

The SDOH Program at Berks Community Health Center

Nicole Belote SDOH Coordinator

Screening

Text Message/Email

 3 days prior to patient's appointments, they will be sent a text message and an email to complete the PRAPARE form

Tablets

 Complete the form on the Tablet when the patient comes to their appointment

Paper Forms

 When tablets are not working, paper PRAPARE forms are completed



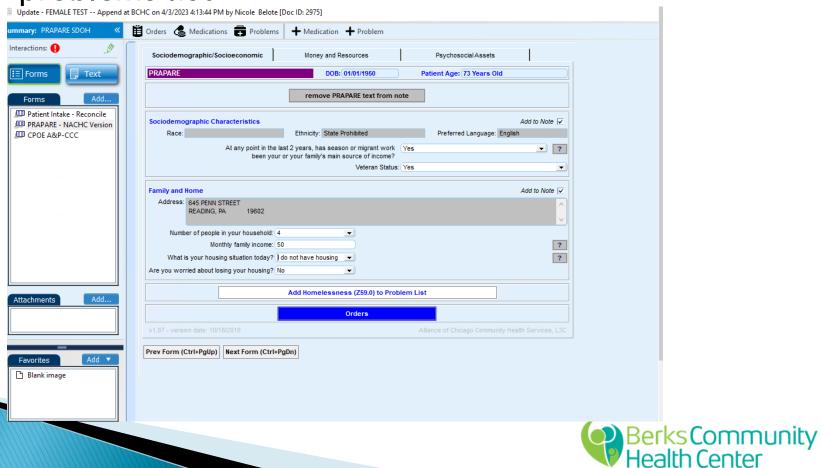
Next Steps

- Meet with the patient
 - Confirm information on the form
 - Provide any community resources
 - Complete any applications with the patient
 - SNAP, Medicaid, LIHEAP, Etc.



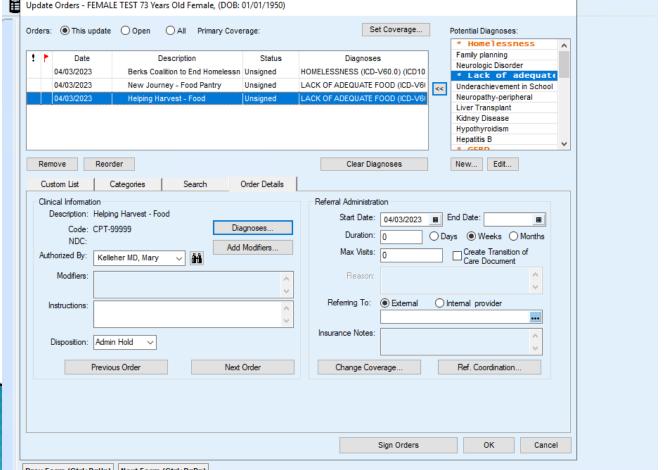
Next Steps Continued

- Input everything into the patient's chart
 - Any SDOH's found will be included on the problems list



Next Steps Continued

Input all community resources referred into the patient's chart





Final Steps

- Follow up with the patient in 2 weeks
 - Call the patient to see if they were able to get the resources that were needed
 - Provide any additional resources
- Close all open referrals



Using the Data

All problems are added to the patient's chart and sent to MCO

- Able to track:
 - How many patients complete the form
 - Problems patients are facing
 - Community Resources most utilized
 - When a patient is due to have another form sent to them (completed once a year)

Limitations

- Patients Completing the form before appointment
- Tablets
- Staffing
- Reaching Patients

Thank you Any Questions?



