

Family Facilitator 4 Year Highlights and PCCRC Update

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IDS Leadership/Monique & Deacon-EDL

What we learned:

- Children with medically complex conditions were living in facilities
- The shorter a child's length of stay outside the home and the younger the child, the more likely they were to go back home to family.

DHS Response:

- Created the Transition Home Team
- Developed a Family Facilitator position
- Implemented change across DHS services, policies, and practices



40+

Children Discharged
Since 2020

Discharged
home with
family as
livesharing
provider

Discharged
home to
recruited
livesharing
families

Discharged to
foster families

Discharged
to CLAs

Collaborators:



- DHS State Offices
- MCO Special Needs Unit Case Managers
- County AE, Early Intervention and OCY offices
- SCOs
- Lifesharing agencies
- Nursing agencies
- IU preschool programs
- Public schools
- Pediatrician Offices
- In Home Community Supports Agencies
- Transportation Companies
- Facility Social workers/nurses and leadership
- Hospital social workers/nurse case managers/specialist

What People Are Saying



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Deacon's mom:

"It takes the weight off my shoulder between financially providing and physically and emotionally providing. Right now, I have the option to be home to give Deacon and my other children they get my undivided loving attention."

"I had a lot of guilt on both sides. I had a lot of guilt at home and a lot of guilt at work because I wasn't coming to work giving my all to my patients, colleagues and employer and then I also had guilt because I would come home exhausted and mentally drained. So, I wasn't giving my children my all. Now I don't have to worry about that. It is really a blessing."

County AE Administrator:

*"We are moving along with out MCC kiddos. Each one is so satisfying to bring on board and give them the service and assistance they need to keep their kids safe and at home. **Mom's are crying, SCs are happy!**"*

What Worked



- Consistency over 4 years -Family Facilitator, SNU Case Managers, DHS staff
- Identified Contact in all DHS State Offices
- Advocacy across DHS offices
- Clear vision and strong beliefs-kids do best when they live with families
- Hearing directly from families about what they need, what works, what does not
- 40 Plus discharges

Continue to educate and *normalize* MCC living with family to key stakeholders:

- Support coordinators so they can also plan for discharge
- Providers about Lifesharing with MCC/families
- Facilities on discharge planning to families

Deepen Provider capacity across the State

- We have 8 providers qualified, many more considering/starting qualification process

Location of Family Facilitators



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= Family Facilitator
(5 total + 1 Family Facilitator Coordinator)

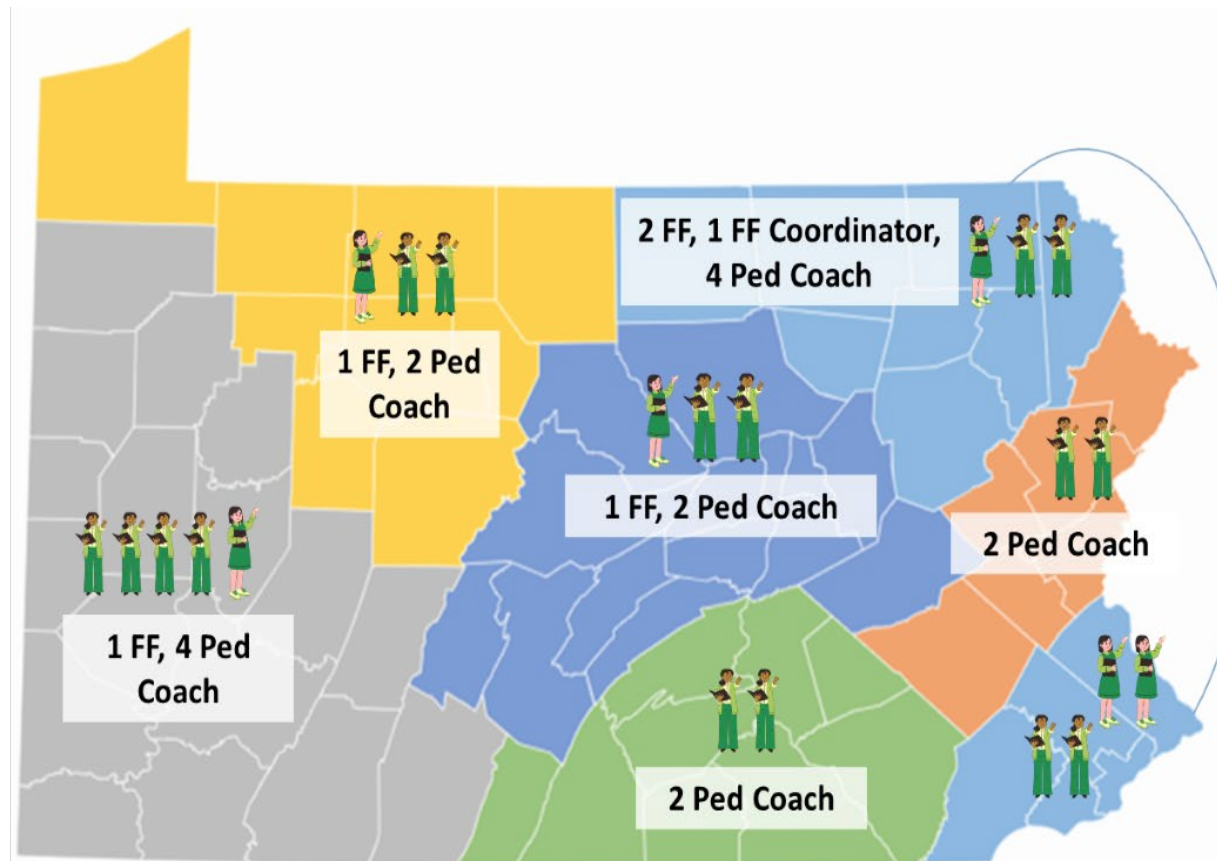


= Pediatric Coach
(16 total)



= PCCRC Regions:

- Geisinger (Central PA)
- AA Eastern PA
- Milestone West
- Milestone Northwest
- AA Northeast PA
- AA South Central PA



We are developing trainings to create a solid foundation for the work of the family facilitator.

- History of Institutions in PA
- Registration and Waiver eligibility
- ODP Services and Supports
- Building Trusting Relationships with Families and Children
- Network building
- Understanding Services and Supports Available Through DHS State Offices

**not an all-inclusive list