

## OVERLAKE MEDICAL CENTER MEDICAL STAFF LEADERSHIP PROGRAM AGENDA MARCH 13, 2025

### **7:00 – 8:30am**    **PEER REVIEW PRACTICES IN ACTION (*CASE STUDY – MEET DR. DEWY*):**

Dr. Dewy is new to town and comes with some history. But she is joining an established practice and shows lots of potential. When a few of her cases are identified for review, careful management of the review process could be the difference between helping a young practitioner succeed or driving her out. Concepts to be covered include:

- When and how to notify a practitioner that clinical concerns have been raised through the peer review process
- Deciding if precautionary suspension is appropriate – and acting on that decision
- Planning a collegial meeting to discuss clinical concerns
- Formulating performance improvement plans for a colleague with clinical performance issues

### **8:30 – 9:30am**    **PEER REVIEW WRAP-UP: TIPS FOR NAVIGATING THE PROGRESSIVE STEPS OF PEER REVIEW**

- Ensuring that the peer review committee is “empowered” and why that matters
- Alternatives to scoring and how it helps the overall process (and perceptions!)
- Obtaining practitioner input – how, and why it is vital
- Addressing conflicts of interest in credentialing and peer review matters

### **9:30 – 10:15am**    **LEGAL PROTECTIONS FOR MEDICAL STAFF LEADERS AND BEST PRACTICES TO MAXIMIZE THEM:**

- Health Care Quality Improvement Act
- State Peer Review Statute
- Protections in Medical Staff Bylaws and Application Forms
- Confidentiality is Key to Culture - How to Maintain and Reinforce It!
- Best Practices for Key Pieces of Medical Staff Documentation