**HealthChoices PCMH Learning Network**

**Lehigh Capital Region Virtual Session**

**Thursday, April 16, 2020**

**8:30am – 11:30am**

AGENDA

Learning Objectives:

1. Describe effective approaches for connecting patients to social supports and tracking referral results.
2. Describe the structure of motivational interviewing for providers.
3. Describe ways to incorporate motivational interviewing to engage and activate patients in their care.
4. Identify existing community resources as potential partners for addressing positive SDOH results.
5. Identify how HIOs are sharing patient encounter data with health care providers.

**8:30am** **Welcome and Overview of agenda including PCMH requirements**

Suzanne Cohen, Senior Director of Population Health, Health Federation of Philadelphia

**8:45am – 9:15am Report out by practices** (SDOH screening results: 1. What is your current SDOH screening rate? 2. What small tests of change and adjustments did you make to your workflows, team roles, scripting/messaging, and/or EHRs to increase SDOH screening? How are you measuring screening increases?)

Facilitator: Laura Line, Health Federation of Philadelphia

**9:15am – 10:00am Responding to Positive SDOH Screens: Assisting Patients with Obtaining Services and Tracking Referral Outcomes**

Presenters: PCMHs: Alison Williams, CCP Project Coordinator, Community Wellness, Tower Health and Nancy Boudreau, Berks Community Action Program, Gloria Velasquez, Neighborhood Health Centers of the Lehigh Valley, Heather Goshorn, Keystone Health

**10:00am – 10:15am Community Resource Highlight: Medical Advocacy Program**

Presenters: Michelle Cooper, Pennsylvania Coalition Against Domestic Violence.

**10:15am – 11am Spirit and Skills in Motivational Interviewing**

Facilitator: Rebecca Bryan, DNP

**11am – 11:25am HIOs, PCMHs and Encounter notifications: How are providers notified about patient encounters?**

Presenters: Health Federation staff share interviews with HIOs and facilitate discussion.

**11:25am – 11:30am Wrap-up**

Suzanne Cohen