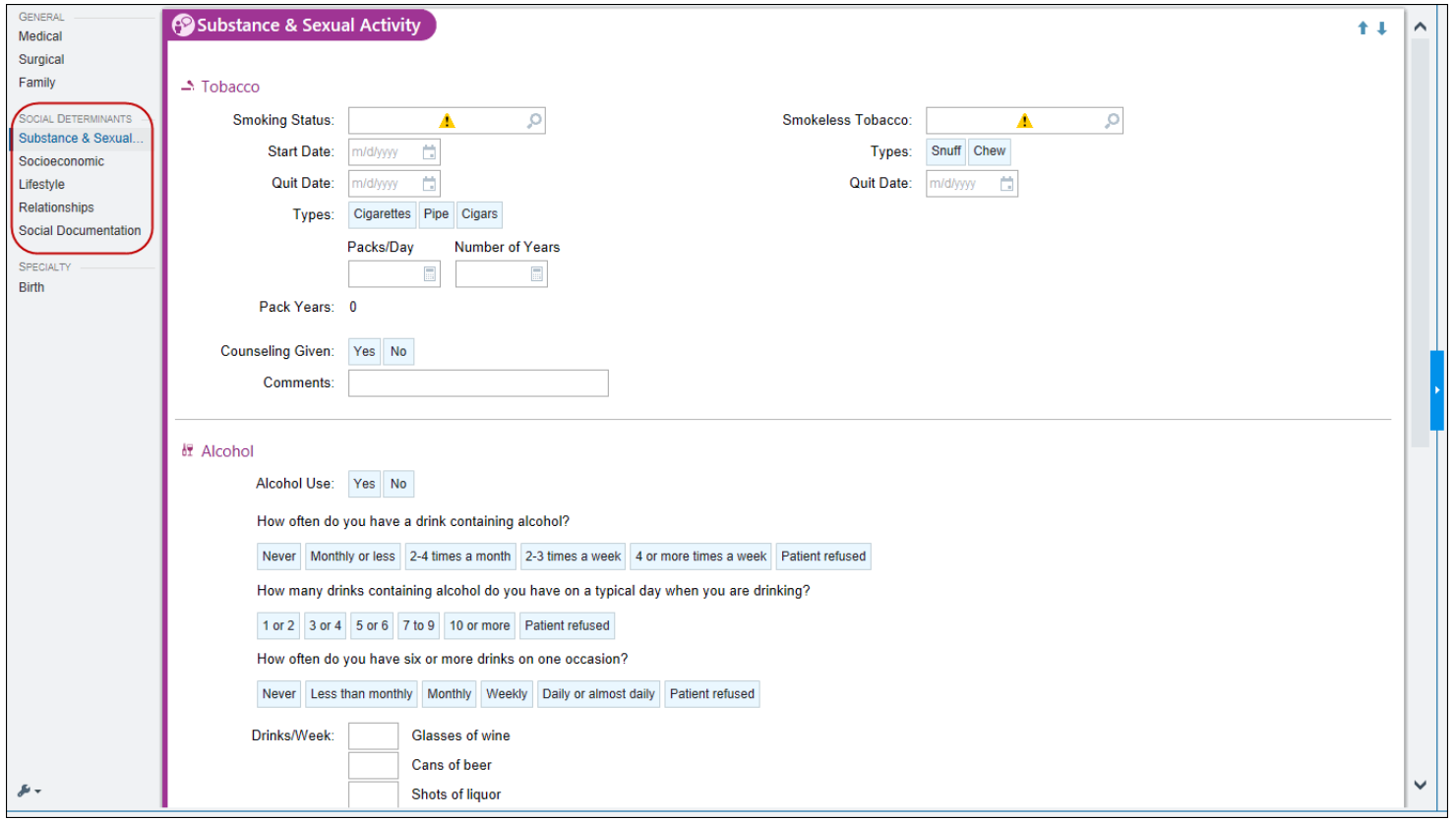


Spanish Patient-Entered Questionnaires (PEQs)

Option 2: Patient Completes at Visit

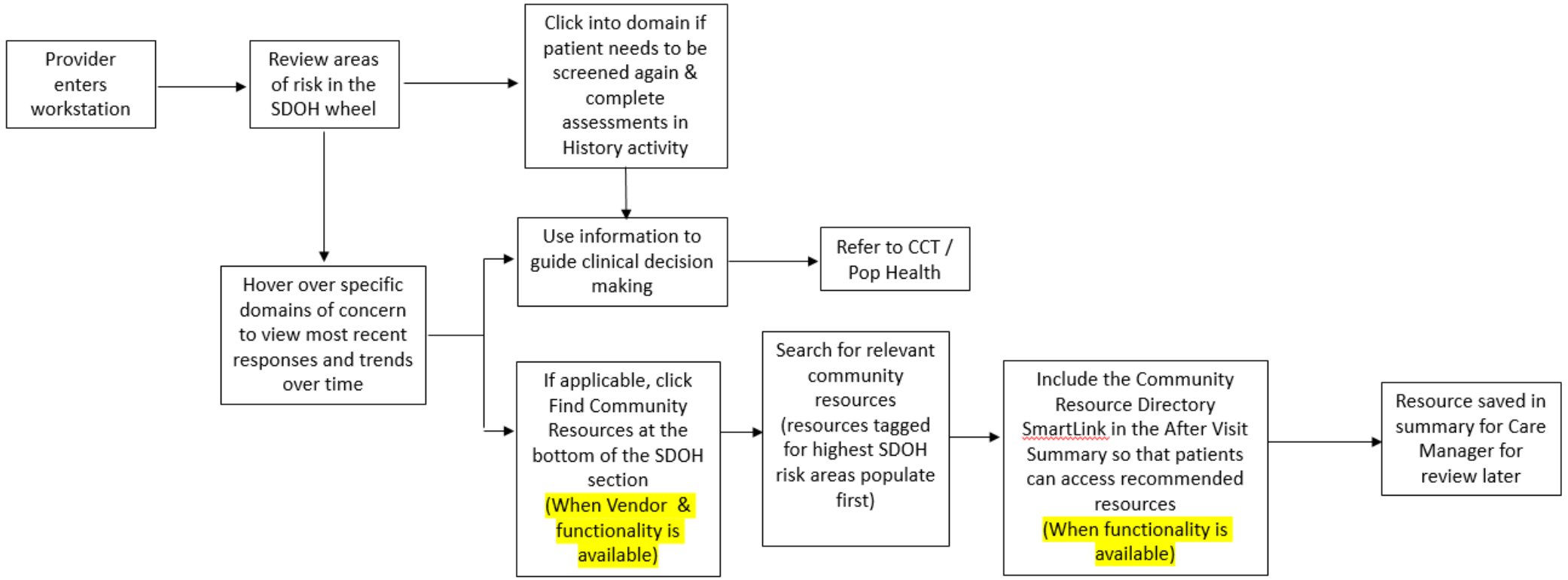


Option 3: If Pre-visit or Day-of Self-Completion are Not Achieved, then Rooming Staff Complete



Provider Workflow: Present and Future State

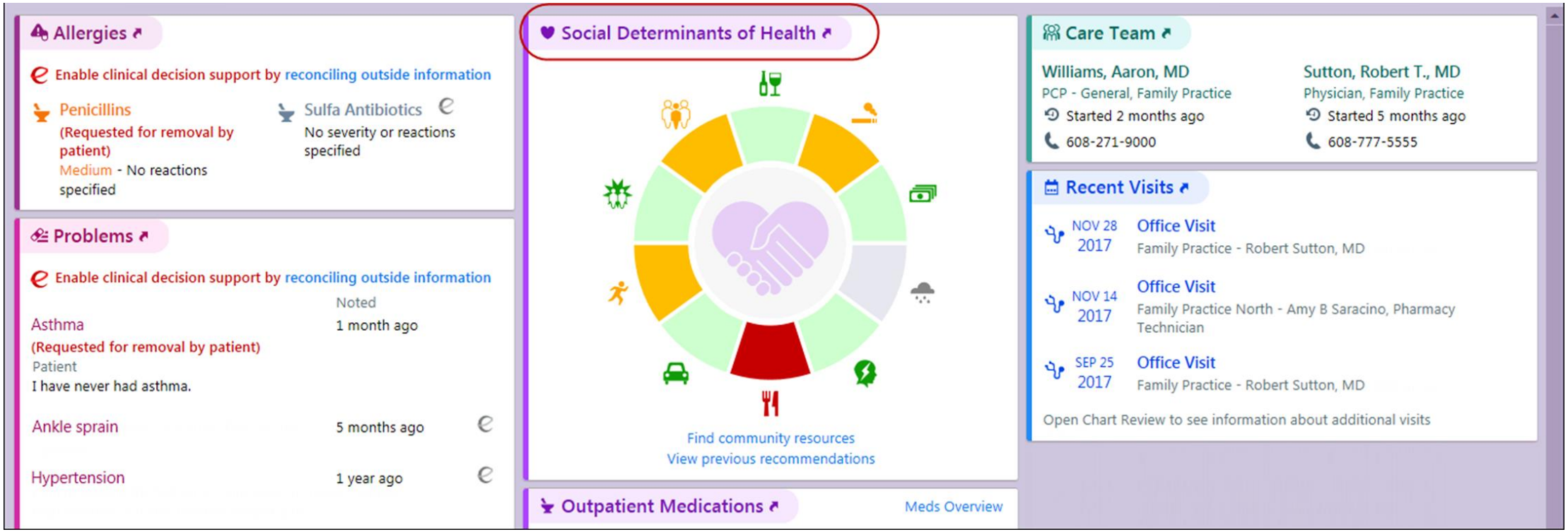
Workflows for Provider



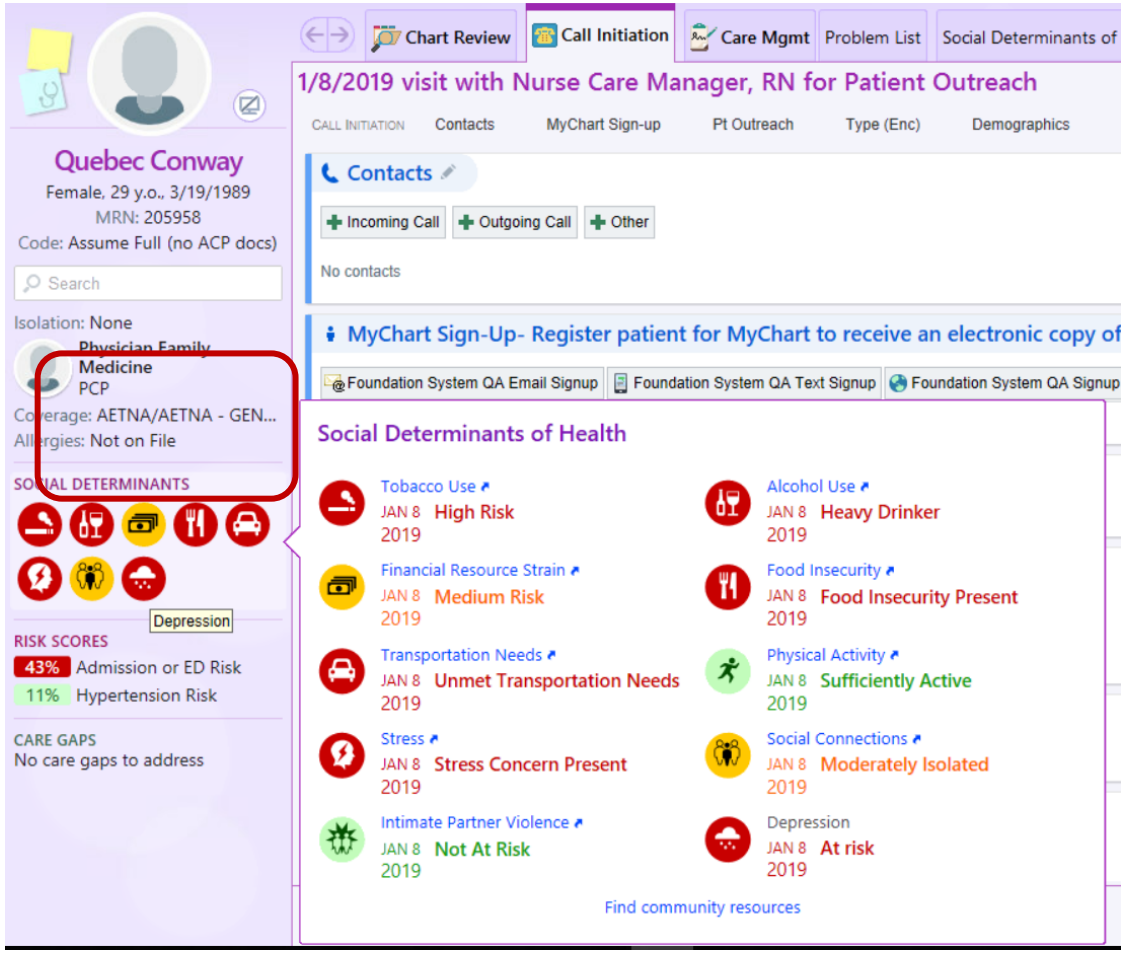
Early Feedback from Pilot Sites

- Additional time to room is increased, but not prohibitive.
- There is variation practice to practice as to which avenue is seen as most valuable (previsit questionnaire, waiting room, exam room). Varies based on patient population and practice culture.
- Providers like the look and speed of seeing the color wheel.

EPIC Functionality is Built on a “Patient Level,” not an “Encounter Level.”



Social Determinants: (Future Story Board)



Present State: Utilize Internal Population Health Community Care Team (CCT)

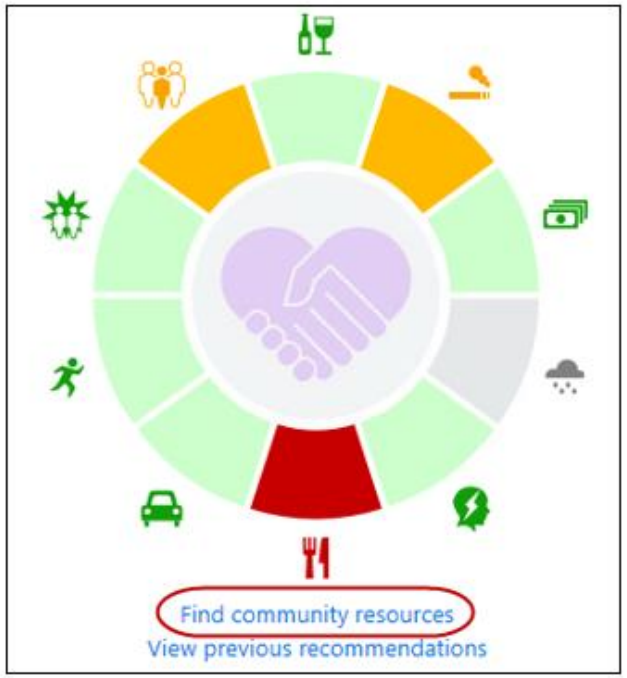
- CCTs are multidisciplinary teams working collaboratively with primary care and specialty practices to offer care coordination and management of the high-risk patient population

- Interdisciplinary care teams inclusive of:
  - Nurse Care Managers
  - Behavioral Health
  - Social Worker/Social Service Coordinators
  - Clinical Pharmacists
  - Medication Assistance and Community Health Workers

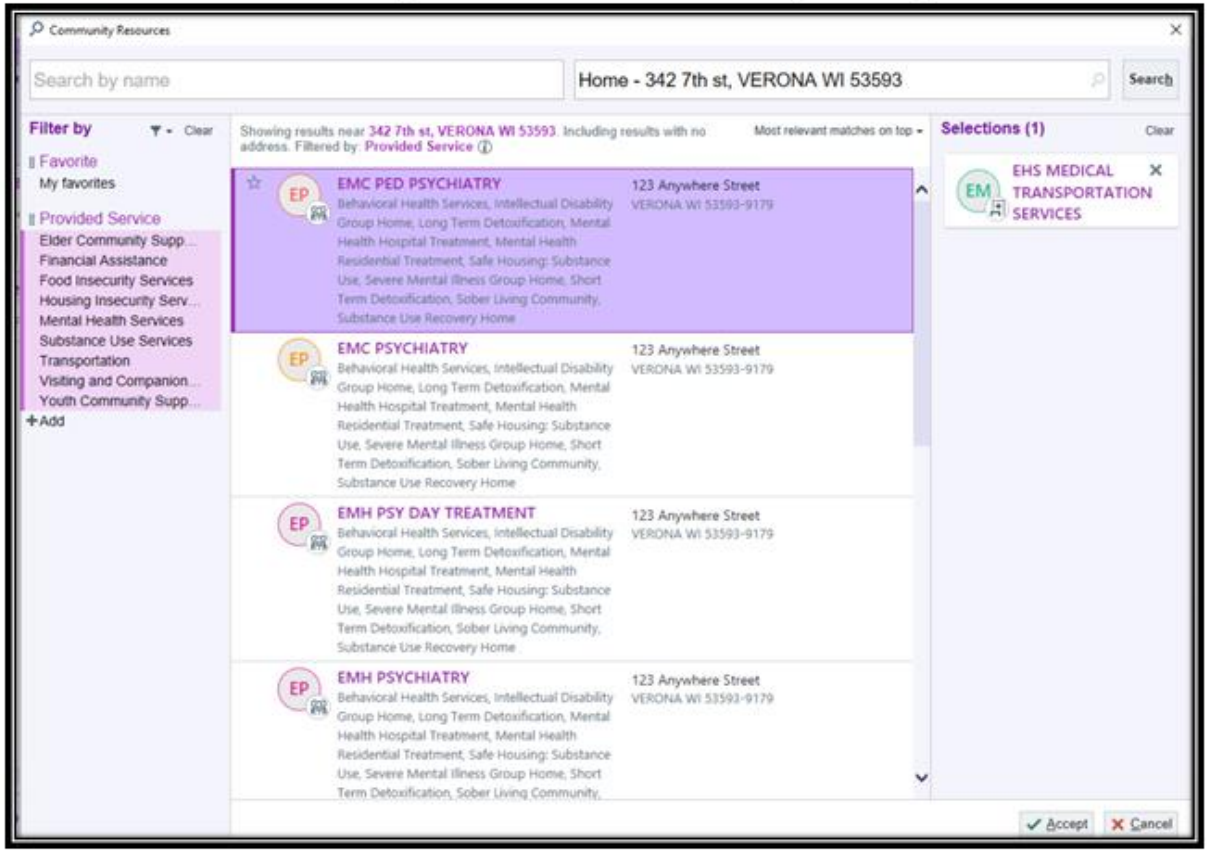
- Deployed to all LVPG local primary care

Future State: Integration with State Vendors

On the Wheel- the link is below
When vendor (Aunt Bertha) and functionality is available



Community Resource Directory- sample view



Coding: Providers adding Z-codes

- Color wheels correspond to easy identification.
- Providers do need to manually add Z codes.
- We use American Hospital Association (AHA) material in compliance education to outline coding standards.
- Future state: More prescriptive crosswalk tying the wheel to codes?