



## 2025 PA PQC Annual Meeting

Wednesday, May 21  
8:00 am to 4:30 pm ET

Blair County Convention Center  
1 Convention Center Dr  
Altoona, PA 16602

### Learning Objectives:

- Discuss successes and future directions of the PA PQC based on initiative-specific structure and process measures.
- Discuss the importance of embedding a focus around fairness in healthcare in severe maternal morbidity case reviews and quality improvement efforts.
- Identify strategies to integrate considerations of social drivers of health and health disparities into the severe maternal morbidity chart review process.
- Identify sources of stigma in the health care system for patients with substance use disorders.
- Describe the biopsychosocial model of addiction.
- Discuss the importance of taking a non-stigmatizing substance use history.
- Describe the principles of harm reduction as they relate to patient care.
- Describe what a POSC is, its purpose, and its role in supporting families affected by substance use or other risk factors, clarifying that it's a collaborative plan, not a punitive measure.
- Discuss the importance of a collaborative relationship between women and their providers.
- Identify ways to encourage women to actively participate in the POSC process, advocate for their needs, and empower them to make informed decisions about their care and their child's well-being.
- Discuss quality improvement planning for the new implementation year with regional peers.
- Discuss 2024-25 initiative successes and barriers among PA PQC Healthcare Teams.
- Discuss examples of Healthcare Teams across PA embedding patient voice into quality improvement work.

### Agenda:

8:00 am to 8:30 am – **Registration and Breakfast**

*Attendees should register during this time, familiarize themselves with the objectives and itinerary for the day, and hang professional posters in preparation for the poster session later in the day, as applicable.*

8:30 am to 8:45 am – **PA PQC Welcome** – Sara Nelis, RN, C-ONQS, CCE, Program Manager, PA PQC, Jewish Healthcare Foundation

8:45 am to 9:15 am – **PA PQC Updates & Data** – James A. Cook, MD, PA PQC Advisory Group Co-Chair & Karena Moran, PhD, QI Coach and NEPaPQC Manager

9:15 am to 10:15 am – **The Plan of Safe Care: Highlighting the Importance of Effective Communication and Patient Education Throughout the Process** – Maria Kolcharno, MSW, LSW, Director of Addiction Services, and Marcella Bicksler, MBA, Lead Case Manager, The Wright Center

10:15 am to 10:30 am – **Break**

10:30 am to 11:15 am – **Regional Breakouts**

- **Northwest & Southwest PA** – facilitated by Lisa Boyd, Program Specialist, and Jennifer Condel, SCT(ASCP)MT, Manager, Lean Healthcare Strategy and Implementation, Jewish Healthcare Foundation
- **Northeast PA** – facilitated by James A. Cook, MD, PA PQC Advisory Group Co-Chair, & Karena Moran, PhD, Improvement Optimization Advisor, NEPaPQC
- **Southeast PA** – facilitated by Maureen Saxon-Gioia, MHA, BSN, RN, Nurse Project Manager, Jewish Healthcare Foundation, & Hadar Re'em, Program Associate, Jewish Healthcare Foundation
- **Lehigh/Capital PA** – facilitated by Kristen Brenneman, MSN, RN, Quality Improvement Facilitator, Jewish Healthcare Foundation, & Sara Nelis, RN, C-ONQS, CCE, Program Manager, PA PQC, Jewish Healthcare Foundation

11:15am to 11:20 am – **Return to Main Room**

11:20 am to 12:20 pm – **Replacing Stigmatizing Language in OUD Care** – Rachael Truchil, MD, MPH, Associate Professor of Clinical Medicine, Penn Medicine

12:20 am to 1:40 pm – **Peer-to-Peer Networking Lunch & Designations Awards**

*Professional posters will be available to view during this time. Attendees are encouraged to network with peers, continue discussions with presenters, and/or meet with their QI coaches*

1:40 pm to 2:40 pm – **Poster Presentations**

2:40 pm to 3:40 pm – **Furthering Health Equity Goals with SMM Case Review** – Christina Davidson, MD, System Chief Health Equity Officer and Chief Quality Officer, Obstetrics & Gynecology, Texas Children's Hospital

3:40pm to 4:20 pm – **Patient Voice Panel:** – Facilitated by by Kristen Brenneman, MSN, RNC-NIC, Quality Improvement Coach, Jewish Healthcare Foundation

- Shannon Gill, RN, SUD/OUN Pregnancy Postpartum Care Coordinator/Healthy Beginnings Plus Center of Excellence, Penn Highlands Dubois
- Danielle Eden, MSN, RN, RNC-NIC, Nurse Manager NICU/Pediatrics, AHN St. Vincent
- Kelly Zapata, BSN, RN, CBC, CSSGB, Senior Improvement Advisor, Dept of Women's Health, Penn Medicine Hospital of the University of Pennsylvania
- Ashley Savage, MHA, RNC-NIC, IBCLC, CSSGB Clinical Nurse IV, Intensive Care Nursery QI Data Coordinator, Lactation Consultant, Penn Medicine Hospital of the University of Pennsylvania
- Nicole Ellis, BS, BHT, CRS, CPS, HUP Main ICN, Project Manager, Certified Recovery Specialist, PSOM Clinical Research Coordinator II, Penn Medicine Hospital of the University of Pennsylvania

4:20 pm to 4:30 pm – **Wrap-Up & Next Steps** – Sara Nelis, RN, C-ONQS, CCE, Program Manager, PA PQC, Jewish Healthcare Foundation