**Lehigh/Capital PA**

**PCMH Learning Network Session**

**February 24, 2022**

**8:30 a.m. to 11:30 a.m.**

**Register Here:** <https://www.tomorrowshealthcare.org/pcmh-02-24-2022>

**Join Zoom Meeting:** <https://us06web.zoom.us/j/86413153707?pwd=UG5uWnlmSkxWK3BGME1za3dyWlhPQT09>

Meeting ID: 864 1315 3707

Passcode: 2022  
One tap mobile: +13017158592,,86413153707#

**Learning Objectives:**

1. Identify approaches to addressing disparities by race, ethnicity, geography, and language using data to identify gaps in care
2. Describe the Regional Accountable Health Council’s focus in the region, including their equity plans, goals, and resources.
3. Explore ways for your PCMH team to increase access to language access resources

**Agenda:**

8:30 a.m. to 8:45 a.m. –**Welcome & Overview**– Suzanne Cohen, MPH, Senior Director of Population Health, The Health Federation of Philadelphia

8:45 a.m. to 9:40 a.m. –**PCMH & MCO Report Outs**– Facilitated by Laura Line, MS, The Health Federation of Philadelphia

*Each PCMH will report out on the following:*

* *When you look at your PCMH-related outcome metrics by race, ethnicity, geography, and language, what are the major disparities in outcomes?*
* *How are you understanding the root causes of the disparities and addressing the disparities?*

*Each MCO will report out on the following:*

* *When you look at your PCMH-related outcome metrics by race, ethnicity, geography, and language, what are the major disparities in outcomes?*
* *How are you working with the PCMHs in your network to close these gaps in disparities based on the root causes?*

9:40 a.m. to 10:10 a.m. –**MCO-Specific Breakouts on Data Feedback to PCMH Practices**

*The interactive breakouts with PCMHs and MCOs will build on the Report Outs and explore:*

* *How does the MCO help PCMHs use the MCO’s data feedback reports in a meaningful way to assess their progress and drive improvement, especially in terms of closing gaps in disparities?*
* *What is the best way to display and view the MCO data from the perspective of a PCMH? What’s worked well? What hasn’t worked well?*
* *For PCMHs: How do you use both the MCO and PCMH level data for a complete picture to understand the disparities and close the gaps?*

10:10 a.m. to 10:55 a.m. –**Conversation on Language Access: Approaches and Resources** –Facilitated by Suzanne Cohen

Speakers:

Evelin La Paz, Manager of Language Services, PM Lancaster General Health

Mary Jayne McCullough, Chief Executive Officer, Global Wordsmiths

10:55 a.m. to 11:25 a.m. –**The Regional Accountable Health Council’s (RAHC) Equity Plans and Goals**

Speakers:

Desha Dickson, MS, RAHC Chair, Associate Vice President, Community Wellness, Reading Hospital

Julie Evans, RAHC Coordinator, Manager, ProspHIRE

11:25 a.m. to 11:30 a.m. –**Wrap-Up & Next Steps**