



**QUALITY EDUCATION SERIES**  
**Session 1 At-a-Glance: 9/13/2023**  
**Introduction to Quality Improvement, Project Management &**  
**Assessing the Current State**

Topic	Speaker	Time
<b>Welcome</b> (9:00a – 9:07a)	<ul style="list-style-type: none"> <li>▪ Stephanie Knoch, MS Ed Improvement Specialist, Wolff Center at UPMC</li> </ul>	15 min
<b>Introduction to Quality Improvement Concepts, Conducting a Literature Review &amp; the QRC</b> (9:07a-10:25a)	<ul style="list-style-type: none"> <li>▪ Maddie Chrisman, PT, DPT Improvement Specialist, Wolff Center at UPMC</li> <li>▪ Stefanie Altieri-Dunn, PhD Quality Data Analytics Expert, Wolff Center at UPMC</li> </ul>	
<b>Break (10:25a – 10:30a)</b>		
<b>Project Management Tools</b> (10:30a - 11:00a)	<ul style="list-style-type: none"> <li>▪ Rachel Troyan, MBA, PMP Improvement Specialist, Wolff Center at UPMC</li> </ul>	30 min
<b>Assessing the Current State</b> (11:00a - 11:55a)	<ul style="list-style-type: none"> <li>▪ Stephanie Knoch, MS Ed Improvement Specialist, Wolff Center at UPMC</li> </ul>	55 min
<b>Wrap-up and Next Steps</b> (11:55a-11:58a)	<ul style="list-style-type: none"> <li>▪ Stephanie Knoch, MS Ed Improvement Specialist, Wolff Center at UPMC</li> </ul>	3 min

