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| Session Two:  *Having End-of-Life Conversations* | | |
| Agenda | | Objectives |
| 3:30 | **Welcome**  *Nancy Zionts, MBA*  *COO & Chief Program Officer*  *Jewish Healthcare Foundation* | * Discuss the keys to effective POLST conversations. * Identify barriers to having difficult conversations with patients and families. * Learn strategies for having effective serious illness conversations. |
| 3:35 | **POLST Conversations**  *Judith Black, MD, MHA*  *Medical Advisor*  *Jewish Healthcare Foundation* |
| 3:55 | **Getting Better at Talking to Seriously Ill Patients: What Does it Take?**  *Dr. Robert Arnold*  *Distinguished Service Professor of Medicine*  *Chief, Section of Palliative Care and Medical Ethics*  *Director, Institute for Doctor-Patient Communication*  *University of Pittsburgh School of Medicine*  *Medical Director, UPMC Palliative and Supportive Institute*  *d Supportive Institute* |
| 4:35 | **Breakout Groups: Having Challenging Conversations**   * POLST Conversations   + Judith Black, MD, MHA * CPR Goals of Care Conversations   + Ethan Silverman, MD Program Director, Hospice and Palliative Medicine Fellowship; Assistant Professor of Medicine, University of Pittsburgh School of Medicine |
| 4:55 | Wrap-up and Preview Next Session  *Nancy Zionts, MBA* |

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