# EDUCATION AND CONSULTATIVE SERVICES

of UPMC Western Psychiatric Hospital



# "Disability Awareness: Promoting Advocacy and Competency in Behavioral and Physical Healthcare"

Friday, October 6, 2023

8:15 to 8:30 AM – Sign on to Zoom 8:30 AM to 4:30 PM – Virtual Program (Zoom link will be sent out to registrants on October 5, 2023)

# **Course Director:**

Kimberly Mathos, DO, MPH

Recovery and Wellness: The Journey Starts Here
A Joint Effort Sponsored by Community Care Behavioral Health Organization and UPMC
Western Psychiatric Hospital

www.oerp.pitt.edu





# Disability Awareness: Promoting Advocacy and Competency in Behavioral and Physical Healthcare

October 6, 2023 - Live virtual conference

#### Introduction

This event is free for students, interns, residents, patients, and family members. American Sign Language (ASL) interpreters will be available on Zoom during the conference.

This conference is about learning the value of community and academic partnerships to forge learning and collaborative care opportunities that benefit our most vulnerable patients. Participants will learn ways that professionals can foster moving research and best practice ideas to their clinical work. We will review the importance of learning about community resources, relevant advocates and accommodations that are needed to meet the needs of people with mental health, physical and sensory differences.

We are pleased to offer this educational activity with the support of UPMC, community, and university.

## **Program Overall Educational Objectives**

At the conclusion of this conference, participants should be able to:

- Recognize ways to translate research to practical applications, thus, improving healthcare outcomes.
- Review system changes led by consumer and provider advocacy.
- Discuss the role of present and future technology in accessibility and its opportunity to advance consultation and direct service provision.
- Utilize future models of community/academic collaboration to promote disability awareness and education.

#### Who Should Attend:

Students, advocates, mental health and physical health providers, payors, case managers and stakeholders who are passionate about the care of people with disabilities.

#### **Supporting Organizations:**

Community Care Behavioral Health Organization FISA LEND





#### **Course Director**

# Kimberly Mathos, DO, MPH

Assistant Professor of Psychiatry
University of Pittsburgh Medical Center
Comprehensive Recovery Services
Services for Treatment of Early Psychosis (STEP Clinic)
UPP Psychiatric Services for People who are Deaf, Deafblind and Hard of Hearing
Pittsburgh, PA

#### Planning Committee (\* indicates speaker)

#### Rebecca Kronk PhD MSN CRNP FAAN CNE ANEF\*

Professor Associate Dean for Academic Affairs Duquesne University School of Nursing

#### Betty Y. Liu, MD\*

Associate Professor
Course Director, Disability Medicine Clerkship
Course Director, Area of Concentration Disability Medicine
Co-Director, Medical Student Education
Department of Physical Medicine and Rehabilitation
Pittsburgh, PA

#### Ashli Molinero, D.Sc.\*

Director, Disabilities Resource Center UPMC Health System Corporate Risk Management

## Susan Rudisin, MEd, CRC, LPC

Supervisor, Comprehensive Recovery Services UPMC Western Psychiatric Hospital Pittsburgh, PA

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# **Keynote Speaker**

## Susan M. Havercamp, PhD

The Ohio State University Nisonger Center University Center for Excellence in Developmental Disabilities Research, Education, and Service

# **Speakers**

#### Matt Berwick, MA, MS

Senior Program Manager
Disability Accommodations for Clinical Services
UPMC Disabilities Resource Center

#### Dave Bubas, PHR, SHRM-CP

Senior Director Center for Engagement and Inclusion UPMC

#### Carla Dehmer, MHA

Senior Director of Telemedicine & Digital Solutions UPMC

#### Amy J. Houtrow, MD, PhD, MPH (she/her/hers)

Chief

Division of Pediatric Rehabilitation Medicine
UPMC Children's Hospital of Pittsburgh
Program Director
Leadership Education in Neurodevelopmental Disabilities
University of Pittsburgh

#### Nev Jones, MA, MA, PhD

Assistant Professor School of Social Work University of Pittsburgh

## Rebecca Ann Kronk, PhD, MSN, CRNP, FAAN, CNE, ANEF

Professor Associate Dean for Academic Affairs Duquesne University School of Nursing

## Kristen B. Ornato, Esq., LSW

Senior Staff Attorney - Expansion Team KidsVoice

# EDUCATION AND CONSULTATIVE SERVICES of UPMC Western Psychiatric Hospital



# Thomas Pineo, DO, CPE, DFPHM, SFHM

Medical Director UPMC Community Osteopathic

# **Rebecca Shafer Aglietti**

Senior Child Advocacy Specialist Independent Living Project Coordinator Human Services Training Coordinator KidsVoice

#### **Tom Welshonce**

Supervisory Attorney KidsVoice





# Conference Agenda – October 6, 2023

8:15 to 8:30 a.m. Sign in to Zoom

8:30 to 9:00 a.m. Welcome, Introductions and Background

Kimberly K. Mathos, DO, MPH

9:00 to 10:00 a.m. **Keynote** 

**Training Disability Competent Healthcare Professional** 

Susan M. Havercamp, PhD

10:00 to 10:15 a.m. Break

10:15 to 11:45 a.m. Panel

Enhancing the Patient Experience through Disability Documentation in the EMR

Moderator: Ashli Molinero, D.Sc.

Matt Berwick, MA, MS, Dave Bubbas, PHR, SHRM-CP

11:45 a.m.to 12:15 p.m. **Lunch** 

12:15 to 1:45 p.m. Panel

**Clinical Educators and Researchers as Advocates** 

Moderator: Amy J. Houtrow, MD, PhD, MPH

Thomas Pineo, DO, CPE, DFPHM, SFHM, Nev Jones, MA, MA, PhD

1:45 to 2:00 p.m. **Break** 

2:00 to 2:40 p.m. Benefits & Opportunities of Telehealth for Patients with Disabilities

Carla Dehmer, MHA

2:40 to 2:50 p.m. **Break** 

2:50 to 3:50 p.m. Practical Considerations of Multi-Disciplinary Collaborations for Individuals with

**Disabilities** 

Tom Welschonce, Kristen Ornato, Rebecca Shafer Aglietti

3:50 to 4:30 p.m. **Become a Change Maker with Your Community** 

Betty Y. Liu, MD, Rebecca Ann Kronk, PhD, MSN, CRNP, FAAN, CNE, ANEF, Kimberly

Mathos, DO, MPH

**Closing remarks** 

Kimberly Mathos, DO, MPH

4:30 p.m. Adjournment

All presentations are introductory to intermediate instructional levels.

For additional information regarding the speakers and/or presentations, contact Nancy Mundy at <a href="mailto:mundnl@upmc.edu">mundnl@upmc.edu</a>.





# **Continuing Education and Continuing Medical Education Credits**

#### **Continuing Education Credit Information**

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

#### Physician (CME)

The University of Pittsburgh designates this live activity for a maximum of 6.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Other Healthcare Professionals: Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

#### **Psychologists**



As a Jointly Accredited Organization, University of Pittsburgh is approved to offer psychology continuing education by the American Psychological Association. University of Pittsburgh maintains responsibility for this course. Psychologists completing this course receive 6.25 continuing education credits.

#### **Counselors**



Education and Consultative Services of UPMC Western Psychiatric Hospital has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 5059. Programs that do not qualify for NBCC credit are clearly identified. Education and Consultative Services of UPMC Western Psychiatric Hospital is solely responsible for all aspects of the programs. This conference is approved for 6.25 hours.



# Commission on Rehabilitation Counselor Certification (Pending):

Conference has been approved for 6.25 hours in CE by CRCC

# Licensed/Clinical Social Workers, Licensed Professional Counselors, Licensed Marriage and Family Therapists LSW/LCSW/LPC/LMFT:

As a Jointly Accredited Organization, University of Pittsburgh is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. University of Pittsburgh maintains responsibility for this course. Social workers completing this course receive 6.0 continuing education credits.

#### **Other Healthcare Professionals**

Nurses and other health care professionals are awarded .625 Continuing Education Units (CEU's). One CEU is equal to 10 contact hours. Nurses: For attending this program you will receive a Certificate of Attendance confirming .625 hours of continuing education. These hours may be considered eligible for completing the 30 hours of continuing education required for biannual nursing re-licensure in Pennsylvania. Peer Specialists: This program fulfills requirements for Certified Peer Specialist continuing education.

- Please retain your certificates in a safe place. Replacements cost \$30 for those that come from our office (Gen. CEU; NCC).
- Participants requesting continuing education credits must attend the entire day. Variable credits are not provided. Your attendance is recorded on the Zoom attendance list.
- Although the evaluation is not mandatory, we appreciate your participation. Please expect the certificates from our office in four to six weeks post-conference. Those obtained from the registration site can be accessed immediately after the event.





# **Registration Information**

Please register by noon on October 5, 2023 at: <u>Disability-Awareness: Promoting Advocacy and Competency</u> Behavioral and-Physical Healthcare

#### Fee Schedule

*Physicians and Professionals (not affiliated as noted below)	\$40
*UPMC, Pitt, WPH, WBH Network, VA, State (PA), Community Mental Health Professionals	\$30
-Students/Interns/Residents (No continuing education/no continuing medical education credits)	No fee
-Patients/Family Members (No continuing education/no continuing medical education credits)	No fee

#### **Tuition includes:**

- All registration and online conference materials
- Continuing education credits at the professional tuition (\*)

Please claim your CE/CME certificate by December 1, 2023.

UPMC employees who would like to be sponsored by their department can request this from their manager. Please have your manager complete the form found <a href="https://example.com/here">here</a>. Participants paying with a Departmental Transfer will still need to register online with the code found on the form at the link above, which will bring your conference fee to \$0. Your department will be charged. Your work e-mail address will need to be used when registering. All registrations with this code will be matched against the department transfers that are sent to us from your supervisor or manager.

Full tuition must accompany registration. A \$10 administrative fee will be deducted from all refunds for cancellations. No refunds can be issued once the program has begun. Please register by noon October 5, 2023.



We encourage participation by all individuals. If you have a disability, advance notification of any special needs will help us better serve you. Please notify us of your needs at least two weeks in advance of the program by contacting Nancy Mundy at mundnl@upmc.edu.

American Sign Language Interpreters will be available on Zoom.