**Southeast region**

**PCMH Learning Network Session**

**May 24, 2023**

**8:30 a.m. to 3 p.m.**

**The Inn at Villanova University**

**Learning Objectives:**

* Describe what the MCOs are learning about their members’ social needs through PCMH screening and coding, as well as their own member outreach, and how they are using this information.
* Discuss tactical, how-to information on SDOH screenings, coding, and follow-up best practices .
* Describe the state’s initiative for resources and referrals: PA Navigate.

**Agenda**

**8:30 a.m. to 8:45 a.m.** –**Welcome & Overview**– Suzanne Cohen, MPH, Senior Director of Population Health, The Health Federation of Philadelphia

**8:45am – 9am Networking**

* Introductions: name, affiliation.
* Identify the organizations at your table.
* What are your burning questions related to SDOH for your colleagues and MCO representatives today? Pick your two questions.

**9am – 9:30am Update on PA NAVIGATE**

**Presenter:** Bill Marella, HealthShare Exchange

**9:30 – 10:15am MCO Panel: Representatives Discuss SDOH Data and Needs**

**Panel:** Health Partners Plans, Keystone First, United Healthcare, UPMC For YOU

*Questions include:*

* What SDOH data are you receiving from the PCMH practices? Are you getting Z codes and G codes? Just one or the other? Or are you getting these data in any other way?
* How is your MCO using the SDOH data it receives? Are they going into risk algorithms? Informing programs?
* What types of SDOH needs are the PCMH practices reporting?
* What SDOH data is your MCO getting through your own outreach to members?
* Are you looping practices in on the data that you are collecting?
* What are the main needs that the PCMH and the MCO data show?
* What are the rates of screening that you are seeing in the PCMH practices?
* How many PCMHs are submitting G-codes with Z-codes (by quarter or year)?
* What changes in frequency and type of G-codes and Z-codes have you observed?

**BREAK**

**10:30am – 12pm PCMH Panel 1: SDOH Screening and Coding**

**Panel**: Janine Gibbons, Delaware Valley Health Network, Mitali Desai, Temple Physicians, Inc.

**Breakouts**

Topics:

1. A. EPIC documentation and coding – B. other EHR documentation and coding?
2. Training staff on how to ask questions/screen
3. Patient entered data: Using portal/tablets

**12pm – 1pm LUNCH & NETWORKING**

**1pm – 2:30pm PCMH Panel 2: SDOH Referrals and Follow-up**

**Panel:**

Katie McPeake,CHOP, Nancy McGlaughlin, Penn Medicine, Jennifer Lydic, PHMC

**Breakouts**:

Topics:

1- Referral workflow and documentation

2- Working w/CBO partners

3- Use of electronic platforms

4- People’s choice

**2:30pm – 3:00pm** **Action planning for Addressing SDOH**

* Work in practice groups to synthesize discussions and decide on next steps (action planning)

**3:00pm Evaluation and Wrap-Up**