

**Coffee Regional Medical Center**  
**Peer Review Training**  
**January 28, 2025**

Time	Topic
5:30 – 6:15 p.m.	<b>Introduction &amp; The Peer Review Challenge</b>
6:15 – 7:00 p.m.	<b>Effective Peer Review of Clinical Concerns</b> <ul style="list-style-type: none"> <li>• Obstacles to effective reviews</li> <li>• PPE Specialists, Clinical Specialty Review Committees, and the Multi-Specialty Peer Review Committee – they all have important roles!</li> <li>• Processes that focus on performance improvement</li> <li>• Increasing the focus on sharing educational lessons learned and fixing “system” issues</li> <li>• Obtaining meaningful input from those under review</li> <li>• Documentation – tone and content are key</li> </ul>
7:00 – 7:45 p.m.	<b>Dealing with Behavior that Undermines a Culture of Safety</b> <ul style="list-style-type: none"> <li>• Classic characteristics of disruptive practitioners</li> <li>• Yes, the literature demonstrates that disruptive behavior undermines a culture of safety!</li> <li>• Examples of behaviors that undermine a culture of safety</li> <li>• Best practices in dealing with disruptive behavior and policy provisions to support these best practices</li> </ul>
7:45 – 8:15 p.m.	<b>Managing Practitioner Health Issues</b> <ul style="list-style-type: none"> <li>• The key provisions of a Practitioner Health Policy</li> <li>• Addressing imminent danger</li> <li>• Fitness for Practice Evaluation, LOA and reinstatement: a delicate balance</li> </ul>
8:15 – 8:30 p.m.	<b>Next Steps, Q&amp;A, and Adjournment</b>