

APPALACHIAN REGIONAL HEALTHCARE
MEDICAL STAFF LEADERSHIP EDUCATION
December 6, 2024

| Time | Topic |
|--------------------------|--|
| 8:00 to 8:40 am | Let's Play Medical Staff Jeopardy!! |
| 8:40 to 9:30 am | Join Our Credentials Committee Meeting and Review the Application of Benjamin A. Hotmas, M.D. <ul style="list-style-type: none"> • Spotting and responding to “Red Flags” in applications • Threshold eligibility criteria – Avoiding “denials” • Keep the burden on the applicant! |
| 9:30 to 10:00 am | Whose Job Is It, Anyway??? <ul style="list-style-type: none"> • What if there is a difficult applicant... <ul style="list-style-type: none"> ○ Who has lied or misrepresented information? ○ Who has failed to provide a complete application? ○ Who does not satisfy threshold criteria? • What if there is a member whose behavior undermines our culture of safety? • What if a member has quality concerns? • What if a member appears to be cognitively impaired? <p>Are these issues for the Credentials Committee, Peer Review Committee, MEC, or Board?</p> |
| 10:00 to 10:15 am | Break |
| 10:15 to 10:45 am | Whose Job Is It, Anyway??? (Continued) |
| 10:45 to 11:45 am | Privileging Challenges <ul style="list-style-type: none"> • Privileging principles • Temporary privileges and locum tenens • Is there a difference between an emergency and a disaster? • Privileges for Advanced Practice Professionals • New Privileges and Turf Battles – Have a process |
| 11:45am to Noon | Q&A |
| Noon to 1:00 pm | Lunch |

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| 1:00 to 1:45 pm | The Art of Conducting a Collegial Meeting <ul style="list-style-type: none"> • Planning and implementing an effective collegial meeting • Making sure you don't get thrown off track <ul style="list-style-type: none"> ○ when the practitioner does not show up ○ when the practitioner brings a lawyer to the meeting ○ when the practitioner starts recording the meeting on their iPhone |
| 1:45 to 2:30 pm | Managing Practitioner Health Issues: <ul style="list-style-type: none"> • How much can you ask about impairment at initial appointment and reappointment? • Who is responsible for the cost of a fitness for practice evaluation? • LOA and reinstatement: a delicate balance • What about age? |
| 2:30 to 2:45 pm | Break |
| 2:45 to 3:30 pm | How to Deal with Disruptive Behavior that Undermines a Culture of Safety <ul style="list-style-type: none"> • Classic characteristics of disruptive conduct • Behaviors that undermine a culture of safety • Best practices in dealing with disruptive behavior |
| 3:30 to 4:00 pm | Wheel of Misfortune – Putting Principles into Action Try your hand at solving these problematic situations involving Dr. Demeanor, Dr. Hopiate, Dr. Leed, Dr. Pawman and more!! |
| Program Concludes | |