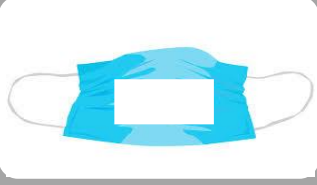


# Wearing A Mask while Communicating with Individuals who have Hearing Loss



Use a mask with a clear insert to facilitate lipreading & make facial cues more visible

- e.g. FDA Registered ASTM Level 1 Facemask available from <https://safenclear.com/>



Use a transcription app

- Android: Live Transcribe app (free)
- iOS: Notes app (free, pre-installed) with the microphone input



Ensure adequate lighting



Reduce background noise



Use slow, clear, loud speech  
(but don't yell!)



Make sure the person is wearing their hearing aids or offer a non-custom amplifier

- e.g. Super-Ear with headphone covers
- *Please contact the UPMC Audiology department for amplifiers*



Face the individual  
(at a distance that is considered safe)

*Any equipment used with patients should be cleaned between uses.*

UPMC Center for Audiology  
203 Lothrop St., 4<sup>th</sup> Floor  
Pittsburgh, PA 15213  
412-647-2030

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