



**Western PA
PCMH Learning Network Session
Wednesday, October 19
8:30 a.m. to 11:30 a.m.**

Join Zoom Meeting:

<https://us06web.zoom.us/j/84086273460?pwd=cUxIZ3R1eUpNRFV6OG1mdXZoS2laZz09>

Meeting ID: 840 8627 3460

Passcode: 2022

One tap mobile

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Learning Objectives:

- Discuss examples of how PCMHs are screening for suicide risk, using 988, and collaborating with the HealthChoices Managed Care Organizations' Special Needs Units and Integrated Care Plan Program
- Describe how to share mental health and alcohol and other drug information between treating providers
- Describe how to incorporate the TiPS program into PCMH providers' workflows
- Discuss examples of how to improve MCO-PCMH processes and communication plans for receiving and using Integrated Care Plans to improve care coordination for individuals with serious mental illness

Agenda:

8:30 a.m. to 8:40 a.m. – **Welcome** – Robert Ferguson, MPH, Chief Policy Officer, Pittsburgh Regional Health Initiative (PRHI) – *Review the key takeaways from the spring and summer sessions relating to suicide risk assessment tools, SNU and ICP collaboration, and [988](#) (including an update on the current status of 988 in PA).*

8:40 a.m. to 9:15 a.m. – **PCMH Report Outs: Suicide Risk Assessment, 988, and SNU and ICP Collaboration** – Pauline Taylor, CQIA, Program Specialist, PRHI



Each PCMH reports out on one of the following topics:

- Suicide Risk Assessment:
 - *In response to the spring presentation about suicide risk assessments, what changes to your suicide risk assessment process are you considering?*
 - *If you are already using a validated suicide risk assessment (beyond depression screens like the PHQ-9), how is this assessment part of your PCMH's workflow? What best practices or lessons learned would you recommend to other PCMHs?*
- 988
 - *If your patients or PCMH have called 988 (the new number for the National Suicide Prevention Lifeline) what was your experience?*
- PCMH Collaborations with SNUs and ICPs
 - *In response to the summer sessions about improving collaborations with the SNUs and ICPs, what best practices or information did you bring back to your PCMH team? What changes is your team considering or testing?*

9:15 a.m. to 10:15 a.m. – **Sharing Mental Health and Alcohol and Drug (AOD) Information between Behavioral and Physical Health Providers** – Robert Ferguson, MPH, Chief Policy Officer, Pittsburgh Regional Health Initiative (PRHI)

We will review the current federal and state information sharing laws and regulations, including PA [Act 32 \(P.L. 428\)](#) and [Act 33 \(P.L. 430\)](#) signed into law in July 2022 (<https://www.ddap.pa.gov/Pages/SUD-Confidentiality.aspx>).

A react panel will discuss the implications of these changes:

*Dr. Nick DeGregorio, UPMC Health Plan
Amie Hoffman, Geisinger Health Plan
Kim Gatten, AmeriHealth Caritas*

Michelle Chisholm, M.A., Behavioral Health Program Director, ELFHCC

10:15 a.m. to 10:25 a.m. - **Break**

10:25 a.m. to 11:25 a.m. – **Breakouts: Telephonic Psychiatric Consultation Service Program (TiPS) & Integrated Care Plan (ICP) Program**

The pediatric PCMHs will go to the TiPS breakout, and the PCMHs that primarily care for adults will go to the ICP breakout. The Behavioral Health MCOs will also be invited to go to the ICP breakout.



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The TiPS breakout includes Dr. Abigail Schlesinger from Children's TiPS and Samantha Faulds, MS, RHIA from UPMC Children's Primary Care Center and will focus on:

- *how to educate PCMH providers about TiPS*
- *how to incorporate TiPS into their workflows*
- *the impact on providers and patients*
- *facilitators and barriers to using TiPS*

The ICP breakout includes Jenny Flanagan, Coordinator, Integrated Care Team, CCBH and Rachel Lee-Price, LSW, Manager, Behavioral Health Clinical Services and will focus on:

- *Remind participants what an ICP plan looks like and the purpose/benefits of the ICP plan*
- *Reflect back on the barriers and emerging countermeasures/ideas from the summer sessions, offering examples of what an improved PCMH-MCO communication plan/process could look like (i.e., different target conditions of the ideal ICP process and communication plan between the MCOs and PCMHs)*
- *Foreshadow that the ICP may be available through a care management module for PCMHs connected to a P3N-certified HIE in early 2023*
- *Continue the discussion to further refine the improvements for how PCMHs receive and use ICPs with MCOs to coordinate physical, behavioral, and social services for adult patients with SMI from the patient's perspective*

11:25 a.m. to 11:30 a.m. – **Wrap Up** – Pauline Taylor, Program Specialist, PRHI