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This menu allows you to **control**:

- Raise Hand
- •Access to the **Chat** box
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Video options are not available for participants.

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University of University



### **Social Determinants of Health**



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In support of improving patient care, this activity has been planned and implemented by the University of Pittsburgh and The Jewish Healthcare Foundation. The University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME) and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team. **1.25 hours is approved for this course**.

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# **Objectives**

By the end of the session, participants will:

- Define SDOH
- Examine the impact of SDOH
- Examine the factors that make up SDOH
- Describe the process of selecting/ creating a SDOH assessment tool
- Outline processes for implementing SDOH assessment at the COE
- Present examples of assessing COE clients for SDOH
- Identify steps for addressing SDOH within the COE





# Agenda

- 1. SDOH overview Erin Seger
- 2. SDOH Assessment, JADE Wellness Center Daniel Garrighan
- 3. SDOH Assessment, Community Health and Dental Care Derek Hammacher





# **SDOH Overview**







### **Share in the Chat...**

How would you describe or define the social determinants of health?







### **Determinants of Health**

In general, there are five types of factors that affect health:

- 1. Genetics
- 2. Behavior
- 3. Environment
- 4. Health care
- 5. Social factors





### **Determinants of Health**

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# Social Determinants of Health (SDOH) Defined

"...the non-medical factors that influence health outcomes. They are the conditions in which people are born, grow, work, live, and age, and the wider set of forces and systems shaping the conditions of daily life. These forces and systems include economic policies and systems, development agendas, social norms, social policies and political systems"

**World Health Organization** 



# **Impact of SDOH**

- Research suggests that SDOH might affect health more than other factors such as health care or lifestyle choices
- A number of studies indicate that SDOH account for 30-55% of health outcomes.
- Addressing SDOH is important for improving health and health disparities





### **Social Determinants of Health**



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# **Economic Stability**

- Poverty affects access to food, healthcare, and housing
- People with steady jobs are less likely to experience poverty, but:
  - It can be hard to find or keep a job
  - **Disabilities** can make it hard to work
  - Some steady jobs don't pay enough

**Potential interventions:** employment programs, career counseling, food/housing assistance, educational opportunities





### **Social Determinants of Health** Education **Health Care** Access and Access and Quality Quality • Neighborhood **Economic** and Built Stability Environment Social and Community Context Social Determinants of Health Healthy People 2030

# **Education Access & Quality**

- Education is linked to better health and longer life
- Social discrimination and stress can affect kids' performance in school
- Living in a place with poorly performing schools and ability to pay for higher education also has an effect

**Potential interventions:** Support for children to do well in school, financial support for higher education





### **Social Determinants of Health**



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# **Healthcare Access & Quality**

- People without health insurance often can't get the care they need
- Lack of a primary care provider limits care
- Living far away from a health care provider limits access

**Potential interventions:** Increasing access to health care providers, increasing communication with providers





### **Social Determinants of Health** Education **Health Care** Access and Access and Quality Quality Neighborhood **Economic** and Built Stability Environment Social and **Community Context**

# Neighborhood & Built Environment

- Where **people live** affects health:
  - Violence
  - Air and water quality
  - Health and safety risks
- Those with low income and people of color are more likely to live in neighborhoods with risks

**Potential interventions:** policy changes to reduce risks





Social Determinants of Health

· Healthy People 2030

### **Social Determinants of Health** Education **Health Care** Access and Access and Quality Quality - 11 Neighborhood **Economic** and Built Stability Environment Social and Community Context Social Determinants of Health

# Social and Community Context

- Relationships with friends, family and community can affect health<sup>1</sup>
- Positive relationships can help reduce the impact of stressors that are out of one's control<sup>1</sup>

**Potential interventions:** increased social and community support<sup>1</sup>, eliminating bias<sup>2</sup>, training for practitioners<sup>3,4</sup>





Healthy People 2030

### Poll

# Which of the five SDOH factors do you think has the biggest impact on COE clients?

- a. Economic stability
- b. Education access & quality
- c. Healthcare access & quality
- d. Neighborhood & built environment
- e. Social and community context





# **SDOH & Health Disparities**

- Health Disparities: "a particular type of health difference that is closely linked with social, economic, and/or environmental disadvantage"<sup>1</sup>
- SDOH contribute to health disparities<sup>2</sup>

No access to a grocery store

Unhealthy diet

Elevated risk of heart disease<sup>2</sup>





# **SDOH & Health Disparities**

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No access to a grocery store

Unhealthy diet

Elevated risk of heart disease<sup>2</sup>

SDOH

Health Disparity





# **SDOH** and Inequities

- Health Inequities: "systematic differences in the opportunities groups have to achieve optimal health, leading to unfair and avoidable differences in health outcomes"
- Structural Inequities: "personal, interpersonal, institutional, and systemic drivers—such as, racism, sexism, classism, able-ism, xenophobia, and homophobia—that make those identities salient to the fair distribution of health opportunities and outcomes"
- These inequities shape who experiences more negative SDOH





## **SDOH, Opioid Use & Overdose**

#### **Research indicates:**

- SDOH (income, employment, insurance, housing, social support) impact inpatient OUD presentation<sup>1</sup>
- Zip codes with greater SDOH disadvantage (poverty, unemployment, ≤ high school education) often see elevated rates of opioid overdose<sup>2</sup>
- A wide variety of SDOH factors are associated with opioid overdose<sup>3</sup>





# **How COEs can Help**

- Outpatient care that addresses SDOH is important for addressing SUD<sup>1</sup>
- Research indicates that meeting clients' service needs is related to a reduction in substance use<sup>2</sup>





### **SDOH Assessment Processes**

- Daniel Garrighan- JADE Wellness Center, Pittsburgh, PA
- **Derek Hammacher** Community Health and Dental Care, Pottstown, PA





# **SDOH Assessment**

JADE Wellness Center







### Social Determinates of Health

#### For Substance Use Disorders

- JADE Wellness Center Licensed SUD treatment provider including PHP, IOP, OP levels of care with multiple locations in Allegheny County, PA.
- Offering psychiatric, co-occurring capable tracks with access to addiction psychiatrists.
- Certified Recovery Specialist available to clients assisting in building Recovery Capital and non-clinical needs.
- MAT services available through Buprenorphine (Suboxone/Sublocade) and Naltrexone (Vivitrol/ReVia).



### **SDOH Assessment Tool**

- Modeled after Certified Assessment Center LOCA Non-clinical barriers.
- Provides direct referral and warm-handoffs to services and supports.
- Reduction in initiation obstacles.
- Iterative process working at the preferred pace of the client throughout the course of treatment services.
- Ensure treatment initiation and access to non-clinical resources.

## COE Benchmark & Goals

### **Recommended Community Partners**



- Housing Services
- Transportation
- Educational Services
- Food Services
- PCP
- Dental
- MCO
- Recovery Support Groups
- Community Center
- Legal Services

# Intake COE Assessment

- Screen for Psychiatric Needs
- Biomedical Concerns
- Do you have a PCP?
  - Date of last physical
- Hx of Mental Health Tx
- Pain Screening & current interference in activities
- Involvement in Community Support Groups
- Spiritual & Cultural preference

- Education History
  - ▶ Highest Grade Completed
  - ► Highest Grade completed
  - Learning Difficulties & Barriers
- Employment
  - History of job performance
  - Employment interests/skills
- Transportation
- Legal involvement & History of Charges
- Current Living Situations
- Hobbies/Interest
- Ability to manage finances

# Case Management Domain Needs

- Basic Needs
  - Food, Clothing, Utilities, Transportation
- Child Care
  - Custody, Visitation, Child Care
- Education / Vocation
  - ► GED, Tutoring, OVR
- Emotional / Mental Health
- Employment
- Family

- Healthcare Coverage
- Legal Issues
- Life Skills
  - Paying Bills, Grocery Shopping, Time Management
- Living Arrangements / Housing
- Physical Health
- Social
  - Develop social Skills, Leisure Activities

# Recovery Plan

# Should reflect needs of SDOH Addresses Resources, Strengths and Skills / Barriers & Problems

- Mental And/or Emotional Health
- Medical and/or Physical Health
- Living Situation and/or Environment
- Employment and Financial Stability
- Independency from Legal Issues
- Relationships & Social Support
- Education and/or Intellectual
- Spirituality

- Additional Area of Recovery
  - Basic Life Necessities
  - Leisure Activities / Community Service
  - Meaning & Purpose to Life / Spirituality

## **SDOH Assessment**

Community Health and Dental Care











# Social Determinants of Health

351 W. Schuylkill Rd., Suite G-15A, Pottstown, PA 19465

1315 Route 100 North, Barto, PA 19504

700 Heritage Drive, Suite 701, Pottstown, PA 19464

800 Heritage Drive, Suite 802, Pottstown, PA 19464



# Fully integrated Federally Qualified Health Center (FQHC)

- Medical: adult and pediatric primary care
- Dental, Vision, OB/GYN, Physical Therapy, Podiatry, Phlebotomy, 340B Dispensary, Transportation
- Behavioral Health, Center of Excellence (COE), Medication Assisted-Treatment (MAT), Case Management



### Center of Excellence

- Established 2016 as PH-COE
- Primarily serving Montgomery and Chester Counties
- Masters-level Community Based Care Managers (CBCM), Certified Recovery Specialists (CRS), Licensed Behavioral Health Consultants (BHC)



### Selecting SDoH Assessment Tool

- CHDC has been using PRAPARE to assess SDoH insecurities for several years
- "Protocol for Responding to and Assessing Patient Assets, Risks, and Experiences"
- Implemented into COE Protocols and workflow over a year ago



# From the National Association of Community Health Centers (NACHC) website...



- Consists of a set of national core measures
- Informed by research, the experience of existing social risk assessments, and stakeholder engagement
- Aligns with 'Health People 2020' national initiative promoting SDoH
- Is evidenced-based, patient-centered, actionable
- https://www.nachc.org/research-and-data/prapare/



#### Core Measures in PRAPARE



PERSONAL CHARACTERISTICS

- Rac
- Ethnicity
- Farmworker Status
- Language Preference
- Veteran Status



FAMILY AND HOME

- Housing Status and Stability
- Neighborhood



MONEY AND RESOURCES

- Education
- Employment
- Insurance Status
- Income
- Material Security
- · Transportation Needs



SOCIAL AND EMOTIONAL HEALTH

- · Social Integration and Support
- Stress



OTHER MEASURES IN PRAPARE

- Incarceration History
- Refugee Status
- Safety
- Domestic Violence



4 12/16/2021 11:05 AM: "PRAPARE Assessment Tool" x									
Protocol for Responding to and Assessing Patient Assets, Risks, and Experiences (PRAPARE)									
*Performed	Date: 12/16/2021			PRAPARE Flowsheet					
Personal In	formation (Click the Personal Information	n link to access or modify	patient demographic details.)	( Refresh )					
First Name:	Derek	Birth Date:	03/03/1955						
Last Name:	Zz	Age:	66 Years						
Middle Nam	ne: Test	Birth Sex:	M						
Personal Ch	naracteristics								
*Ethnicity			Not Hispanic or Latino						
*Race			Black/African American White						
*Preferred L	anguage		English						



ow many family members, including yourself, do you curre	ently live with?	C I choose not to answer this question
ddress	Street 1:	999 BH Street
	Street 2:	
	City:	Pottstown State: PA Zip: 19465
/hat is your housing situation today?		C I have housing
		C I do not have housing
		C I choose not to answer this question
	Details:	
re you worried about losing your housing?		



*In the past year, have you or any family members you live with been unable to get any of the following when it was really needed? Check all that apply.	Food	C Yes	○ No		
riceded. Cricek dii dide appiyi	Utilities	C Yes	○ No		
	Clothing	C Yes	C No		
	Child Care	C Yes	C No		
	dicine or ealthCare	C Yes	C No		
	Phone	C Yes	C No		
	Others:				
		C I che	oose not	to answer this question	
*Has lack of transportation kept you from medical appointments, meetings,work, or from getting things needed for daily living?		Yes, it has kept me from medical appointments or from getting my medications			
Check all that apply.		Yes, it has kept me from non-medical meetings, appointments, work, or from getting things that I need			
		□ No			
		☐ I cho	oose not	to answer this question	



Implementation

- Introduced to medical and behavioral health
- Followed by COE, care and case management
- COE staff, BH staff, MAs, care and case managers
- All staff are trained on how to complete Prapare
- Clinical Practice and Performance Improvement



Assessing and Addressing Patient Need

- Identify insecurities
- Provide internal and external referrals and resources
- Follow-up
- Re-assess



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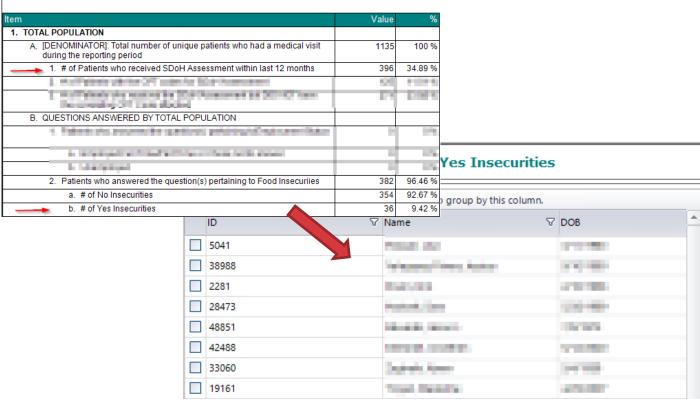
#### SDOH QUALITY METRICS BY PATIENT POPULATION

ltem	Value	%
1. TOTAL POPULATION		
A. [DENOMINATOR]: Total number of unique patients who had a medical visit during the reporting period	1135	100 %
# of Patients who received SDoH Assessment within last 12 months	396	34.89 %
<ol> <li>Multiplieds planter OT colector 60.6 Nonecoment</li> </ol>	0.0	-
I will plant the matter to 100 formation at 50 for the formation of the fo	179	10000
B. QUESTIONS ANSWERED BY TOTAL POPULATION		
<ol> <li>Estado dos proprieditos questinas policingos basicamentitation.</li> </ol>	16	100
A RESPONDED OF THE PROPERTY OF THE PARTY OF		100
1. Literaphysical		100
Patients who answered the question(s) pertaining to Food Insecuriies	382	96.46 %
a. # of No Insecurities	354	92.67 %
b. # of Yes Insecurities	36	9.42 %

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Next Steps

Z Codes

TriCounty Health Council
 Workgroups: standardization of SDoH
 assessment and referrals

## **Questions?**







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