

Agenda – Date

7:30 – 8:00 Registration and Continental Breakfast

8:00 – 8:30 Welcoming and Introduction: *Tami Minnier*

- UPMC System Updates: *Brian Bachowski*
- Wolff Center Support

8:30 – 9:30 PPEC: *Dr Paul Phrampus, Medical Director – Patient Safety*

9:30 – 9:45 Break

9:45 – 10:45 Aligning Patient Safety and Beyond:

- **Patient Safety:** *Mark Arbore; Elizabeth Bettinelli*
 - Summary of patient event reporting volume; RCAs w/ system impact, standardizing serious events; Daily Huddles

10:45 – 11:45 Having Crucial and Difficult Discussions: *Chaton Turner, Esq*

11:45 – 12:30 Lunch

12:30 – 1:30 Patient Safety Officer Presentations: Effective Patient Safety Communication Strategies:

- Morning Huddles
- Daily Debriefs
- Peer Review Meetings

1:30 – 2:30 Event Reporting 101: *Brian Bachowski, Mark Arbore*

- Reporting Implications, Serious Event Follow-Up; RiskMaster Tool; RCA timeframe tool

2:30 – 2:45 Break

2:45 – 3:15 TRIAD Education: Q&A Session

- Answering participant submitted questions

3:15 – 3:45 Patient Safety Updates: *Mark Arbore*

- Just Culture
- AMA policy update

3:45 – 4:00 Wrap Up: *Tami Minnier/Brian Bachowski*

- Wrap up and takeaways

4:00 Adjourn