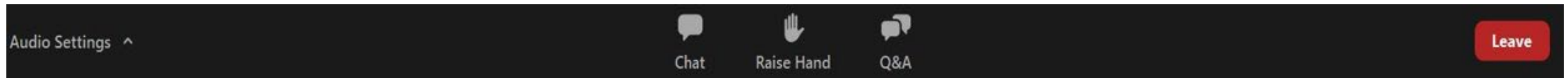


Welcome!

While we wait to start, please review ways to navigate this webinar.

If you move your **cursor** to the **bottom** of **your screen** you will see a **menu**.



This menu allows you to **control**:

- **Raise Hand**
- Access to the **Chat** box
- Access to the **Q & A** box

Camera options are not available for participants. Participants can be unmuted by raising their hand and being recognized by the presenter.

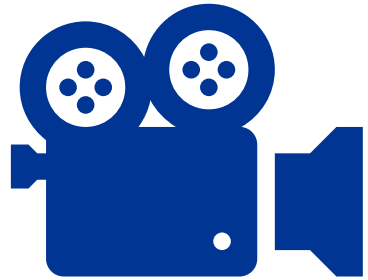


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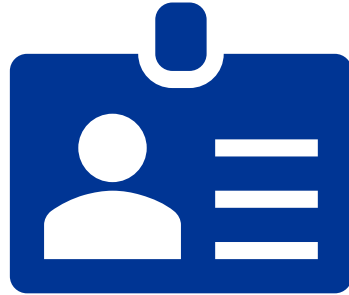
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Pose questions in the chat to **all participants**



Please complete the post-session **evaluation**



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Continuing Education Information

In support of improving patient care, this activity has been planned and implemented by the University of Pittsburgh and The Jewish Healthcare Foundation. The University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME) and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team. **1.25 hours is approved for this course.**

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Mutual Agreement

- Everyone on every Program Evaluation and Research Unit (PERU) webinar is **valued**. Everyone has an expectation of **mutual, positive regard** for everyone else that respects the **diversity** of everyone on the webinar.
- We operate from a **strength-based, empathetic, and supportive** framework – with the people we serve, and with each other on PERU webinars.
- We encourage the use of **affirming language** that is not discriminatory or stigmatizing.
- We treat others as **they** would like to be treated and, therefore, avoid argumentative, disruptive, and/or aggressive language.



Mutual Agreement (continued)

- We strive to: **listen** to each person, avoid interrupting others, and seek to **understand** each other through the Learning Network as we work toward the highest quality services for Centers of Excellence (COE) clients.
- Information presented in Learning Network sessions has been vetted. We recognize that people have different opinions, and those **diverse perspectives** are welcomed and valued. Questions and comments should be framed as **constructive feedback**.
- The Learning Network format is **not conducive to debate**. If something happens that concerns you, please send a chat during the session to the panelists and we will attempt to make room to address it either during the session or by scheduling time outside of the session to process and understand it. Alternatively, you can reach out offline to your PERU point of contact.



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Program Evaluation and Research Unit

Transportation



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Learning Objectives

By the end of this module, trainees should be able to do the following:

- Recognize the transportation challenges that individuals with OUD may face when accessing treatment and support services
- Discuss the Medical Assistance Transportation Program (MATP)
- Answer frequently asked questions regarding the MATP



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Transportation for MOUD Overview

- OUD treatment often requires regular clinic visits.
- There are 6 million Americans affected annually.
- Transportation is significant for initiation/continuation of OUD treatment.
- Direct transportation services are more effective than incentives.



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Transportation Barriers for Those with OUD

- Limited Access to Transportation
- Socioeconomic Factors
- Geographical Challenges
- Disparity
- Legal and Systemic Issues



Impact of Lack of Transportation

- Poorer Health Outcomes
- Economic Burden
- Increased Health Disparities
- Social Isolation
- Limited Access to Essential Services
- Increased Dependency



MEDICAL ASSISTANCE TRANSPORTATION PROGRAM (MATP)

MATP BASICS

MATP BASICS

The MATP in Pennsylvania is governed by:

- State Plan under Title XIX of the Social Security Act
- Public Welfare Code (62 P.S. §§ 202 & 403)
- 55 Pa. Code § 2070, Eligibility for Services Funded Through the Public Assistance Transportation Block Grant
- MATP Standards and Guidelines (S & G)

What is MATP?

The MATP is designed to provide:

- Access to MA compensable medical and pharmacy services
- Access to ongoing treatment of chronic diseases and care management
- Access to care with individual medical practices.
- Access to preventative care (equates to fewer and shorter hospital stays)

Transportation Providers

- County Government
- Sub-Contracted Entities of County Government
- Transportation Brokerage Agencies
- Local Transit Agencies

Available Modes of Transportation

- Mass transit (buses, trains, subways etc..)
- Mileage Reimbursement
- Paratransit (includes multi-modal and taxi)
- Volunteers

Accessing MATP Services

To begin the registration process, the consumer should contact the MATP agency in their county in order to determine and complete the following:

- Eligibility
 - 75% of all Category/Code combinations are eligible for the MATP
 - Consumers 65 years of age are referred to the Shared Ride 65+ Program (Shared Ride+ pays 85% of the fare and MATP pays 15% of the fare)
- Application
- Needs Assessment
- Determination of Mode

Find My Ride Apply

The Find My Ride Apply App allows consumers or someone acting on their behalf to apply for free and affordable transportation services for seniors, persons with disabilities, and people who need assistance to get to medical appointments including the MATP, Senior 65+, ADA and PWD programs. The app can be accessed at:

www.apply.findmyride.penndot.pa.gov

Covered Services

- MATP is required to provide transportation to all MA compensable services.
- MATP must ensure transportation is only to and from qualified MA-enrolled providers of the consumer's choice which are typically available within their home community.

Covered Services continued

- Examples of covered services:
 - Physician's Office
 - Dialysis
 - Pharmacy
 - Behavioral Health Outpatient
 - Methadone Clinic
 - Physical/Occupational Therapy
 - Medical Testing
 - Specialty Medical Treatment

Urgent Care Transportation

- MATP provides urgent care medical services (same-day, after normal business hours, and weekend transportation).
- Urgent care medical services are defined as any illness or severe condition, which is verified by a medical professional as necessary to diagnose and treat within a 24-hour period and if left untreated, could rapidly become a crisis or emergency.
- A hospital discharge can be considered urgent care.

Non-Covered Services

Examples of non-covered services:

- Transportation to any service not MA compensable
- Transportation to non-medical services
- Transportation for those requiring a stretcher or those who are technologically dependent (Ventilators)
- Transportation to adult day programs

The Provision of Services

- If necessary, one (1) escort is allowed to accompany a consumer due to consumer's age, physical, mental, and/or developmental capacity.
- Depending on the circumstances and known factors, the MATP may provide an attendant on the trip (this generally is provided for grouped children's transportation).
- In order to ensure that services are cost efficient, appropriate, and meet the needs of the consumer, the MATP may request a waiver of a MATP requirement.

The Provision of Services Continued

- Any issue brought to the attention of the MATP program by a consumer, guardian, advocate or agency for the purpose of assistance or resolution is considered a “complaint.”
- There are times when the MATP program may, deny, reduce or terminate a consumer’s request for transportation.

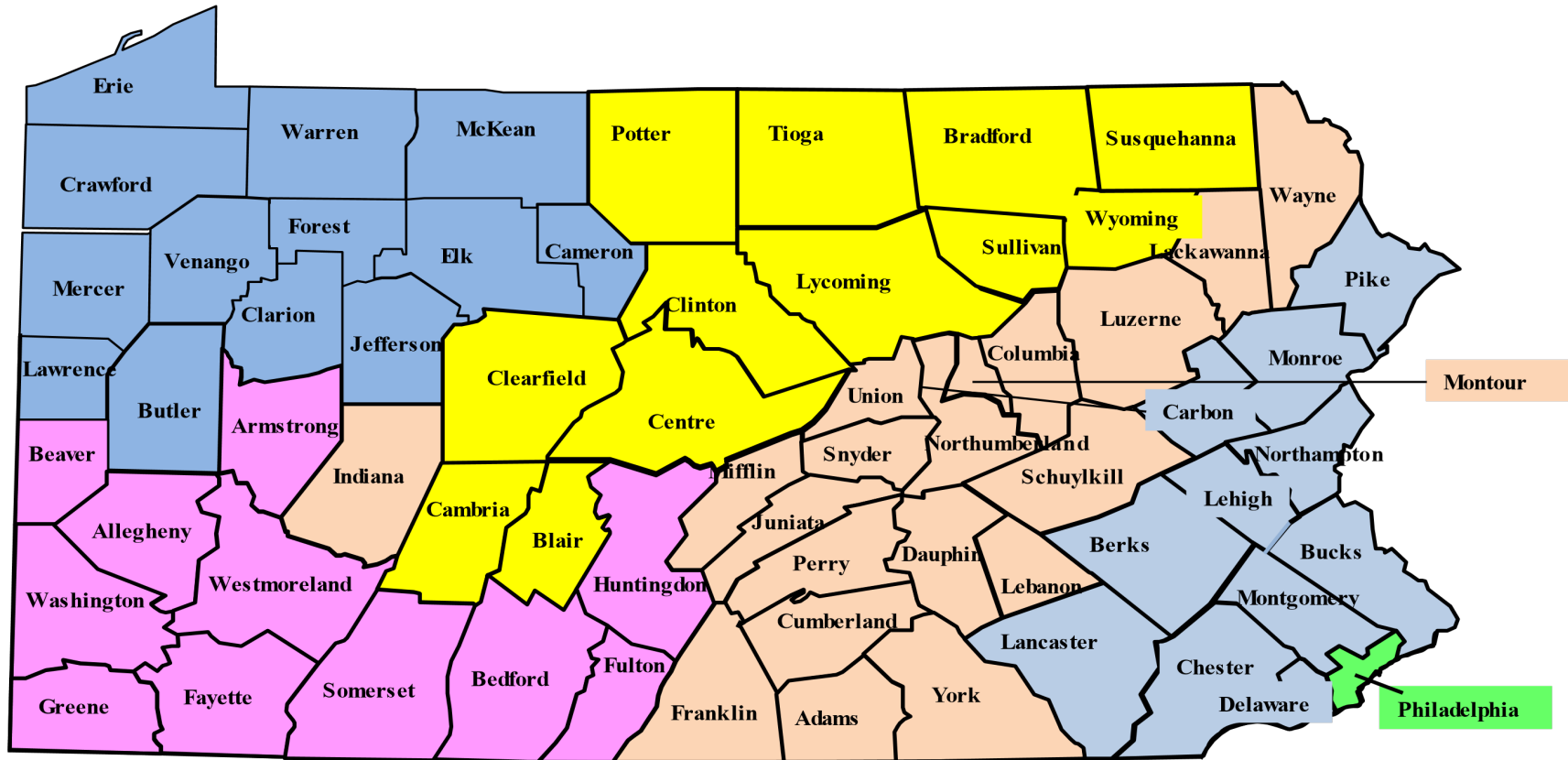
The Provision of Services Continued







- If a transportation request is outside the scope of MATP, the request is referred to the HealthChoices Managed Care Organization, Community HealthChoices Managed Care Organization (CHC), or County Assistance Office (CAO) for consideration.
- MATP provides non-emergency medical transportation to CHC consumers, and the application and access procedures are according to individual county policy.

MATP Updates

- Updating our Standards & Guidelines.
- Implemented a new monitoring process
- A revised referral process has been implemented.
- We continue to collaborate with PennDOT on efforts to streamline current policies/processes.
- MATP participated in PennDOT's study on funding for human services transportation.

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Thank you!

For more information, please visit <http://matp.pa.gov>

Frequently Asked Questions

- Can a family member or attendant travel with clients?
- How far in advance do clients need to schedule transportation?
- What happens if clients need to cancel or change transportation?
- What documentation do clients need to provide to access MATP services?
- Is there a limit on the number of trips MATP covers?
- What should clients do if a scheduled MATP ride does not show up?
- What assistance can be provided for those with mobility issues?



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