**Western PA**

**PCMH Learning Network Session**

**Thursday, January 26**

**8:30 a.m. to 10:30 a.m.**

**Link to register:** <https://us06web.zoom.us/meeting/register/tZ0qf-mgqjooHdChDS_QH5NLo5m0IWc2sN86>

**Learning Objectives:**

* Describe the 2023 HealthChoices PCMH Expectations and focus areas for the Learning Network
* Discuss examples of PCMHs’ quality improvement projects for improving patient outcomes
* Describe best practices for identifying and engaging high-risk patients, including the impact on seeing patients withing 7 days of hospital discharge

***Agenda:***

8:30 a.m. to 8:45 a.m. – **Welcome and Review of the 2023 HealthChoices PCMH Goals** –Robert Ferguson, MPH, Chief Policy Officer, Pittsburgh Regional Health Initiative (PRHI)

*8:45 a.m. to 9:30 a.m. –* ***PCMH Report Outs on 2022 Highlights and 2023 Goals*** *– facilitated by Pauline Taylor, CQIA, Program Specialist, PRHI*

*Each PCMH will report out on the following topics:*

* *What PCMH QI project in 2022 had the greatest impact on your patient outcomes or what are you most proud of in the work that you undertook from the previous year?*
* *What are your goals for 2023 related to the collective HealthChoices PCMH Goals?*

*9:30* a.m. to 10:25 a.m**.**– **Small Group Discussion on Identifying and Engaging High-Risk Patients**

* + - Getting access to timely information about hospital:
    - Doing effective outreach to patients for 7-day follow up
    - Innovative strategies to complete follow-up visits
    - Non-engaged patients

10:25 a.m. to 10:30 a.m. – **Wrap Up** – Pauline Taylor, Program Specialist, PRHI