

**March 5, 2023
7:15 AM to 12 Noon**

**UPMC | MAGEE-WOMENS
HOSPITAL**

**19th Annual Dr. Dennis English
Virtual Patient Safety Symposium**

**Moving Toward Safer Healthcare:
Empowering ourselves to recognize and manage
behaviors that interfere with a healing environment.**



Target Audience

Staff, Nurses, Physicians, Administrators, Pharmacists, Ancillary Staff
Magee's Quality/Patient Safety Symposium is one of the regions focused seminars for advancing patient safety. Our speakers are recognized both regionally and nationally for driving high reliability, teamwork, and collaborative care where team members work together and include the patients and their families into the care activities.

UPMC Magee -Womens Hospital 19th Annual Quality/Patient Safety Symposium

7:00 AM Sign-in to Teams

7:10 AM Welcome

Gabriella Gosman, MD

Professor & Vice Chair for Education Department OB/GYN/RS, UPSOM

Vice President Medical Affairs UPMC Magee-Womens Hospital

Pittsburgh, PA

7:15 AM The 4 Cs of Patient Decision Making: Capacity, Competency, Consent, and Charting

Darcy Moschenross MD, PhD

Assistant Professor of Psychiatry

Medical Director, Clinical Psychiatry

University of Pittsburgh Medical Center Presbyterian/Montefiore, Pittsburgh, PA

Chaton Turner Esquire

Senior Associate Counsel and Vice President Risk Management and Disability Services

University of Pittsburgh Medical Center, Pittsburgh, PA

8:15 AM Panel Presentation/Discussion “How to effectively approach patients who demonstrate conditional lethality and /or self harm.”

Facilitator: Meredith Spada, MD, MEd

Assistant Professor of Psychiatry

Associate Program Director, Psychiatry Residency Training

UPMC Western Psychiatric Hospital, Pittsburgh, PA

Priyanka Amin, MD.

Assistant Professor of Psychiatry, UPSOM

Medical Director, Patient Safety

UPMC Western Psychiatric Hospital, Pittsburgh, PA

Justin Shuster MD, MPH

Assistant Professor of Psychiatry

Medical Director, General Adult Unit & Behavioral Health ICU

UPMC Western Psychiatric Hospital, Pittsburgh, PA

Jack Rozel MD, MSL

Professor of Psychiatry

Adjunct Professor of Law

University of Pittsburgh, Department of Psychiatry

UPMC Western Psychiatric Hospital, Pittsburgh, PA

9:15 AM Break

9:30 AM Patient Mistreatment of Healthcare Workers

Emmanuelle Yecies MD, MS

Women's Health Section Chief, VA Palo Alto Healthcare System

Clinical Assistant Professor-Affiliated, Stanford University Division of Primary Care and Population Health

Palo Alto, California

10:30 AM Intentionality: Dissecting Its Positive Impacts

Jaz Robbins Psy.D., BCHN

Professional Psychologist & Board Certified Holistic Nutritionist

Adjunct Assistant Professor University of Southern California

Adjunct Professor Pepperdine University

Los Angeles, California

11:30 AM Questions moderated by Dr. Gabriella Gosman

12 Noon Adjournment

Program

Objectives:

The attendees will learn mechanisms for coping with the reality of healthcare changing and forward thinking in care delivery.

- ◆ The learner will be able to describe the difference between capacity and competency and the available resource to the healthcare team to assess and respond in the best interest of the patient for health care decisions.
- ◆ The learner will be able to describe a constructive response to patient mistreatment of a health care colleague.
- ◆ The learner will be able to describe how using the respectful care framework for patient interactions differs from the current approach to patient interactions.
- ◆ The learner will be able to describe an example of normalization of deviance in your area and how this can impact patient safety.

Faculty Disclosures:

No members of the planning committee, speakers, presenters, authors, content reviewers, and/or anyone else in a position to control the content of this education activity have relevant financial relationships with any entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients to disclose.

CME Accreditation and Designation Statement

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Physician (CME)

The University of Pittsburgh designates this live activity for a maximum of 4.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nursing (CNE)

The maximum number of hours awarded for this Continuing Nursing Education activity is 4.25 contact hours.

Pharmacy (CPE)

This knowledge-based activity provides 4.25 contact hours of continuing pharmacy education credit.

Other Healthcare Professionals: Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

Disclaimer Statement

The information presented at this CME program represents the views and opinions of the individual presenters, and does not constitute the opinion or endorsement of, or promotion by, the UPMC Center for Continuing Education in the Health Sciences, UPMC / University of Pittsburgh Medical Center or Affiliates and University of Pittsburgh School of Medicine. Reasonable efforts have been taken intending for educational subject matter to be presented in a balanced, unbiased fashion and in compliance with regulatory requirements. However, each program attendee must always use his/her own personal and professional judgment when considering further application of this information, particularly as it may relate to patient diagnostic or treatment decisions including, without limitation, FDA-approved uses and any off-label uses.