

**HCA MISSION HOSPITAL
MEDICAL STAFF LEADERSHIP PROGRAM**

**September 20 & 21, 2024
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Friday – September 20, 2024	
Time	Topic
3:30 to 3:45 p.m.	<i>Challenges of Leadership – Patient Safety Starts with You!</i>
3:45 to 5:30 p.m.	<i>Credentialing for Excellence</i> <ul style="list-style-type: none"> • Credentialing case study – introducing Dr. Bourne • The importance of good Medical Staff documents • Align recruitment and credentialing • Threshold eligibility criteria – avoiding “denials” • Don’t process applications with misstatements and omissions • What to do with red flags in applications • When it comes to references, follow the Golden Rule • Make reappointment more meaningful
5:30 to 5:45 p.m.	<i>Break</i>
5:45 to 7:00 p.m.	<i>Privileging Challenges</i> <ul style="list-style-type: none"> • Privileging principles • Temporary privileges and locum tenens • Developing eligibility criteria for clinical privileges • New procedures and turf battles – have a process • Privileging Advanced Practice Professionals
7:00 to 7:30 p.m.	<i>On-Call and EMTALA: Put Your Knowledge to the Test</i> <ul style="list-style-type: none"> • On-call schedule • Selective privileging • Transfers • Paying for call • Penalties
7:30 p.m.	<i>Day 1 Adjournment</i>

Saturday – September 21, 2024	
Time	Topic
8:00 to 8:45 a.m.	<p><i>Let's Take the Peer Review Challenge!</i></p> <ul style="list-style-type: none"> • Top reasons why peer review fails • OPPE, FPPE, and PIPs • Keeping the physician in the loop • Interventions that work
8:45 to 9:30 a.m.	<p><i>Peer Review Principles in Action: The Return of Dr. Bourne</i></p> <ul style="list-style-type: none"> • The return of Dr. Bourne: Interactive case study in peer review • Options for Performance Improvement Plans
9:30 to 10:00 a.m.	<p><i>The Art of Conducting a Collegial Meeting</i></p> <ul style="list-style-type: none"> • Planning and implementing an effective collegial meeting • Making sure you don't get thrown off track • How to handle difficult situations (e.g., when the practitioner does not show up, when the practitioner brings a lawyer to the meeting, when the practitioner begins recording the meeting)
10:00 to 10:15 a.m.	<i>Break</i>
10:15 to 11:15 a.m.	<p><i>Medical Staff Bylaws: Best Friend or Worst Enemy?</i></p> <ul style="list-style-type: none"> • Do you think all medical staff bylaws are the same? Think again! • Bylaws should anticipate difficult situations leaders are likely to face and provide guidance
11:15 a.m. to Noon	<p><i>Medical Staff Potpourri</i></p> <ul style="list-style-type: none"> • Precautionary suspension – a life changing event! • National Practitioner Data Bank • The keys to confidentiality
Noon	<i>Day 2 Adjournment</i>