

ORLANDO HEALTH
Medical Staff Leadership Education
August 13 presented by Ian Donaldson

Time	Topic
1:30 pm	<i>Welcome/Introduction</i>
1:30 to 2:30 pm	<p><i>When “Stuff” Happens? Using Progressive Steps and Collegial Interventions</i></p> <ul style="list-style-type: none"> • Utilizing progressive steps to resolve issues • Collegial Intervention Case Study • Practical Tips for Conducting Collegial Interventions • The importance of leadership documentation
2:30-3:30 pm	<p><i>Understanding the Behavior/Patient Safety Connection</i></p> <ul style="list-style-type: none"> • What do physicians, accrediting entities, and courts say about the connection between behavior and patient safety? • Tools that should be in your policy • Performance Improvement Plans for conduct • What about a Medical Staff member’s bad behavior on Social Media?
3:30 to 3:45 pm	<i>Break</i>
3:45 to 4:45 pm	<p><i>Managing Practitioner Health Issues</i></p> <ul style="list-style-type: none"> • How common are health concerns? • Best practice tips for reviewing health issues and what should be in your Practitioner Health Policy • What about “late career practitioners”?
4:45 to 5:15 pm	<i>When do We Have to Report Any of this “Stuff” to the NPDB or State Medical Board?</i>
5:15 to 5:30 pm	<i>Anything Goes Q&A</i>
<i>Program Concludes</i>	