**Charge Nurse Workshop**

**2023 Agenda**

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| **TIME** | **TOPIC** | **PRESENTER** |
| 0700 – 0730 | The Charge Nurse Role | CNW Facilitators |
| 0730 – 0815 | Day to Day Responsibilities | CNW Facilitators |
| 0815 – 0900 | Throughput Management | Administrator on Duty |
| 0900-0930 | Nursing Chain of Command & Resources | CNW Facilitators |
| 0930-0945 | Break |  |
| 0945-1045 | Conflict Management & Working with Different Personalities | Robin Helm |
| 1045-1115 | The Patient’s Perception & Service Recovery | Patient Experience Team |
| 1115-1200 | Just Culture & Event Reporting | Patient Safety Team |
| 1200-1230 | Lunch |  |
| 1230-1315 | High Risk Low Volume Situations | CNW Facilitators |
| 1315-1400 | Emergency Management | Fran Zondlo |
| 1400-1415 | Break |  |
| 1415-1500 | Budget Considerations | Leadership (Finance) |
| 1500-15:30 | Evaluation/ Closing | CNW Facilitators |