

**Hendrick Health**  
**Professionalism Training Agenda**  
**Dates: June 26, June 27, July 23, and July 24, 2025**

Time	Topic
Hour 1	<p><b><i>Link Between Behavior and Patient Safety – Does Any Doubt Remain?</i></b></p> <ul style="list-style-type: none"> <li>• Not according to the courts, accreditors and your colleagues</li> </ul> <p><b><i>How is Unprofessional Behavior Defined?</i></b></p> <ul style="list-style-type: none"> <li>• More than just throwing instruments</li> <li>• Sexual, racial and other “identity-based” harassment</li> </ul> <p><b><i>Understanding the power dynamics between physicians and non-physician staff</i></b></p>
Hour 2	<p><b><i>How can inappropriate communication undermine patient care?</i></b></p> <p><b><i>Understanding Professional Boundaries</i></b></p> <p><b><i>What constitutes sexual harassment?</i></b></p> <p><b><i>Supporting a safe/collaborative work environment vs. a hostile work environment</i></b></p>
Conclusion	<b><i>Question and Answer</i></b>