### **Health Equity**

#### **Penn State Health**

#### Michelle George, Director, Quality/Patient Safety and Value Based Care







Serves 29

counties

Penn State Health – Today



**Multi-hospital** system founded in 2010



\$100M in funded research



0

trainees

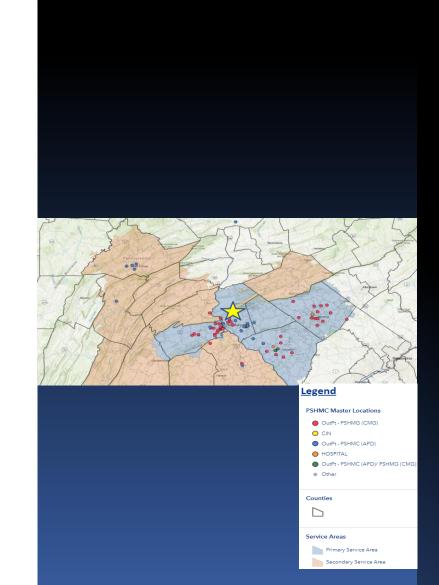


Main Campus; Hershey, PA

1,700+ students;

## Milton S. Hershey Medical Center

- Magnet-designated since 2007
- Penn State Health's 628-bed flagship hospital
- Central Pennsylvania's only locally-based academic medical center
- Only facility in PA with Level I Trauma for adults and children



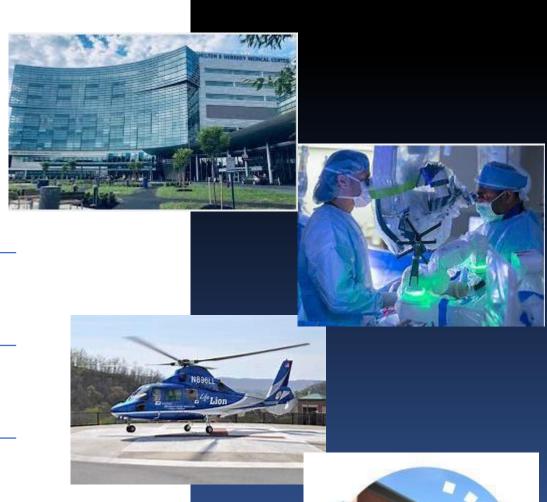
Milton S. Hershey Medical Center

Hospital Admissions: 29K

Surgical Procedures: 32K

Emergency Room Visits: 75K

Outpatient Visits: 1.25M





Penn State Health Academic Practice Division

- Over 1 million visits per year
- Access to care—close to home
  - Virtual care from anywhere
  - **Primary care** within 10 minutes
  - **Specialists** within 20 minutes
  - Tertiary and quaternary hospital setting within 30 minutes
- Committed to optimizing patient experience





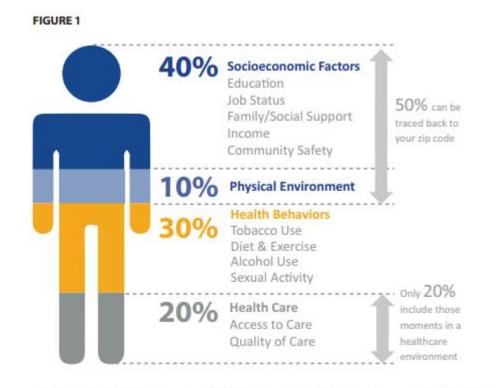


# **Health Equity**



**PennState Health** Milton S. Hershey Medical Center

#### **Drivers of Health**

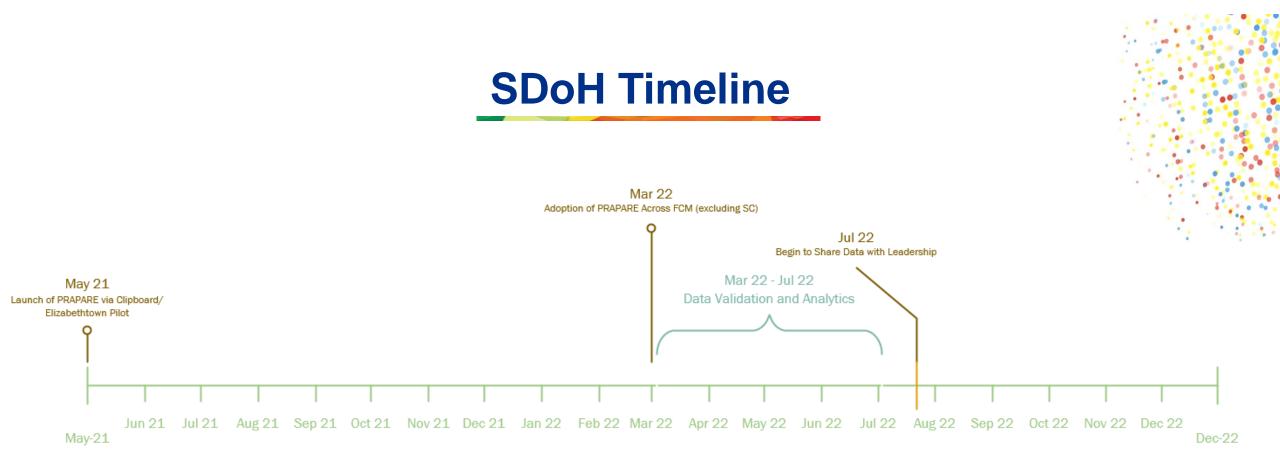


Adapted from ProMedica National Social Determinants of Health Institute. Source: Institute for Clinical Systems Improvement. Going Clinical Walls: Solving Complex Problems (October 2014)











## Hold- DATA



#### PILLARS OF HEALTH EQUITY

| Community<br>Engagement<br>Lead(s):<br>Ashley Visco,<br>Jessica Deer | Health Equity<br>Research<br>Lead(s):<br>Sarah Bronson<br>Monali Vasekar<br>Adrian Zurca | Data<br>Infrastructure<br>Collection and<br>Access<br>Lead(s)<br>Rebecca Monaghan<br>Carol Houlihan<br>Tentative:<br>A representative from | Ι    | Culturally Appropriate<br>Patient Care<br>Inpatient & Outpatient<br>Lead(s):<br>Allison Polinski<br>Cheryl Crozier<br>Michelle George | Governance, Leadership<br>and Workforce<br>Diversification and<br>Workplace Climate<br>Lead:<br>Jess Daud | Organizational<br>Accountability<br>Leads:<br>L. Chappell Williams<br>Rachel Yost |
|--|--|--|------|---|---|---|
|  |  | Facets   | s fc | or Each Pillar  |   |   |
| Communication Co   |  | ory Requirements<br>community<br>outpatient  |      | Education   | Information Technology<br>and Required Data   | Funding/Resources<br>and Strategic Planning                                       |



Inpatient

Governance

**External Community** 

#### Penn State Health System-wide Health Equity Charter Goals

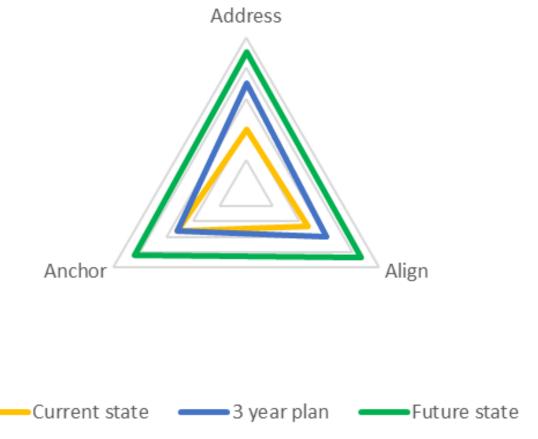
- Penn State Health is committed to ensuring equity, aligned with our mission to continually improve the health and well-being of the people of Pennsylvania and beyond; and our vision, to be Pennsylvania's most trusted healthcare organization. This includes providing patients with excellent, compassionate, culturally responsive and equitable care.
- <u>The Culturally Appropriate Patient Care</u> sub-committee's goal is to advance activities and initiatives that impact patients that we care for at PSH. This is inclusive of addressing social determinants of health, identifying populations of greatest need, and defining interventions and regulatory reporting to support this care.



# Health Equity Proposal DRAFT

- Align system operations with Community Health
  - Closer connections between Population Health and Community
  - Collaborative work between Diversity, Equity and Inclusion and Community
  - Implement system Health Equity Committee
- Focus on Address and align categories for the next 3 years while working towards becoming an Anchor organization

#### 3 Year Plan Proposal





### **Next Steps**

- Continue to validate and refine data
- Explore use of SDoH with:
  - Inpatient
  - Women's Health
  - Internal Medicine
  - Behavioral Health
- Define and plan for interventions across all regions
- Are there other groups who may be interested?
- Are we able to provide form in other languages
- Increase awareness of work among leadership



