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**NORTHWESTERN MEDICINE**

**MEDICAL STAFF LEADERSHIP**

**October 13, 2023**

**Presenter: Susan Lapenta**

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| **Time** | **Topic** |
| **8:00 to 8:30 am** | **Check in & Breakfast** |
| **8:30 to 9:15 am** | **Medical Staff Bylaws: Best Friend or Worst Enemy?*** Do you think all medical staff bylaws are the same? Think again!
* Bylaws should anticipate difficult situations leaders are likely to face and provide guidance
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| **9:15 to 10:00 am** | **Peer Review Protection*** Requirements for immunity under the Health Care Quality Improvement Act
* State peer review statute
* Other protections (release language in bylaws and application forms)
* Director’s and Officer’s Insurance
* Indemnification Policy
 |
| **10:00 to 10:15 am** | **Break** |
| **10:15 to 11:15 am** | **The Art of the Collegial Meeting****Case Study – Conducting a Collegial Meeting*** Planning and implementing an effective collegial meeting
* Making sure you don’t get thrown off-track
* when the practitioner does not show up
* when the practitioner brings a lawyer to the meeting
* when the practitioner starts recording the meeting on her iPhone
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| **11:15 to 12:15 pm** | **Working Lunch**  |
| **12:15 to 1:00 pm** | **Dealing with Behavior that Undermines a Culture of Safety*** Classic characteristics of disruptive conduct
* Behaviors that undermine a culture of safety
* Best practices in dealing with disruptive behavior
 |
| **1:00 to 1:45 pm** | **Practitioner Health*** Know the warning signs of impairment
* Options to address the late-career practitioner
* Key elements of Practitioner Health Policy
 |
| **1:45 to 2:15 pm** | **Precautionary Suspension: A Life-Defining Event*** Lessons Learned from Battles Lost
* Process matters and more process is better than less
 |
|  **2:15 pm Program Concludes** |