

UPMC | CHILDREN'S HOSPITAL OF PITTSBURGH

8th Annual Ambulatory Retreat Developing a Unified Vision for Ambulatory Success

Thursday, November 3rd, 2022

12:00pm – 4:00pm

Microsoft Teams

Opening Remarks and Wins

Mike Comunale and Dr. Jeffrey Rudolph (10 minutes)

Connect to Purpose

Breanne M. Gray, MSN, CRNP, NNP-BC (10 minutes)

Keynote Speakers

- LifeSolutions – Compassion Fatigue: The Challenges and Rewards of Caring for Others – Cindy Grindel, LSW (30 minutes)
- Wolff Center: Building the Right Team for a Project – Lisa R. Bauccio, MSN, RNC-OB, C-EFM and Stephanie Knoch, MS Ed. (30 minutes)
- UPMC Health Plan Pediatric Strategy – Katie Domalakes, MSW, LSW, Dr. Robert Rutkowski Dr. Amit Sinha, and Dr. Johanna Vidal-Phelan (45 minutes)

Break (15 minutes)

Breakout Sessions (Attend two 35-minute sessions with a 15-minute break in between)

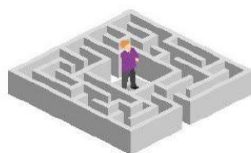
1. Driving Growth for Online Scheduling – Seth Young and Jayme Falconio
2. Expanding Telemedicine Through Digital Innovation – Dr. Ken Nischal, Dr. Audrey Woerner, and Whitney Lerch, PA-C
3. Expanding Patient Expectations During Clinic Visits – Dr. Scott Maurer and Dr. Rudolph
4. Achieving Excellence in Clinic Flow – Mindy Lenhart, MSN, RN CPHON, and Dr. Mike Moritz
5. Life Solutions – Compassion Fatigue: The Challenges and Rewards of Caring for Others – Cindy Grindel, LSW and Michelle Capan, MSN, RN, CPN
6. UPMC Health Plan Pediatric Strategy Katie Domalakes, MSW, LSW, Dr. Robert Rutkowski Dr. Amit Sinha, and Dr. Johanna Vidal-Phelan
7. Wolff Center: Building the Right Team for a Project Lisa R. Bauccio, MSN, RNC-OB, C-EFM, Stephanie Knoch MS Ed., and Linda Johnson

Closing Remarks and End of Retreat

Mike Comunale and Dr. Jeffrey Rudolph (10 minutes)



Start With a Win



Escort, Don't Direct



Own Your Zone



The 10-6 Rule