

MEETING AGENDA

Fall 2020 Virtual Clinical Conference Agenda

DAY 1 • MONDAY, NOVEMBER 9

10:00 – 11:00 a.m. Networking & Vendor Expo

Grab a cup of coffee, network with your peers and visit our sponsors!

11:00 – 11:15 a.m. **Welcome & Introductions**

11:15 – 11:45 a.m. Fireside Chat: Employer Expectations of Value in a Pandemic-Adaptive World

Elizabeth Mitchell, president and CEO of the Pacific Business Group on Health, will join ACHP senior advisor George Isham in conversation about what employers expect from health plans as they address the impacts of COVID-19 on their businesses. They will explore priorities for recovery and opportunities to accelerate innovation that leads to better health, higher productivity of the

workforce and more effective cost management. *Elizabeth Mitchell*, Pacific Business Group on Health

George Isham, M.D., ACHP Senior Advisor

11:45 a.m. – 12:00 p.m. **Break**

12:00 – 12:45 p.m. **Building Trust in an Age of Disruption: ABIM Foundation Building Trust Initiative**

Polls show that trust in the U.S. health care system is eroding. The current COVID-19 pandemic, economic recession and increased activism around racial injustice further underscores the importance of fostering strong community partnerships to improve health. ACHP has joined ABIM Foundation's multistakeholder Building Trust initiative to elevate the importance of trust as an essential organizing principle to guide operations and improvements in health care. Join us for a panel discussion featuring ACHP member leaders actively working together with community leaders to promote health and health equity. Moderated by ABIM Foundation's Daniel Wolfson, lead for the Building Trust Initiative.

Panelists: **Ben Barner**, PharmD, Fallon Health

Scott Bohon, M.D., SSM Health **Julia Joseph-DiCaprio**, M.D., UCare

Moderator: Daniel Wolfson, ABIM Foundation

12:45 – 1:00 p.m. **Break**

1:00 – 1:30 p.m. *Concurrent Sessions*

Election 2020: Impacts on Community Health Plans

Attendees will learn about the impacts of the historic 2020 election on community health plans.

Matt DoBias. ACHP**

Ensuring Equitable Access to COVID-19 Vaccines

The global race toward a COVID-19 vaccine continues. In the meantime, how do health organizations help ensure that the approved vaccines are distributed equitably? Hear recommendations from the recently completed report by the National Academies on the consensus study to assist policymakers in the U.S. and global health communities in planning for equitable allocation of vaccines against COVID-19.

Reed Tuckson, M.D., Tuckson Health Connections, LLC

1:30 – 1:45 p.m. **Break**

1:45 – 2:30 p.m. **Innovations in Telebehavioral Health**

Telehealth use has exploded during the COVID-19 pandemic. ACHP plans will share how they have leveraged telehealth during the pandemic to support members with behavioral health needs. They will also discuss how the COVID-19 pandemic has changed the way people view mental health; their top advocacy issues related to telebehavioral health; insights into the "new normal" for telebehavioral health; and more.

Panelists: Anne Fernandez, M.D., CDPHP

Mike Franz, M.D., PacificSource Health Plans *Kanchana Madhavan,* M.D., Health Alliance Plan

Carl Rorie Alexandrov, CDPHP

Moderator: Stacey Staudenmeier, Geisinger Health Plan

2:30 – 2:45 p.m. **Break**

2:45 – 3:30 p.m. **Networking Activity: ACHP Member Plans Team Trivia for Charity**

Join us for a fun (and informative) ACHP trivia contest! Get to know your attendees in small breakouts and work together to answer questions. ACHP will make a donation on behalf of the winning team to its choice of one of several charities.

[No CME credit awarded]

DAY 2 • TUESDAY, NOVEMBER 10

10:00 – 11:00 a.m. **Networking & Vendor Expo**

Grab a cup of coffee, network with your peers and visit our sponsors!

11:00 – 11:10 a.m. **Welcome Back**

11:10 a.m. – 12:00 p.m. **Bridging the Digital Divide**

New technology to improve population health and quality of care has only limited success due to the digital divide. In this interactive session, attendees will discuss actions ACHP plans can take to achieve digital equity in the communities they serve.

Laura Ceron, Association for Utah Community Health
 Melissa deGoede, Security Health Plan
 Michael Horberg, M.D., Mid-Atlantic Permanente Medical Group
 Sarita Mohanty, M.D., Kaiser Permanente

12:00 – 12:30 p.m. **Break**

12:30 – 1:00 p.m. *Concurrent Sessions*

Using New Technologies for Proactive Population Health Approaches

Natural Language Processing (NLP) is increasingly being used to support care gap closure and improved quality performance. Hear from UPMC Health Plan about how the health plan is using NLP as part of its year round review and quality improvement programs to proactively close gaps in care, supporting more seamless and efficient management of member health across the care continuum.

Anthony Davis, UPMC Health Plan **Rebecca Jacobson,** UPMC Enterprises

Deep Dive on Health Policy Efforts at ACHP

With a shift in power and new players entering the arena in Washington, DC in 2021, ACHP's policy and advocacy team is well prepared and ready to explain the impact on ACHP members and health care. Learn how the results of the 2020 election will impact legislative and regulatory priorities and the practical implications on ACHP members. Using *Health Care 2030: the ACHP Roadmap to Reform* as the guide, the team will highlight our advocacy on modernizing policies around value-based care, improving consumerism across health plans and providers and understanding how social needs intersect with civic-minded priorities. ACHP's policy and advocacy team will break through the uncertainty and share critical knowledge providing a head start to a busy and chaotic 2021.

Michael Bagel, ACHP

Tricia Barrentine Guay, ACHP

1:00 – 1:30 p.m. **Break**

1:30 – 2:30 p.m. **Community Breakouts**

Clinical Executives & Quality Leaders, Behavioral Health Leaders, Medical Directors and Pharmacy Directors will meet separately for shared learning on topics of interest.

Behavioral Health Leaders – Building Resilience through Improved Coordination of Primary Care & Behavioral Health

Nick Szubiak, NSI Strategies

Clinical Executives & Quality Leaders – Sharing of Best Practices: How Do You Know Who to Target for Closure of Those Final Gaps in Care?

Facilitators: *Anthony Davis*, UPMC Health Plan *Melissa deGoede*, Security Health Plan

Medical Directors – Value-Based Care with Specialists: Conversations during COVID-

Facilitators: *Russ Kuzel*, M.D., SelectHealth *Steve Perkins*, M.D., UPMC Health Plan

Pharmacy Directors – Finding New Strategies to Address Rising Pharmacy Costs Facilitators: **Chronis Manolis,** UPMC Insurance Services Division **Sue Wilhelm**, Dean Health Plan

2:30 p.m. **Adjournment**