

# Welcome!

**While we wait to start, please review ways to navigate this webinar.**

If you move your **cursor** to the **bottom** of **your screen** you will see a **menu**.



This menu allows you to **control**:

- React (“**Raise Hand**” is under this option)
- Access to the **Chat** box

Camera options are not available for participants. Participants can be unmuted by raising their hand and being recognized by the presenter.



Pennsylvania  
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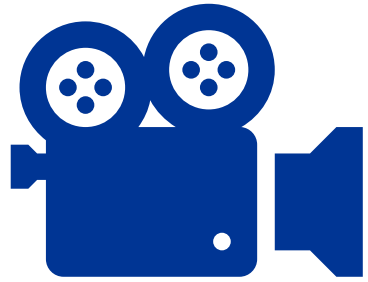


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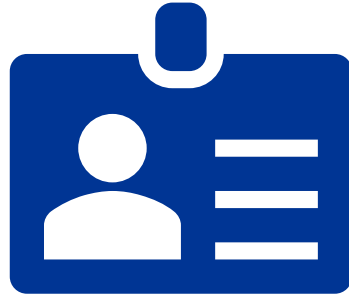
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# Housekeeping



This session is  
being recorded.



If you used a  
forwarded link,  
we need your  
**email address.**



Pose questions in  
the chat to  
**all participants.**



Please complete  
the post-session  
**evaluation.**



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# Disclosures

No members of the planning committee, speakers, presenters, authors, content reviewers, and/or anyone else in a position to control the content of this education activity have relevant financial relationships with any entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients to disclose.

*The Recovery Coach Workforce Education series collects registration, participation, questions/answers, chat comments, and poll responses for some teleECHO<sup>®</sup> programs. Your individual data will be kept confidential. These data may be used for reports, maps, communications, surveys, quality assurance, evaluation, research, and to inform new initiatives.*



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# Mutual Agreement

- Everyone on every Program Evaluation and Research Unit (PERU) webinar is **valued**. Everyone has an expectation of **mutual, positive regard** for everyone else that respects the **diversity** of everyone on the webinar.
- We operate from a **strength-based, empathetic, and supportive** framework – with the people we serve, and with each other on PERU webinars.
- We encourage the use of **affirming language** that is not discriminatory or stigmatizing.
- We treat others as **they** would like to be treated and, therefore, avoid argumentative, disruptive, and/or aggressive language.



# Mutual Agreement (continued)

- We strive to **listen** to each person, avoid interrupting others, and seek to **understand** each other through the Learning Network as we work toward the highest quality services for Centers of Excellence (COE) clients.
- Information presented in Learning Network sessions has been vetted. We recognize that people have different opinions, and those **diverse perspectives** are welcomed and valued. Questions and comments should be framed as **constructive feedback**.
- The Learning Network format is **not conducive to debate**. If something happens that concerns you, **please send a chat during the session** to the panelists and we will attempt to make room to address it either during the session or by scheduling time outside of the session to process and understand it. **Alternatively, you can reach out offline to your PERU point of contact.**



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A proud partner of the  
**AmericanJobCenter**<sup>®</sup>  
network

- This session is presented in partnership with the University of Pittsburgh's Program Evaluation and Research Unit, the Pennsylvania Department of Human Services, and PA CareerLink<sup>®</sup> and is funded by the Pennsylvania Department of Labor & Industry.
- This program is funded 100% with federal funds from a US Department of Labor grant totaling \$121,325 and 0% (\$0.00) non-federal funds.
- Auxiliary aids and services are available upon request to individuals with disabilities. Equal Opportunity Employer/Program.





A proud partner of the american<sup>star</sup>jobcenter<sup>®</sup>network

The goal of the Recovery Coach Workforce Education Series is to empower direct care workers with the tools to help their clients in recovery with initial employment activities in-house, know where and what to refer job seekers to, and ultimately ensure that those in recovery can benefit from all the positive outcomes in health and well-being afforded by employment-based interventions.



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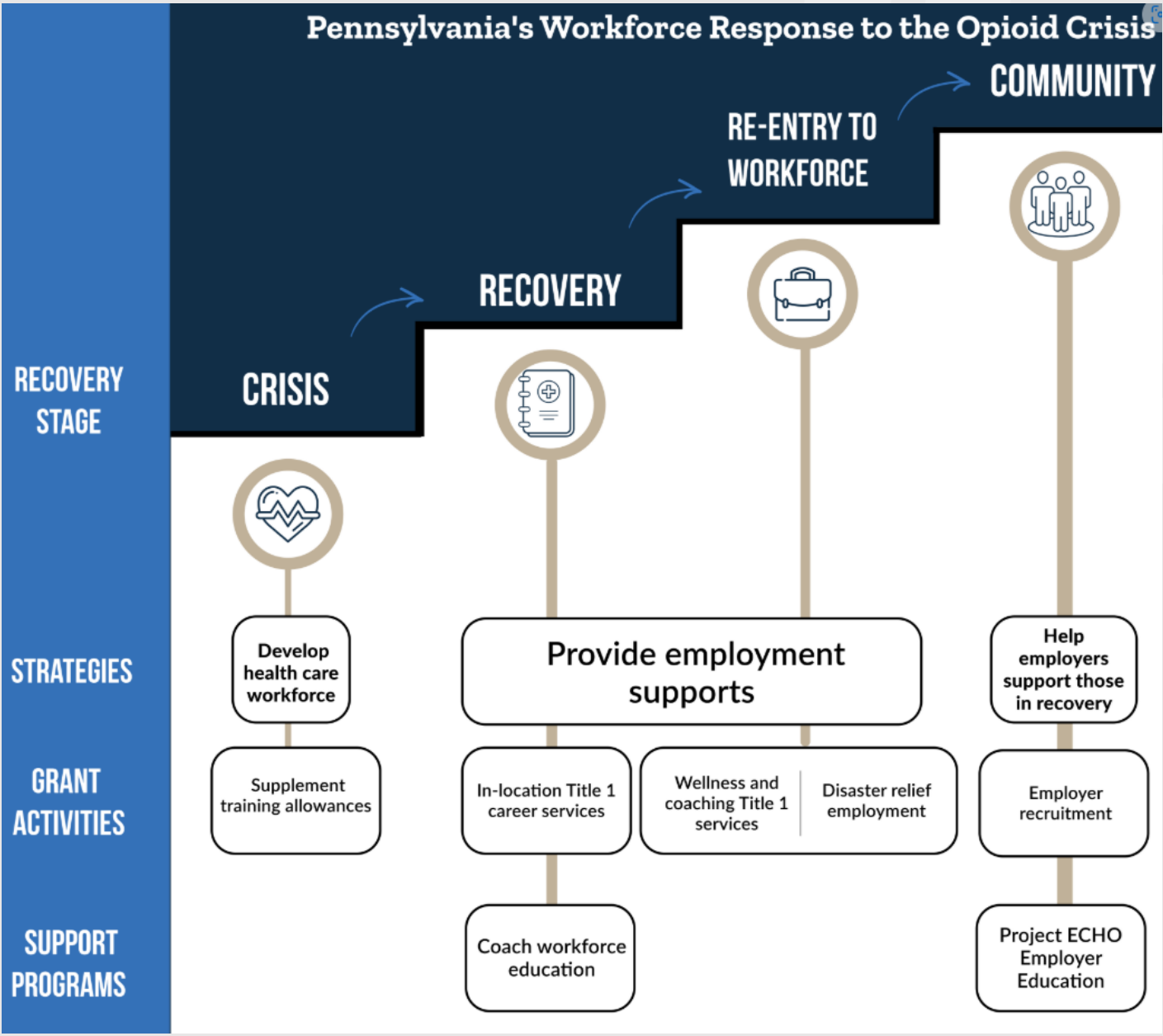
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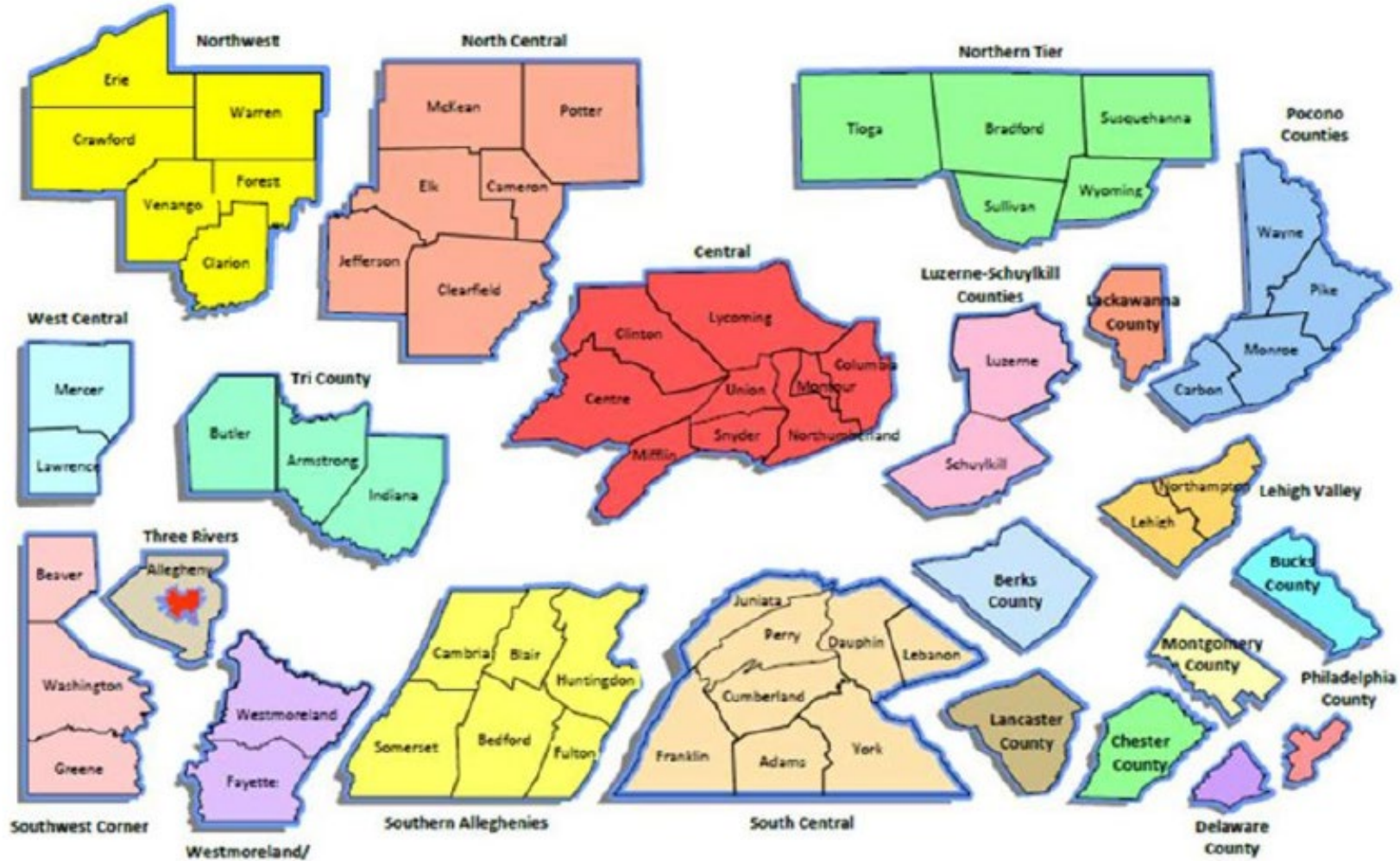
**The Office of the Attorney General in Pennsylvania has declared the Opioid Crisis the number one public health and public safety crisis the Commonwealth faces today.**







# Workforce Development Areas



# INTRODUCTION TO PA CAREERLINK<sup>®</sup> SERVICES



# WHAT IS THE PA CAREERLINK®?

- A proud partner of the American Job Network
- Career One Stop System in PA
- 65 CareerLink® sites across the state of PA
- 22 Local Workforce Development Areas
- WIOA Requirements and Partners



# WHO ARE OUR PARTNERS AND WHAT ARE OUR CORE PROGRAMS?



## TITLE I

WIOA Title I assists adults by providing individualized career and access to demand driven training services.

The WIOA Title I Dislocated Worker program helps workers, before or after a layoff, get back to work as quickly as possible.

The WIOA Title I Youth program it serves eligible youth and young adults, ages 14—24, who face barriers to education, training, and employment.

## TITLE II

WIOA Title II assists adults in becoming literate, and helps individuals learn the English language. It supports adults in preparing for a high school equivalency exam, and in the transition to post-secondary education and training.

## TITLE III

WIOA Title III employment services provide access to a variety of services including job search, job referrals, labor market information and placement assistance; and re-employment services are available for unemployment insurance claimants. It offers employer services such as assistance with job orders, job matching, job fairs, and recruitment needs.

## TITLE IV

WIOA Title IV Rehabilitation Act Services, in Pennsylvania, known as the Office of Vocational Rehabilitation or OVR, helps persons with disabilities prepare for, obtain, and/or maintain employment. It provides opportunities for engagement with employers to increase job opportunities for individuals with disabilities.





## IN PERSON VISITS

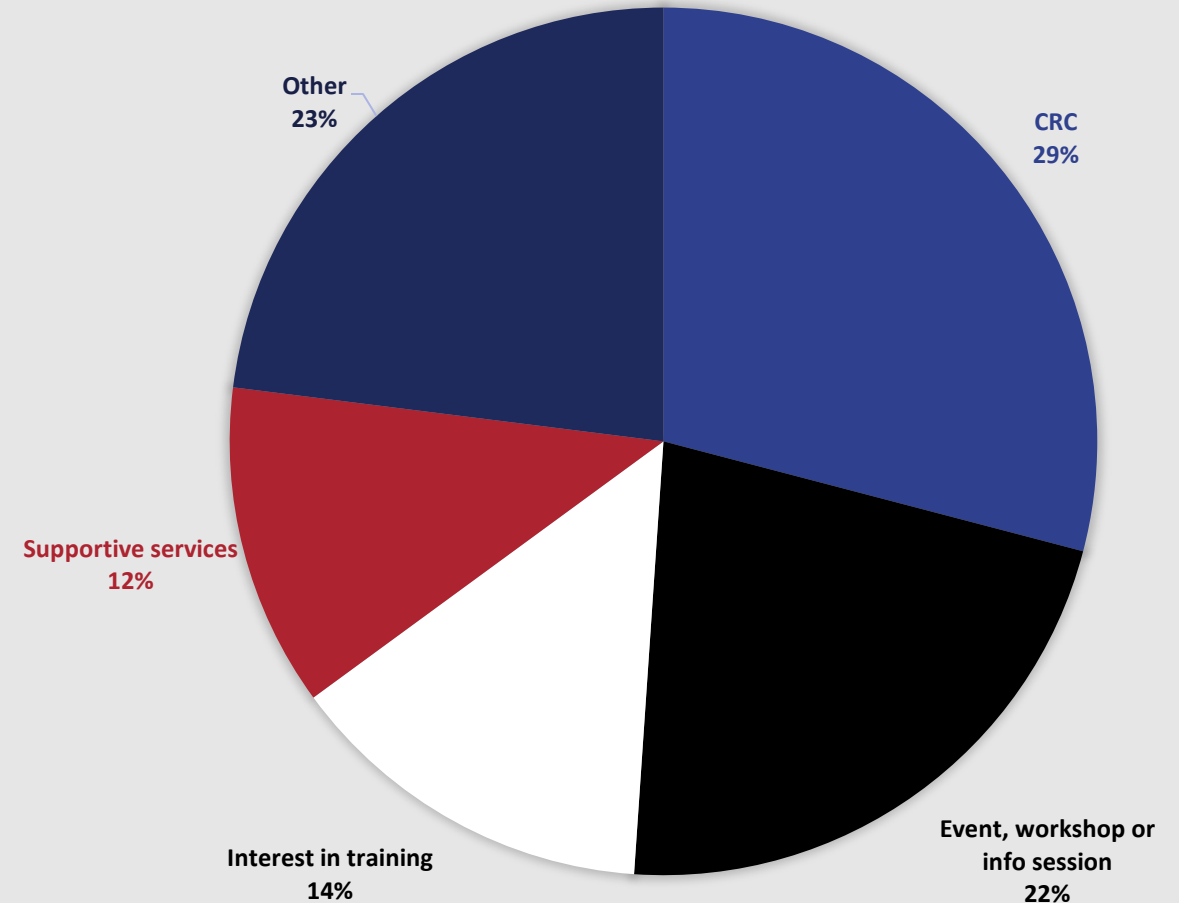
Over 50% of customers come to a PA CareerLink® to

- Use a computer or fax machine for a job-related purpose, or
- Attend a scheduled event, workshop, or information session

Almost a quarter of guests selected “other” as the reason for their visit

- May be attributed to those seeking unemployment compensation services

REASON FOR VISIT



# WELCOME TO PA CAREERLINK®

Job Keyword



Job Location



**SEARCH JOBS**

13,881

New Jobs Posted

114,707

Total Jobs Available

1,080

Registered Apprenticeships

173,451

Career Trainings

134,682

Registered Employers

**CLICK HERE TO ACCESS SKILLUP™ PA, PA CAREERLINK®'S ONLINE LEARNING TOOL**





# LET'S GET YOU THE RIGHT PLACE



## I am an Individual

Looking for a personalized approach to career and training services



## I am an Employer

Looking for resources and support for my business or organization



## I am a Training Provider

Looking to provide training for job seekers





# WWW.PACAREERLINK.PA.GOV

## HOW TO FIND YOUR LOCAL OFFICE

← ↻ <https://www.pacareerlink.pa.gov/jponline/Persona/PersonaPage/ReenteringWorkforce> A ☆ ⚙️ ☆ ⋮

PA An Official Pennsylvania Government Website Translate

Pennsylvania **CareerLink**™

INDIVIDUALS | EMPLOYERS | TRAINING PROVIDERS | HELP | ESPAÑOL

SIGN IN **REGISTER**  
AS A NEW USER

### Find Your Local Office

I live in:  ▼

Part of the Tri-County Workforce Development Area

**PA CAREERLINK® BUTLER COUNTY**

112 Hollywood DR Ste 203  
Butler, PA, 16001-5699  
724-431-4000/TTY: 724-431-4030

Location Details

**PA CAREERLINK® INDIANA COUNTY**

300 Indian Springs RD  
Indiana, PA, 15701-3656  
724-471-7220/TTY: 724-471-7221



Location Details

**PA CAREERLINK® ARMSTRONG COUNTY**

11931 State Route 85 Ste E  
Kittanning, PA, 16201-3741  
724-548-5693/TTY: 724-543-4510

Location Details

Tri County WDA



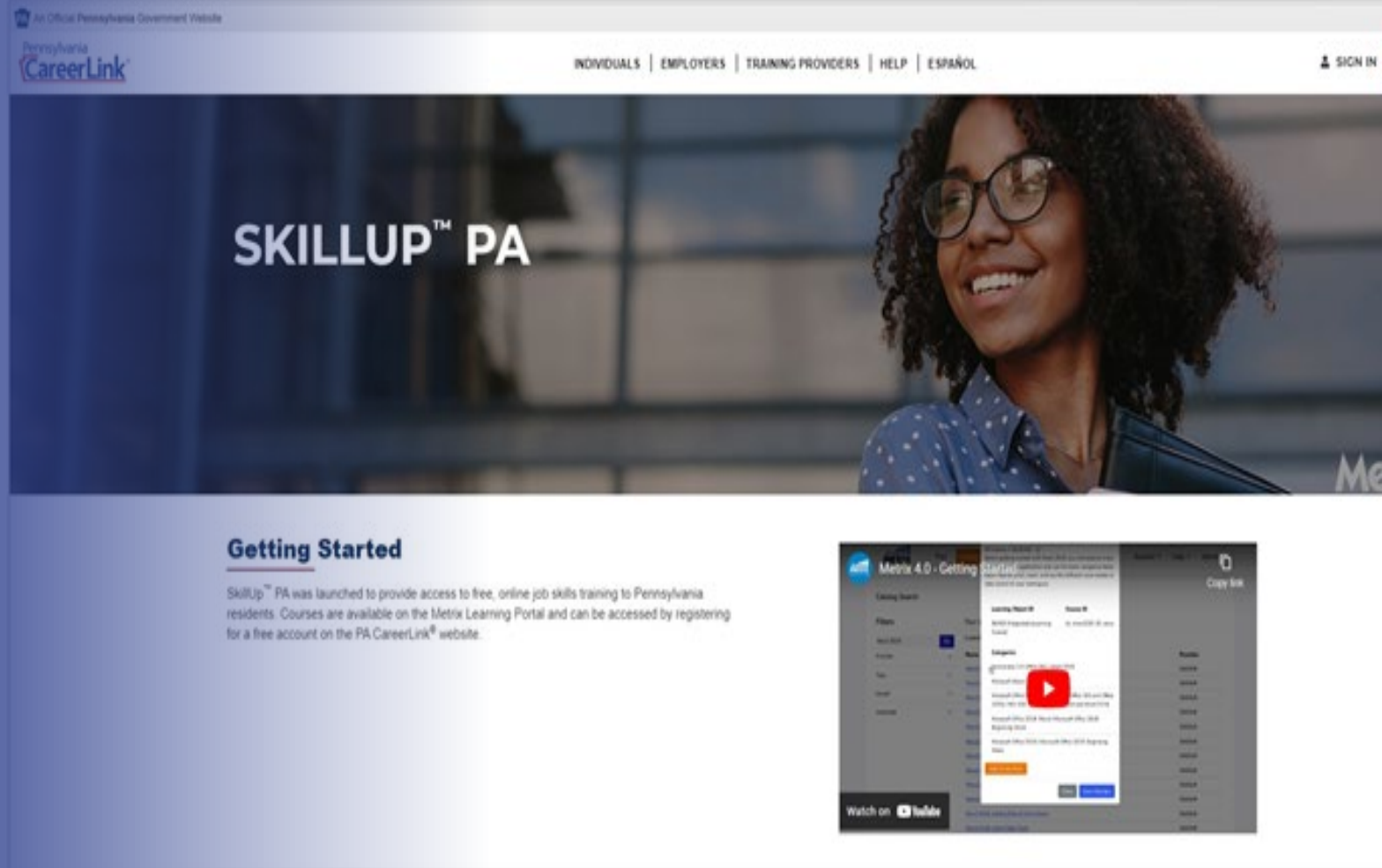
- Registration/Log In Information
- Employment Related Workshops
- Resume Writing/Practice Interviewing
- Job Search Assistance
- Supportive Services and Referrals to Community Resources
- Hiring Events
- Accessibility and Special Accommodations for People with Disabilities and Veteran Services
- SkillUp PA

\* Unemployment Insurance Information

# PA CAREERLINK® SERVICES ONLINE

SkillUp PA™

[www.pacareerlink.pa.gov](http://www.pacareerlink.pa.gov)



The screenshot shows the PA CareerLink website interface. At the top, it says "An Official Pennsylvania Government Website" and "Pennsylvania CareerLink". Navigation links include "INDIVIDUALS", "EMPLOYERS", "TRAINING PROVIDERS", "HELP", and "ESPAÑOL". A "SIGN IN" button is in the top right. The main banner features a smiling woman with glasses and the text "SKILLUP™ PA". Below this, the "Getting Started" section explains that SkillUp™ PA was launched to provide free, online job skills training to Pennsylvania residents, accessible via the Metrix Learning Portal. A video player for "Metrix 4.0 - Getting Started" is shown, with a "Watch on YouTube" button at the bottom.

# JOB SEEKER SERVICES

- Career Counseling
- Assessment and Skills Testing
- Labor Market Information
- Training
- Internet and computer use, fax machine/printer



# ADDITIONAL PA CAREERLINK® BENEFICIAL PROGRAMS\*

*\*Eligibility and Policy  
Requirements can vary per LWDA*



On the Job Training (OJT)



Apprenticeships



Work Opportunity Tax Credits (WOTC)



Federal Bonding





# WORK OPPORTUNITY TAX CREDIT (WOTC)

- Savings for employers
- No limit on number of new hires
- Any size employer can Benefit
- Qualified “tax exempt” (501C) organizations eligible to claim WOTC for Veteran new hires



# FEDERAL BONDING PROGRAM

- No paperwork to complete; phone call or an online request form
- No cost to the job seeker or employer
- Bond is issued immediately
- No deductible
- Bond is good for 6 months @ \$5,000





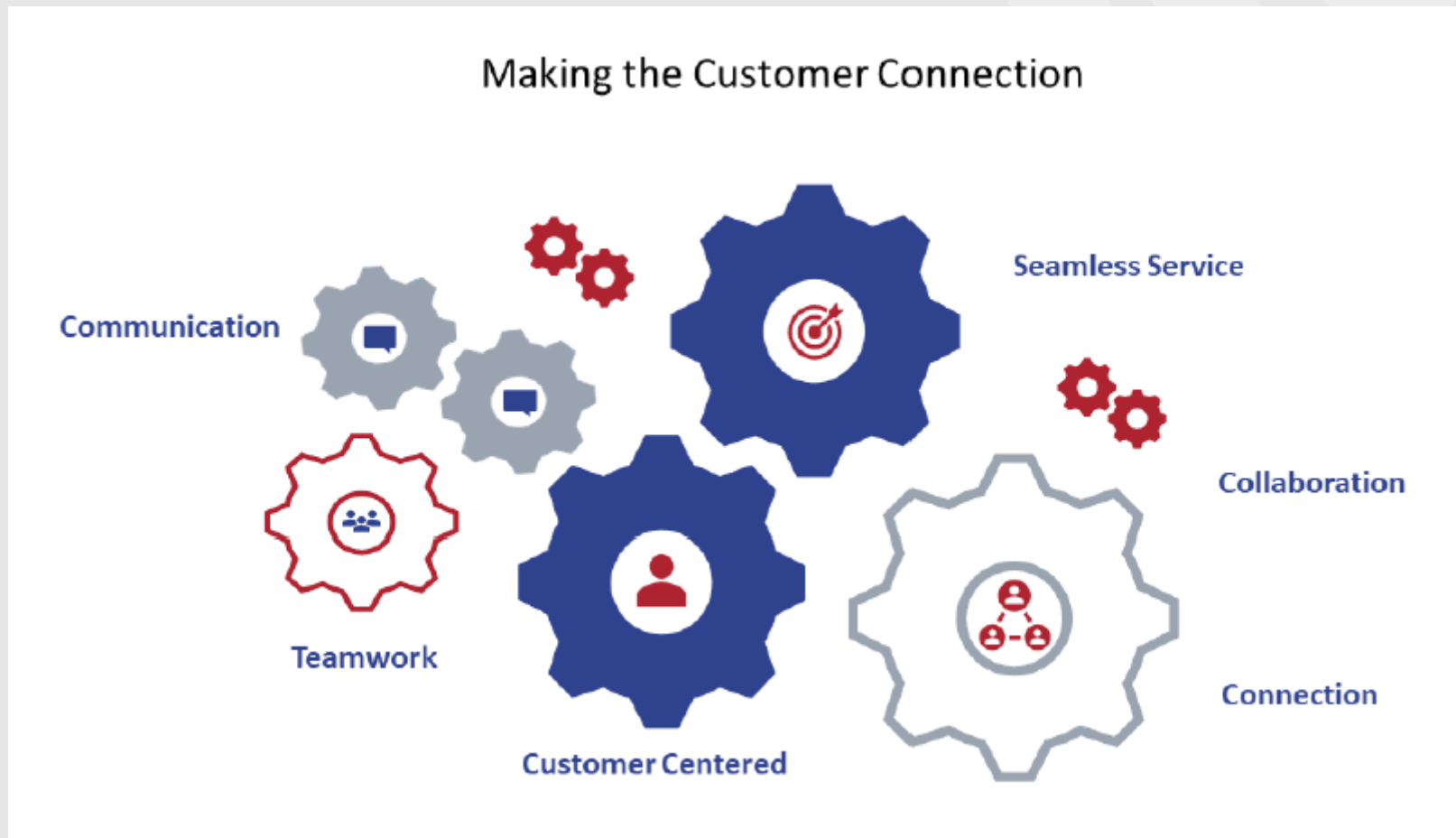
## INCUMBENT WORKER TRAINING

**Purpose:** To assist an employer in retaining a skilled workforce or avert the need to lay off employees and increase competitiveness.

- [www.tricountywib.org](http://www.tricountywib.org)

## EXPLORE YOUR LOCAL PA CAREERLINK® OFFICE.

HOW DOES YOUR ROLE OR YOUR OFFICE ALIGN WITH THESE VISION STATEMENTS ABOUT PROVIDING SEAMLESS SERVICE TO OUR SHARED CUSTOMERS?







**THANK YOU FOR ATTENDING**

**ANY QUESTIONS?**

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[WWW.PACAREERLINK.PA.GOV](http://WWW.PACAREERLINK.PA.GOV)