**Northeastern PA**

**PCMH Learning Network Session**

**Wednesday, November 9**

**8:30 a.m. to 11:30 a.m.**

**Register:** <https://www.tomorrowshealthcare.org/pcmh-11-09-2022>

**Learning Objectives:**

* Discuss examples of how Patient-Centered Medical Homes (PCMHs) are screening for suicide risk, using [988](https://www.samhsa.gov/find-help/988), and collaborating with the HealthChoices Managed Care Organizations’ [Special Needs Units (SNU)](https://www.dhs.pa.gov/HealthChoices/HC-Services/Documents/Flyer%20-%20MCO%20Special%20Needs%20Units.pdf) and Integrated Care Plan (ICP) Program
* Describe how to share mental health and alcohol and other drug information between treating providers
* Describe how to incorporate the [Telephonic Psychiatric Consultation Service Program (TiPS)](https://www.dhs.pa.gov/providers/Providers/Pages/TiPS.aspx) into PCMH providers’ workflows
* Discuss examples of how to improve MCO-PCMH processes and communication plans for receiving and using ICPs to improve care coordination for individuals with serious mental illness

**Agenda:**

8:30 a.m. to 8:45 a.m. – **Welcome and Review of Physical HealthChoices MCOs in each Zone, Suicide Risk Assessment Tools, Special Needs Units, Integrated Care Plan, 988, and SDOH Z Code Updates** –Robert Ferguson, MPH, Chief Policy Officer, Pittsburgh Regional Health Initiative (PRHI)

8:45 a.m. to 9:15 a.m. – **PCMH Report Outs: Suicide Risk Assessment, 988, and SNU and ICP Collaboration** – Facilitated by Pauline Taylor, CQIA, Program Specialist, PRHI

*Each PCMH will report out on one of the following topics:*

* *Suicide Risk Assessment:* 
  + *In response to the presentation about suicide risk assessments during the PCMH Learning Network session in the spring, what changes to your suicide risk assessment process are you considering?*
  + *If you are already using a validated suicide risk assessment (beyond depression screens like the PHQ-9), what screening tool are you using for adults and adolescents, and how is this assessment part of your PCMH’s workflow? What best practices or lessons learned would you recommend to other PCMHs?*
* *988*
  + *If your patients or PCMH have called 988 (the new number for the National Suicide Prevention Lifeline), what was your experience?*
* *PCMH Collaborations with MCO SNUs and ICPs*
  + *In response to the summer sessions about improving collaborations with the SNUs and ICPs, what best practices or information did you bring back to your PCMH team? What changes is your team considering or testing?*

9:15 a.m. to 10:15 a.m. – **Sharing Mental Health and Alcohol and Drug (AOD) Information between Behavioral and Physical Health Providers** –Overview by Robert Ferguson and Reactant Panel with:

* Scott J. Constantini, AVP Primary Care and Recovery Services Integration, The Wright Center for Community Health
* Nick DeGregorio, MD, Senior Medical Director, UPMC for You
* Valerie Everett, LCSW, Regional Manager for the Behavioral Health Case Management Team, Geisinger Health Plan

10:15 a.m. to 10:25 a.m.– **Break**

10:25 a.m. to 11:25 a.m**.**– **Breakouts: Telephonic Psychiatric Consultation Service Program (TiPS) & Integrated Care Plan (ICP) Program**

*The pediatric PCMHs will go to the TiPS breakout, and the PCMHs that primarily care for adults will go to the ICP breakout with the MCOs.*

*In the* ***TiPS breakout****, James G. Waxmonsky, MD, Professor of Psychiatry and Behavioral Health, University Chair in Child Psychiatry, and Division Chief, Child and Adolescent Psychiatry at Penn State Health, will help to moderate a peer-to-peer discussion on:*

* *how to educate PCMH providers about TiPS*
* *how to incorporate TiPS into their workflows*
* *the impact on providers and patients*
* *facilitators and barriers to using TiPS*

*In the* ***ICP breakout****, PCMHs and MCOs will further refine the improvement ideas for how PCMHs receive ICPs from MCOs and use the ICPs with the MCOs to coordinate physical, behavioral, and social services for adult patients with SMI. This breakout will build on the emerging improvement opportunities and ideas from the previous PCMH Learning Network session in the summer. ICP Breakout facilitators include Sara Green, LSW, Clinical Manager with Carol Frazer, LPC, Practice Transformation Specialist at PRHI, and Jennifer Condel, SCT(ASCP)MT, Manager of Lean Healthcare Strategy and Implementation at PRHI.*

11:25 a.m. to 11:30 a.m. – **Wrap Up** – Pauline Taylor, Program Specialist, PRHI