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| Session Two: *Having End-of-Life Conversations* |
| Agenda | Objectives |
| 3:30 | **Welcome***Nancy Zionts, MBA**COO & Chief Program Officer**Jewish Healthcare Foundation* | * Discuss the keys to effective POLST conversations.
* Identify barriers to having difficult conversations with patients and families.
* Learn strategies for having effective serious illness conversations.
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| 3:35 | **POLST Conversations***Judith Black, MD, MHA**Medical Advisor**Jewish Healthcare Foundation* |
| 3:55 | **Getting Better at Talking to Seriously Ill Patients: What Does it Take?***Dr. Robert Arnold**Distinguished Service Professor of Medicine**Chief, Section of Palliative Care and Medical Ethics**Director, Institute for Doctor-Patient Communication**University of Pittsburgh School of Medicine**Medical Director, UPMC Palliative and Supportive Institute* *d Supportive Institute* |
| 4:35 | **Breakout Groups: Having Challenging Conversations*** POLST Conversations
	+ Judith Black, MD, MHA
* CPR Goals of Care Conversations
	+ Ethan Silverman, MDProgram Director, Hospice and Palliative Medicine Fellowship; Assistant Professor of Medicine, University of Pittsburgh School of Medicine
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| 4:55 | Wrap-up and Preview Next Session*Nancy Zionts, MBA* |

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