



Death and Dying Series for Healthcare Professionals

October 7, 2024

3:30 – 5:30 pm

Zoom Link: <https://us06web.zoom.us/j/89172044976?pwd=Q02YRhTHwtuDD2Q74f2YVdTunNi0gq.1>

Meeting ID: 891 7204 4976

Passcode: 684637

Session Five Finale: Practicing Serious Illness Conversations		
Agenda	Objectives	
3:30pm	Reflections and Session Overview <i>Nancy Zionts, MBA</i> <i>COO & Chief Program Officer</i> <i>Jewish Healthcare Foundation</i>	<ul style="list-style-type: none"> • Describe strategies for navigating challenging family dynamics. • Discuss the nuances involved in having end-of-life conversations.
3:35pm	Serious Illness Conversations and Navigating Complex Family Dynamics <i>Emily Jaffe, MD, MBA</i> <i>VP and Executive Medical Director</i> <i>Enterprise Palliative Care Strategy and Implementation</i> <i>Highmark Health</i>	<ul style="list-style-type: none"> • Demonstrate skills for having effective serious illness and end-of-life conversations.
4:05pm	Overview of Role-Play Activity <i>Nancy Zionts, MBA</i>	
4:10pm	Case Scenario Role-Play in Breakout Groups <ul style="list-style-type: none"> • Two scenarios • 35 min each 	
5:20pm	Activity Debrief <i>Nancy Zionts, MBA</i>	
5:25pm	Wrap-up and Thank You <i>Nancy Zionts, MBA</i>	