

PCSI-SDOH ACTIVE PARTNERSHIP LINKAGES

WITH MEDICAL PROVIDERS AND CBOs

In July 2022, Pittsburgh Community Services Incorporated (PCSI) joined nineteen area agencies and formed a partnership with the Highmark Health Social Care Network Program (SCNP) and the Allegheny Health Network (AHN). The hope remains to help facilitate a wide range of social services that can quickly address various situational needs like economic strain, food and housing instability, utility distress, and lapses in personal maintenance threatening everyday well-being, ultimately resulting in some of the adverse health outcomes frequency experienced by insurance and clinical care patients, a signal bearer for the Social Determinants of Health (SDOH)

FindHelp.com (FH) became the national search instrument of choice. It uses zip coding to instantly identify local benefits and programs that can satisfy commonly occurring needs at the point of a cursor.

Initially, the idea of finding help for at-risk patients arose and became an asset to medical practitioners seeking ready help for their patients. FH has grown and registered hundreds of referring CBOs across the country, its territories, and within every postal locale. It offers a promising and yielding search engine for anybody anywhere, all of the time.

PCSI is the official Community Action Agency (CAA) designated for Pittsburgh. We are concerned about promptly meeting remedial and emergency needs and bringing some of those assistance to utilize the programs and services offered under our sponsorship. The partnership with AHN using FindHelp enhances our service potential by enabling us to identify and connect quickly with many CBOs with a broad assistance platform open to referrals. In exchange, CBOs post referrals that PCSI can address, lengthening linkages and building partnerships. The AHN-FindHelp alliance strengthens and adds functionality to PCSI’s focus on SDOH.