

# ACHP FALL 2020 VIRTUAL CLINICAL CONFERENCE

## November 9-10, 2020

### Learning Objectives

At the conclusion of the meeting:

- **Medical Directors** will explore population health opportunities and challenges posed by COVID-19; identify trust-building practices with patients and communities to improve health and health Equity; and gain insights on advancing value-based care contracts with specialists in networks.
- **Pharmacy Directors** will understand implications of the COVID-19 era on pharmacy operations; consider how to adapt to disruptions; and share innovative strategies for achieving greater pharmacy value and savings.
- **Behavioral Health Leaders** will be able to use strategies for improving behavioral health and primary care integration; implement new approaches to improve digital equity; and bring back to their respective organizations concrete telebehavioral health approaches.
- **Clinical Executives and Quality Leaders** will gain a better understanding of the expectations of their employer customers in terms of quality and value; learn how to maximize value through the use of new technologies, population segmentation and the building of trust; and engage in dialogue with their peers about strategies for addressing social needs and health disparities.

### Target Audience

Participants include ACHP Behavioral Health Directors, Pharmacy Directors, Quality Leaders, Medical Directors and Clinical Executives from ACHP member plans.

### Program Overview

ACHP is hosting its 2020 Fall Clinical Collaborative Conference on November 9-10 via a new interactive platform. Over the course of the Conference, participants will examine and discuss employer and employee expectations of value in a pandemic-adaptive world, innovations in telebehavioral health, using new technologies for proactive population health approaches and ensuring equitable access to COVID-19 vaccines.

On the first day of the meeting, Elizabeth Mitchell, president and CEO of the Pacific Business Group on Health, will join ACHP senior advisor George Isham in conversation about what employers expect from health plans as they address the impacts of COVID-19 on their businesses. They will explore priorities for recovery and opportunities to accelerate innovation that leads to better health, higher productivity of the workforce and more effective cost management. Participants will gather for conversation on how fellow ACHP members are working together with community leaders to promote health and health equity. ACHP plans will share how they have leveraged telehealth during the pandemic to support members with behavioral health needs. They will also discuss how the COVID-19 pandemic has changed the way people view mental health; their top advocacy issues related to telebehavioral health; insights into the “new normal” for telebehavioral health; and more.

The second day will begin with an interactive session to discussion actions ACHP plans can take to achieve digital equity in the communities they serve, bridging the “digital divide.” Then participants will hear from UPMC Health Plan about how they are using Natural Language Processing (NLP) as part of their year-round review and quality improvement programs to proactively close gaps in care, supporting more seamless

and efficient management of member health across the care continuum. Then, using *Health Care 2030: the ACHP Roadmap to Reform* as the guide, the team will highlight our advocacy on modernizing policies around value-based care, improving consumerism across health plans and providers and understanding how social needs intersect with civic-minded priorities. ACHP's policy and advocacy team will break through the uncertainty and share critical knowledge providing a head start to a busy and chaotic 2021. The second day, participants will also be taking part in Community break-out sessions tailored to their specific leadership arenas.

### **Faculty Listing**

**Anne C. Fernandez, MD, MS, MBA**

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Albany, NY

**Connie Hwang, MD, MPH**

Chief Medical Officer  
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**Daniel B. Wolfson, MHSA**

Executive Vice President and Chief Operating Officer, The ABIM Foundation  
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**Benjamin Barner, PharmD, MBA**

Senior Director, Clinical Pharmacy Management  
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**Elizabeth Mitchell, BA**

President and CEO  
Pacific Business Group on Health (PBGH)  
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**Carl Rorie Alexandrov, BA, LMSW**

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Behavioral Health Medical Director  
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**Mike Franz, MD, DFAACAP, FAPA**

Medical Director of Behavioral Health  
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**Stacey Staudenmeier, MSW, LSW, MHA**

Associate Vice President of Behavioral Health  
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Vice President, UPMC Enterprises  
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## Accreditation and Credit Designation

In support of improving patient care, this activity has been planned and implemented by the University of Pittsburgh and the Alliance of Community Health Plans. The University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

### Physicians

The University of Pittsburgh School of Medicine designates this live activity for a maximum of 4.75 *AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

### Nurses and Nurse Practitioners

The maximum number of hours awarded for this Continuing Nursing Education activity is 4.75 contact hours.

### Pharmacy (CPE)

This knowledge-based activity provides 4.75 contact hours of continuing pharmacy education credit.

### Other health care professionals

Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

## How do I get my credits?

The UPMC Center for Continuing Education in the Health Sciences (CCEHS) continuing education learning portal, <http://cce.upmc.com>, is used to register, claim and track all your continuing education credits. Certificates will be available to download and stored for future reference.

To receive credit, you will be required to login, complete the course evaluation and claim credit within **14 days of the activity**. If you are a new user, click “Register” to create a new account. The activity will be added to your **Pending Activities** and accessible on the first day of the activity. Upon completion, certificates will be available to download and stored for future reference in your **Completed Activities**.

**Attention Pharmacists:** CCEHS will upload your credits to the NABP within 30 days of your completion of this activity, including claiming credit and completing the course evaluation. The NABP does not allow credits to be uploaded after 60 days of the activity start date.

To answer common questions or for step-by-step instructions, please visit the **FAQs** available on the CCEHS Learning Portal.

## Faculty Disclosure

All individuals in a position to control the content of this education activity are required to disclose all relevant financial relationships with any proprietary entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients.

***The following relevant financial relationships were disclosed:***

- George Isham, MD, Center for Health Economics and Policy at FTI Consulting, **Consultant and Member of the Advisory Board / ACHP, Senior Advisor and Consultant /** Martin's Point Health Care, **Member of the Board of Directors**
- Sarita Mohanty, MD, MPH, MBA, COPE Health Solutions, **Member of the Board of Directors**
- Anthony Davis, MPH, **Consultant** for National Committee for Quality Assurance
- Rebecca Jacobson MD, MS, FACMI, **Stockholder** in Veralytics, Inc.
- Connie Hwang, MD, **Member of the PCORI Board of Governors**

No other planners, members of the planning committee, speakers, presenters, authors, content reviewers and/or anyone else in a position to control the content of this education activity have relevant financial relationships to disclose.

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