



## Effective Communication in Dementia Care

**Date:** 11/19/25

**Time:** 6 p-7p

**Location:** MS TEAMS

**Speaker:** Doreen Putnam CDP®, CADDCT®,  
CMDCP®, CIPG

**Registration required at:**

<https://cce.upmc.com/effective-communication-dementia-care>

### Objectives:

1. Understand how communication preserves dignity and identity in patients with dementia.
2. Apply nursing-specific communication strategies to enhance care quality.
3. Identify and overcome communication barriers in clinical settings.

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

### Nursing (CNE)

The maximum number of hours awarded for this Continuing Nursing Education activity is 1.0 contact hours.

### Other Healthcare Professionals:

Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

### Conflict of Interest Disclosure

No members of the planning committee, speakers, presenters, authors, content reviewers and/or anyone else in a position to control the content of this education activity have relevant financial relationships with any entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients to disclose.

Please contact Melissa Jones, Geriatric Programmatic Nurse Specialist, UPMC Mercy with any questions at [jonesms2@upmc.edu](mailto:jonesms2@upmc.edu).