

SDOH Screening in Review

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PHMC SDOH in 2022

- **4** (Quarterly) SDOH trainings
- **3** pop-up clothing events
- **2** electronic medical records
- **1** new health center in a different EMR
- ... and so much SDOH Screening



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


Epic



PHMC Social Services Assessment



- 4 questions added to meet state screening requirements
- 3 behavioral health questions added to support integration
- 1 question about identification added
- “Prefers Not to Answer” and “I want help with this” options

<i>There are staff on site to help you with non-medical needs too. Answering the questions below will help connect you to those staff and services.</i>		Patient Response			
	In the last six months, did you ever eat less than you felt you should because there wasn't enough money for food?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this
	In the last six months, has the electric, gas, oil, or water company threatened to shut off your services in your home?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this
	Are you worried that in the next two months you may not have stable housing ?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this
	In the last six months, have you needed help looking for work ?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this
	In the last six months, have you or any family members had trouble getting clothing ?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this
	Do problems getting childcare make it difficult for you to work or study ?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this
	In the last six months, have you needed to see a doctor, but could not because of cost ?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this
	In the last six months, have you ever had to go without health care because you didn't have a way to get there ?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this
	Do you ever need help reading hospital materials ?	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Prefer Not to Answer	<input type="checkbox"/> I want help with this

Responding to Positive Screenings

- SDOH Visits instead of SDOH Screeners
- Surprises in the Workflow
 - Provider feedback
 - Need for further resource training
 - Need for clinical training: assessment, giving bad news
- Surprises in the Data
 - “I want help with this”
 - “Prefer Not to Answer”

SDOH Bootcamp! (i.e. domain training)

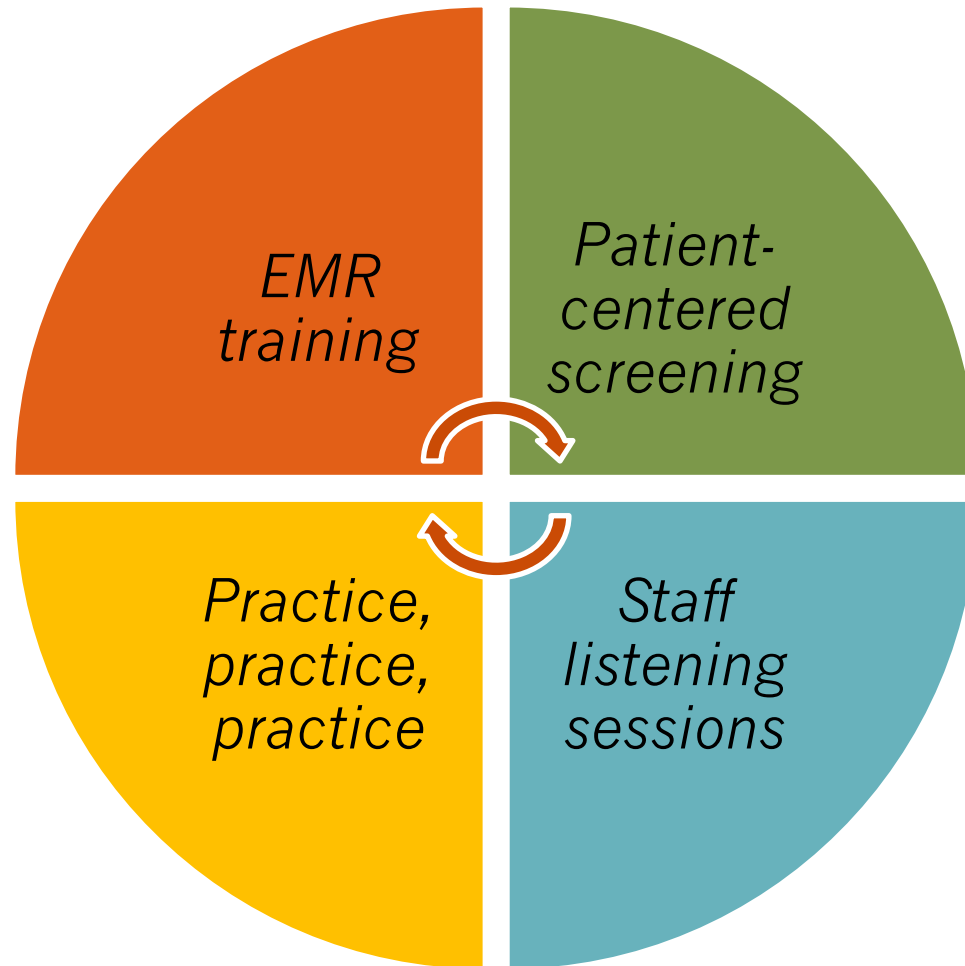
- Internal cheat sheets
- All in one week vs over a series of weeks
- Quarterly refreshers

Resources to Assist with Social Determinants of Health

Positive SDOH Screening Resources

Domain	Resources when Someone Screens Positive	Other Items that May Come Up
Food	Philly Food Distribution sites ,	MANNA , Mom's Meals
Utilities	Call their utility company and ask about Customer Assistance Programs (CAP), Payment Plans,	Any shutoff notice
Housing	Emergency Shelter , Homeless Outreach Hotline number (215-232-1984) TURN	Application assistance or applications needing medical forms filled out Home health aide questions

Other SDOH Trainings



Data-driven Programming

- “SDOH Tracking Sheet” (Microsoft Teams)
 - A back-up tool, driven by self-report and self-attestation
 - Screening rate (total, by site, by staff)
 - Quality checks
- Coding Data (EMR)
 - Capture trends across sites
 - Cross-referenced with SDOH Tracking Sheet
- Screening Responses (EMR and Staff Discussion)
 - Help to check assumptions
 - Help to identify new service needs

New Partnerships and Initiatives



Clothing



- 3 summer pop-up clothing events
- Expansion of internal emergency clothing resources



Transportation

ModivCare Transportation Services

520 N DELAWARE AVE
SUITE 801
PHILADELPHIA, PA 19123

If you have Medicaid in Philadelphia, you can get Modivcare! They offer:

- **SEPTA 8-Ride Day Passes** – You must be scheduled at least 7 days in advance prior to the medical appointment date.
- **Van Service** – You must be scheduled at least 72 hours/3 days in advance prior to the medical appointment date.

- Revision to internal patient resources
- Training to new (and existing) staff

New Partnerships and Initiatives



Identification



- Broad social staff training (in-person!)
- Monthly legal clinics at two sites, starting this summer



Food



- Expansion of Food Bucks Rx program to three sites
- Resumed nutrition education classes

Key Takeaways

- SDOH training is never done
- Data monitoring it is worth it but takes buy-in
- Data from patient-centered SDOH screening is invaluable
- SDOH screening can help determine which partnerships can make the most sense