

ADVENT HEALTH PALM COAST
MEDICAL STAFF LEADERSHIP EDUCATION
January 23, 2026

Time	Topic
8:00 to 8:30 am	Challenges of Leadership – Patient Safety Starts with You!
8:30 to 9:30 am	Credentialing for Excellence • In our world “Just Ok” is Not OK!! • Align recruitment and credentialing • Threshold eligibility criteria – Avoiding “denials” • Don’t process applications with misstatements and omissions • What to do with red flags in applications • Make reappointment more meaningful
9:30 to 10:15 am	Peer References: The Consequences of Providing Too Much, Too Little, and Just the Right Amount of Information • Your troubles are over now that Dr. Aaron Gant is gone, or so you thought. Now, you have to deal with a request for a peer reference. • What do you say? • How do you protect yourself and your hospital but provide the next hospital with enough information so it can protect its patients?
10:15 to 10:30 am	Break
10:30 to 11:30 am	Privileging Challenges • Privileging principles • Temporary privileges and locum tenens • Privileges for Advanced Practice Professionals • New Privileges and Turf Battles – Have a process
11:30 to Noon	Documentation Matters • Review and revise minutes • Explore the consequences of poorly drafted minutes • The “dos and don’ts for meeting minutes”
Noon to 12:45 pm	Lunch
12:45 to 1:30 pm	Let’s Take the Peer Review Challenge! • Top reasons why peer review fails • OPPE, FPPE, YIPPEE! • Keeping the physician in the loop • Effective action plans

1:30 to 2:00 pm	The Progressive Steps Continuum • Using the least restrictive intervention that protects patients • Informational letters, educational letters, and collegial intervention • Dr. Cole Lind Case Study – developing and implementing performance improvement plans
2:00 to 2:45 pm	Break
2:45 to 3:15 pm	How to Deal with Disruptive Behavior that Undermines a Culture of Safety • Classic characteristics of disruptive conduct • Behaviors that undermine a culture of safety • Best practices in dealing with disruptive behavior
3:15 to 3:30 pm	Wheel of Misfortune – Putting Principles into Action Try your hand at solving problematic situations involving: • Dr. Nofocus • Dr. Hopiate • Dr. Leed • Dr. Pawman and more!!
Program Concludes	