

UPMC Patient Safety Leadership Retreat
October 14, 2022
Live Virtual Conference

Target Audience: Physicians and Nurses.

Learning Objectives:

1. Engage patient safety representatives through socialization and interdisciplinary collaboration.
2. Enable participants to identify opportunities for improvement in patient safety outcomes through review of historical data and new requirements.
3. Build strategies to improve patient safety outcomes through collaboration and participation in system work groups.
4. Identify opportunities for system alignment of patient safety goals.

Accreditation and credit designation statement:

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Physician (CME)

The University of Pittsburgh designates this live activity for a maximum of 6.75 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nursing (CNE)

The maximum number of hours awarded for this Continuing Nursing Education activity is 6.75 contact hours.

Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

Faculty Disclosure:

No members of the planning committee, speakers, presenters, authors, content reviewers and/or anyone else in a position to control the content of this education activity have relevant financial relationships with any companies whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients.

The information presented at this program represents the views and opinions of the individual presenters, and does not constitute the opinion or endorsement of, or promotion by, the UPMC Center for Continuing Education in the Health Sciences, UPMC / University of Pittsburgh Medical Center or Affiliates and University of Pittsburgh School of Medicine. Reasonable efforts have been taken intending for educational subject matter to be presented in a balanced, unbiased fashion and in compliance with regulatory requirements. However, each program attendee must always use his/her own personal and professional judgment when considering further application of this information, particularly as it may relate to patient diagnostic or treatment decisions including, without limitation, FDA-approved uses and any off-label uses.

Agenda – Date

7:30 – 8:00 Registration and Continental Breakfast

8:00 – 8:30 Welcoming and Introduction: *Tami Minnier*

- UPMC System Updates: *Brian Bachowski*
- Wolff Center Support

8:30 – 9:30 PPEC: *Dr Paul Phrampus, Medical Director – Patient Safety*

9:30 – 9:45 Break

9:45 – 10:45 Aligning Patient Safety and Beyond:

- ***Patient Safety: Mark Arbore; Elizabeth Bettinelli*** o Summary of patient event reporting volume; RCAs w/ system impact, standardizing serious events; Daily Huddles

10:45 – 11:45 Having Crucial and Difficult Discussions: *Chaton Turner, Esq*

11:45 – 12:30 Lunch

12:30 – 1:30 Patient Safety Officer Presentations: Effective Patient Safety Communication Strategies:

- Morning Huddles
- Daily Debriefs
- Peer Review Meetings

1:30 – 2:30 Event Reporting 101: *Brian Bachowski, Mark Arbore*

- Reporting Implications, Serious Event Follow-Up; RiskMaster Tool; RCA timeframe tool

2:30 – 2:45 Break

2:45 – 3:15 TRIAD Education: Q&A Session

- Answering participant submitted questions

3:15 – 3:45 Patient Safety Updates: *Mark Arbore*

- Just Culture
- AMA policy update

3:45 – 4:00 Wrap Up: *Tami Minnier/Brian Bachowski*

- Wrap up and takeaways

4:00 Adjourn