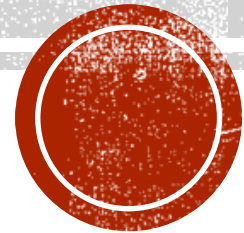


SOCIAL DETERMINANTS OF HEALTH

TEMPLE HEALTH










Mitali Desai, MHA, Director of Quality/Compliance



SCREENING TOOL

- North Carolina screening tool with additional evidence based questions added to meet PCMH requirements
- Survey methods:
 - Patient submits through patient portal before visit
 - MA/provider asks questions during outpatient visit
 - Patient completes on paper while waiting to be seen and MA keys in responses
 - Care managers complete telephonically
 - Inpatient and ED nurses ask questions during IP/ED visits

Name: _____ **Date of Birth:** _____
 At Temple Health, we want you to be as healthy as possible. There are many things that affect your health. We'd like you to answer these questions so we can find out if there are any programs that would help support your overall health and wellbeing.

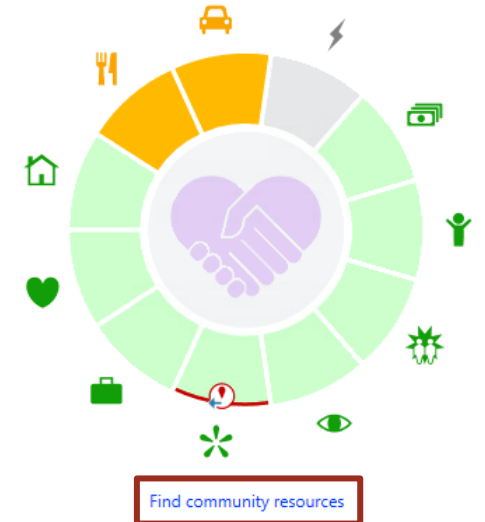
	Question	Please Circle 1 Response	
Housing 	Do you have housing?	Yes	No
	Are you worried about losing your housing?	Yes	No
Food 	Within the past 12 months, have you or your family members you live with been unable to get utilities (heat, electricity) when it was really needed?	Yes	No
	Within the past 12 months, did you worry that your food would run out before you got money to buy more?	Yes	No
Transportation 	Within the past 12 months, did the food you bought just not last and you didn't have money to get more?	Yes	No
	Within the past 12 months, has lack of transportation kept you from medical appointments, getting your medicines, non-medical meetings or appointments, work, or from getting things that you need?	Yes	No
Safety 	Do you feel physically and emotionally safe where you currently live?	Yes	No
	Within the past 12 months, have you been hit, slapped, kicked or otherwise physically hurt by someone?	Yes	No
	Within the past 12 months, have you been humiliated or emotionally abused in other ways by your partner or ex-partner?	Yes	No
Financial Strain 	How hard is it for you to pay for the very basics like food, housing, medical care, and heating?	Very hard Somewhat hard I prefer not to answer	Hard Not very hard I prefer not to answer
Medical Access 	In the last 12 months, have you needed to see a doctor, but could not because of cost?	Yes	No I prefer not to answer
	In the last 12 months, did you skip medications to save money?	Yes	No
Childcare 	Do problems getting childcare make it difficult for you to work or study?	Yes	No I prefer not to answer
Clothing 	Do you have enough household supplies? For example, clothing, shoes, blankets, mattresses, diapers, toothpaste, and shampoo.	Yes	No
Employment 	During the last four weeks, have you been actively looking for work?	Yes	No
	Would you like to receive assistance with any of the needs on this form?	Yes	No



EMR COMPONENTS

- Built as a flowsheet in EMR
- SDOH Wheel gives a quick glance at SDOH issues identified, and allows care team to easily find resources
- Health Maintenance alert allows care team to track when patient is due – resets on Jan 1 year to prompt an annual screening

Social Determinants of Health



PHQ 2/9 Screen AUDIT-C DAST-10 GERD Scale SDOH STOP-B

Social Determinants of Health

+ New Reading

Social Determinants of Health

Patient agrees to participate in social determinants health questionnaire?

Housing Insecurity

Do you have housing?

Are you worried about losing your housing?

Utility

Within the past 12 months, have you or your family members you live with been unable to get utilities (heat, electricity) when it was really needed?

Food Insecurity

In the past 12 months, did you worry that your food would run out before you got money to buy more?

In the past 12 months, did the food you bought just not last and you didnt have money to get more?

Transportation Needs

In the past 12 months, has lack of transportation kept you from medical appointments, getting your medicines, non-medical meetings or appointments, work, or from getting things that you need?

Safety

Do you feel physically and emotionally safe where you currently live?

Within the past 12 months, have you been hit, slapped, kicked, or otherwise physically hurt by someone?

Within the past 12 months, have you been humiliated or emotionally abused in other ways by your partner or ex-partner?

Financial Resource Strain

How hard is it for you to pay for the very basics like food, housing, medical care, and heating?

Medical Access

In the last 12 months have you needed to see a doctor but could not because of cost?

In the last 12 months did you skip medications to save money?

Childcare

Do problems getting child care make it difficult for you to work or study?

Clothing

Do you have enough household supplies? For example clothing, shoes, blankets, mattresses, diapers, toothpaste, and shampoo.

Employment

During the last 4 weeks, have you been actively looking for work?

Assistance

Would you like to receive assistance with any of the needs from this survey?

Health Maintenance

Address Topic Remove Override Add Topic Edit Modifiers Report Refresh

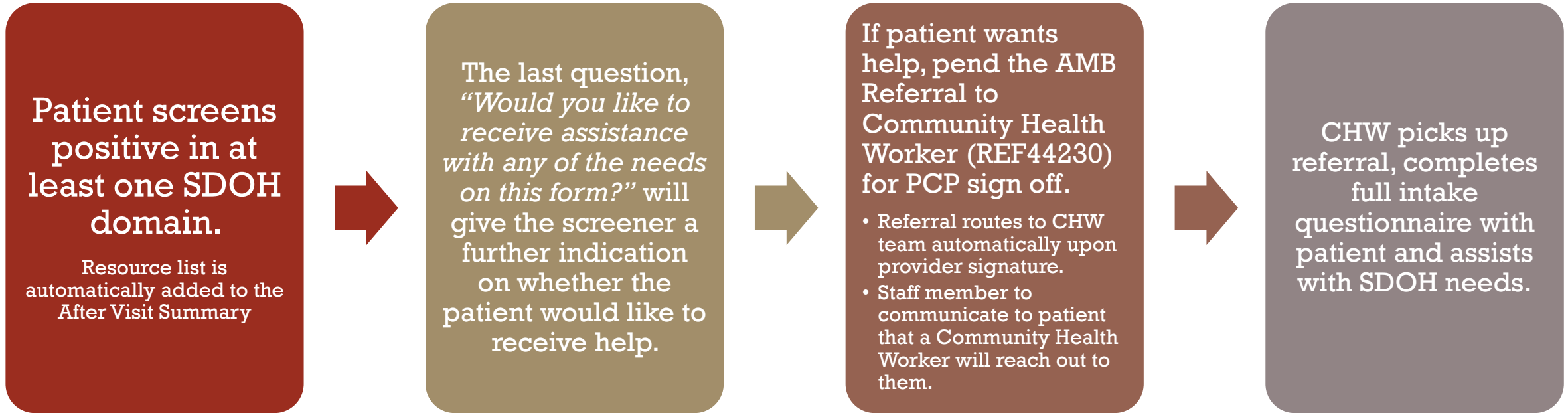
New data from outside sources

Medications and problems need attention. Go Reconcile

Topic	Due Date	Frequency	Date Complete
Social Determinants of Health Screening Due	Overdue - never done	1 year(s)	



FOLLOW-UP ON POSITIVE SCREENINGS





FindHelp platform integrated into EMR

food 19140

Filter by ▼ Clear Showing results for "food" near 19140. Most relevant matches on top ▼

Filters available
 ⓘ You can filter your results. Click the Filter by toolbar to begin.

	The Share Food Program  Food Insecurity Services	2901 W. Hunting Park Avenue Philadelphia PA 19129
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AUTO-ADDITION OF CODES

- EMR logic built to automatically add the corresponding G/Z codes to billing upon completion of screening
- Care managers manually add G/Z codes when they complete screenings outside of office visits, since a claim is not automatically generated
- Testing by end users to ensure appropriate codes are being added

Question Name	Answers to Questions	Output
Within the past 12 months, have you been humiliated or emotionally abused in other ways by your partner or ex-partner?	Yes	
Do you have enough household supplies? For example, clothing, shoes, blankets, mattresses, diapers, toothpaste, and shampoo?	No	
During the last four weeks, have you been actively looking for work?	Yes	
Do problems getting child care make it difficult for you to work or study?	Yes	
How hard is it for you to pay for the very basics like food, housing, medical care, and heating?	Very hard/hard/somewhat hard	
Do you have housing?	Yes	
Within the past 12 months, did you WORRY that your food would run out before you got money to buy more?	No	
In the last 12 months, have you needed to see a doctor, but could not because of cost?	No	
Within the past 12 months, has lack of transportation kept you from medical appointments, getting your medicines, non-medication, or other health services?	No	
In the last 12 months, did you skip medications to save money?	No	
Are you worried about losing your housing?	No	
Within the past 12 months, have you or your family members you live with been unable to get utilities (heat, electricity) when you need them?	No	
Within the past 12 months, did the FOOD YOU BOUGHT JUST NOT LAST and you didn't have money to get more?	No	
Do you feel physically and emotionally safe where you currently live?	Yes	
Within the past 12 months, have you been hit, slapped, kicked or otherwise physically hurt by someone?	No	
Within the past 12 months, have you been humiliated or emotionally abused in other ways by your partner or ex-partner?	No	
Do you have enough household supplies? For example, clothing, shoes, blankets, mattresses, diapers, toothpaste, and shampoo?	Yes	
During the last four weeks, have you been actively looking for work?	No	
How hard is it for you to pay for the very basics like food, housing, medical care, and heating?	Not very hard	
Within the past 12 months, did the FOOD YOU BOUGHT JUST NOT LAST and you didn't have money to get more?	No	
Do problems getting child care make it difficult for you to work or study?	No	
Do you have housing?	No	
Are you worried about losing your housing?	Yes	
Within the past 12 months, did you WORRY that your food would run out before you got money to buy more?	Yes	
Within the past 12 months, did the FOOD YOU BOUGHT JUST NOT LAST and you didn't have money to get more?	Yes	
In the last 12 months, have you needed to see a doctor, but could not because of cost?	Yes	
Within the past 12 months, has lack of transportation kept you from medical appointments, getting your medicines, non-medication, or other health services?	Yes	

PROGRESS REPORTS

- Monthly tracking on key metrics
 - Patients screened as a % of total visits
 - % Patients screened with G Codes
 - % Patients screened with 1+ need
 - % Patients with need referred to CHW
- Practice-level summary shared monthly with missed opportunities list
- SDOH Contest to incentivize practices

Yearly Totals	Yearly Totals	2020	2021	2022	2023 YTD
Burn Center	Unique Patients w/ SDOH Interview	19	38	226	67
Burn Center	Unique Patients w/ Visit	338	512	639	233
Burn Center	Interviewed as % of Patients	5.60%	7.40%	35.40%	28.80%
Burn Center	% Patients Screened w/ G-Codes	-	-	58.00%	73.10%
Burn Center	% Patients Screened w/ 1+ SDOH	10.50%	21.10%	28.80%	37.30%
Burn Center	% Patients w/ 1+ SDOH referred to CHW/SW	0.00%	66.67%	6.20%	0.00%
Emergency Department	Unique Patients w/ SDOH Interview	3,557	7,013	42,828	17,015
Emergency Department	Unique Patients w/ Visit	44,828	67,474	70,963	32,189
Emergency Department	Interviewed as % of Patients	7.90%	10.40%	60.40%	52.90%
Emergency Department	% Patients Screened w/ G-Codes	-	-	66.50%	92.80%
Emergency Department	% Patients Screened w/ 1+ SDOH	25.50%	24.30%	15.70%	32.80%
Emergency Department	% Patients w/ 1+ SDOH referred to CHW/SW	0.00%	11.03%	6.00%	2.00%
TFP Primary Care	Unique Patients w/ SDOH Interview	421	3,973	12,162	6,429
TFP Primary Care	Unique Patients w/ Visit	17,399	19,094	20,881	11,332
TFP Primary Care	Interviewed as % of Patients	2.40%	20.80%	58.20%	56.70%
TFP Primary Care	% Patients Screened w/ G-Codes	-	-	70.90%	94.10%
TFP Primary Care	% Patients Screened w/ 1+ SDOH	33.00%	27.70%	22.10%	56.40%
TFP Primary Care	% Patients w/ 1+ SDOH referred to CHW/SW	0.00%	7.78%	11.40%	5.10%
TPI Primary Care	Unique Patients w/ SDOH Interview	17,696	32,438	46,973	25,648
TPI Primary Care	Unique Patients w/ Visit	60,422	63,434	65,419	34,015
TPI Primary Care	Interviewed as % of Patients	29.30%	51.10%	71.80%	75.40%
TPI Primary Care	% Patients Screened w/ G-Codes	-	-	81.90%	92.00%
TPI Primary Care	% Patients Screened w/ 1+ SDOH	15.10%	13.00%	12.80%	20.40%
TPI Primary Care	% Patients w/ 1+ SDOH referred to CHW/SW	0.22%	8.92%	8.30%	4.80%
Total	Unique Patients w/ SDOH Interview	19,589	39,896	90,054	45,634
Total	Unique Patients w/ Visit	112,405	137,303	143,616	73,514
Total	Interviewed as % of Patients	17.40%	29.10%	62.70%	62.10%
Total	% Patients Screened w/ G-Codes	-	-	73.50%	92.30%
Total	% Patients Screened w/ 1+ SDOH	16.00%	15.20%	14.40%	28.70%
Total	% Patients w/ 1+ SDOH referred to CHW/SW	0.18%	7.87%	6.50%	3.50%

STAFF TRAINING

- 13 minute training developed to train staff on purpose of training, how to complete it, and what to do when a patient screens positive
- Assigned in spring 2023 to all staff through our training management system and completions tracked

Learning Activities *in this Course*

[Enroll ↗](#)

Social Determinants of Health Screening

ONLINE STATUS: Not Yet Started EST. TIME: 8m

Patient Screens Positive - TFP/TPI

COURSE ATTACHMENT STATUS: Not Yet Started EST. TIME: 5m

QUESTIONS?

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