

**NORTH COUNTRY HEALTHCARE  
Medical Staff Leadership Training  
Thursday, October 24, 2024  
Mt. Success Conference Room at AVH & Zoom**

Time	Topic	Primary Audience
7:45-8:00 a.m.	<b>Breakfast</b>	
8:00 – 8:30 a.m.	<b>Responsibilities of the Board and Medical Staff for Quality and Patient Safety</b> <ul style="list-style-type: none"> <li>• Sources of Board’s authority and responsibility</li> <li>• Sources of Medical Staff’s authority and responsibility</li> <li>• Board’s role in credentialing, peer review, and other Medical Staff functions</li> </ul>	All
8:30 – 9:15 a.m.	<b>Legal Protections for Credentialing and Peer Review Activities</b>	<ul style="list-style-type: none"> <li>• Board</li> <li>• Credentials Committee</li> <li>• MEC</li> <li>• Peer Review</li> </ul>
9:15 – 10:15 a.m.	<b>Credentialing for Excellence – Tools, Tips and Tactics</b> <ul style="list-style-type: none"> <li>• Develop good policies</li> <li>• Align your contracting and credentialing processes</li> <li>• Develop and use threshold eligibility criteria</li> <li>• Don’t process an incomplete application</li> <li>• Use the telephone</li> <li>• Speak no evil has a cost</li> <li>• Make reappointment meaningful</li> <li>• Automatic relinquishments</li> </ul>	<ul style="list-style-type: none"> <li>• Board</li> <li>• Credentials Committee</li> <li>• MEC</li> </ul>
10:15 – 10:30 a.m.	<b>Break</b>	
10:30 – 11:15 a.m.	<b>Privileging Challenges and Solutions</b> <ul style="list-style-type: none"> <li>• Privileging principles</li> <li>• Temporary privileges</li> <li>• Privileges for new procedures</li> <li>• Privileges that cross specialty lines “turf battles”</li> <li>• Advanced Practice Providers</li> </ul>	<ul style="list-style-type: none"> <li>• Board</li> <li>• Credentials Committee</li> <li>• MEC</li> </ul>

11:15 a.m. – 12:00	<b>Intersection of Employment and the Medical Staff</b> <ul style="list-style-type: none"> <li>• Issues generally addressed through the medical staff bylaws</li> <li>• Issues generally addressed through the agreement</li> <li>• Why termination with cause does not mean termination without cause of action</li> </ul>	<ul style="list-style-type: none"> <li>• Leadership Council</li> <li>• MEC</li> <li>• Human Resources</li> </ul>
Noon – 12:30 p.m.	<b>Lunch</b>	
12:30 – 1:00 p.m.	<b>National Practitioner Data Bank Reporting</b> <ul style="list-style-type: none"> <li>• What is reportable</li> <li>• What is not reportable</li> <li>• Filing the report</li> </ul>	<ul style="list-style-type: none"> <li>• Board</li> <li>• Credentials Committee</li> <li>• MEC</li> </ul>
1:00 – 1:30 p.m.	<b>Wheel of Misfortune/Wrap Up</b> <ul style="list-style-type: none"> <li>• Try your hand at solving problematic situations involving Dr. Demeanor, Dr. Hopiate, Dr. Leed, Dr. Pawman and more!</li> </ul>	All

Notes:

1. All: Medical Staff Members, Board Members, Medical Staff office personnel, directors, managers, and supervisors are invited to attend any session.
2. CME credits will be awarded.
3. The presenters will be Henry Casale, Hala Mouzaffar, and Lauren Massucci, partners with the law firm Horty, Springer & Mattern.