

Friday, October 18, 2019
Wildwood Golf Club
2195 Sample Rd., Allison Park, PA 15101

Agenda

- 7:30 a.m. – 8:10 a.m.** ***Registration and Continental Breakfast***
- 8:10 a.m. – 8:20 a.m.** ***Welcome***
Francis X. Solano, Jr., MD, FACP
President, Community Medicine, Inc.
Vice President, Health Services Division
Donna Ottoviani, MSN, RN
Vice President, Community Medicine, Inc.
- 8:20 a.m. – 8:50 a.m.** ***Changing Landscape in Health Care***
Edward T. Karlovich
Vice President and Chief Financial Officer, Chief of Staff
Health Services Division
- 8:50 a.m. – 9:00 a.m.** ***UPMC Financial Overview***
Edward T. Karlovich
Vice President and Chief Financial Officer, Chief of Staff
Health Services Division
- 9:00 a.m. – 9:45 a.m.** ***Physician Well-Being***
Jennifer Berliner, MD
Medical Director, Office of the CMSO, UPMC
Clinical Assistant Professor of Medicine,
Department of Medicine, Heart and Vascular Institute
- 9:45 a.m. – 10:05 a.m.** ***Break***

- 10:05 a.m. – 11:20 a.m.** ***Leadership and Communication***
Martina Bison-Huckaby, MBA, SHRM-SCP
Learning and Development Consultant
- 11:20 a.m. – 11:30 a.m.** ***When to Engage HR***
Heather Reading
Director, Human Resources
- 11:30 a.m. – 12:30 p.m.** ***Luncheon and Networking***
- 12:30 p.m. – 1:30 p.m.** ***Mastering Difficult Conversations***
Victoria Deans, LCSW
Program Manager, Physician Assistance Program
- 1:30 p.m. – 2:30 p.m.** ***Unconscious Bias***
Rebecca Orenstein
Diversity Learning Consultant
- 2:30 p.m. – 2:45 p.m.** ***Break***
- 2:45 p.m. – 3:45 p.m.** ***Generational Differences***
Brigid Crawford
Program Manager, WorkPartners Life Solutions EAP
- 3:45 p.m. – 3:50 p.m.** ***Closing Remarks***
Anna Voelker, MHA
Executive Administrator II, Community Medicine, Inc.
- ~CME Adjournment~
- 3:50 p.m. – 5:00 p.m.** ***Networking Cocktail Reception***

Continuing Education Credits and Objectives

Objectives

- To provide our physician leaders with updates from UPMC Executive Leadership.
- To provide our physician leaders with tools to strengthen their leadership skills.
- Develop effective communication styles and channels to navigate team conflict.

Who Should Attend

Physician Leaders and Health Care Directors and Administrators

Continuing Education Credit

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME) and the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

The University of Pittsburgh School of Medicine designates this live activity for a maximum of 6.0 *AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.



Community Medicine, Inc. 2019 Physician Leadership Retreat

Faculty

Francis X. Solano, Jr. MD FACP

President, Community Medicine, Inc.
Vice President, Health Services Division

Donna Ottoviani, MSN, RN

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Edward T. Karlovich

Vice President and Chief Financial Officer,
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Victoria Deans, LCSW

Program Manager, Physician Assistance
Program

Rebecca Orenstein

Diversity Learning Consultant

Brigid Crawford

Program Manager, Life Solutions EAP

Planning Committee

Anna Voelker, MHA

Executive Administrator
Community Medicine, Inc.

Caitlin Gaudi, MHA

Director, Practice Management
Community Medicine, Inc.

Malena Hirsch

Administrative Resident
Community Medicine, Inc.

Jaclyn Calabria, MS

Practice Administrator
Community Medicine, Inc.

Caroline Evans, MHA

Director, Practice Management
Community Medicine, Inc.

Faculty Disclosures

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