

**March 7, 2023
7:15 AM to 12 Noon**

**UPMC | MAGEE-WOMENS
HOSPITAL**

**18th Annual Dr. Dennis English
Virtual Patient Safety Symposium**

**Changing Environment In Society, And Its
IMPACT On The Healthcare Workplace**



Target Audience

Staff, Nurses, Physicians, Administrators, Pharmacists, Ancillary Staff

Magee's Quality/Patient Safety Symposium is one of the regions focused seminars for advancing patient safety. Our speakers are recognized both regionally and nationally for driving high reliability, teamwork, and collaborative care where team members work together and include the patients and their families into the care activities.

UPMC Magee -Womens Hospital 18th Annual Quality/Patient Safety Symposium

7:00 AM Sign-in to Teams

7:15 AM Welcome

Gabriella Gosman, MD

Professor & Vice Chair for Education Department OB/GYN/RS, UPSOM

Vice President Medical Affairs UPMC Magee-Womens Hospital

Pittsburgh, PA

7:20 AM “Fostering Constructive Conflict on Our Teams: The Importance of Psychological Safety and Crucial Conversation”

Dr. Franklyn Cladis MD MBA FAAP

Professor of Anesthesiology and Perioperative Medicine

Program Director, Pediatric Anesthesiology Fellowship

Assistant Chief, Division Pediatric Anesthesiology

The Children's Hospital of Pittsburgh

8:20 AM “Addressing Stigma in Healthcare: The Impact of Substance Abuse,

Related Stigma on Patient Care”

Dr. Sean Fogler MD, EMBA

Co-Founder, of Elebyst

Dr. Margaret Means MD

Resident Physician Neurology

9:20 AM Break

9:35 AM “Practical Approach to Managing Fear and Threats in the Healthcare Workplace”

Dr. Priyanka Amin, MD

Assistant Professor of Psychiatry, UPSOM

Medical Director, Patient Safety

UPMC Western Psychiatric Hospital, Pittsburgh, PA

10:35 AM Panel: Families in Healthcare: Inspiring Each Other and Staying Resilient

Kelly Poole MSN, RN, Clinical Director NICU

UPMC Magee-Womens Hospital

Pittsburgh, PA

Kristen Poole RN PICU

The Children's Hospital of Pittsburgh

Pittsburgh, PA

Alison Imhoff, Pharm D

Clinical Pharmacist

UPMC Magee-Womens Hospital

Pittsburgh, PA

Christina Imhoff RN

Professional Staff Nurse Adult ICU

UPMC Magee-Womens Hospital

Pittsburgh, PA

Katie Enciso

Executive Assistant Patient Care Services

UPMC Magee-Womens Hospital

Pittsburgh, PA

Gillian Guzzo

Care attendant and Perfusion Student

Carlow College

Pittsburgh, PA

11:35 Questions moderated by Dr. Gabriella Gosman

12Noon Adjournment

Program

Objectives:

The attendees will learn mechanisms for coping with the reality of healthcare changing and forward thinking in care delivery.

- ◆ The learner will be able to describe behaviors that create a psychologically safe environment.
- ◆ The learner will be able to understand the impact of stigmatizing behavior on coworkers and patients.
- ◆ The learner will be able to describe 2 approaches to managing threats of violence in the healthcare setting.
- ◆ The learner will be able to reflect on personally meaningful aspects of their career in healthcare.

Faculty Disclosures:

No members of the planning committee, speakers, presenters, authors, content reviewers, and/or anyone else in a position to control the content of this education activity have relevant financial relationships with any entity producing, marketing, re-selling, or distributing health care goods or services, used on, or consumed by, patients to disclose.

CME Accreditation and Designation Statement

In support of improving patient care, the University of Pittsburgh is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Physician (CME)

The University of Pittsburgh designates this live activity for a maximum of 4.5 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nursing (CNE)

The maximum number of hours awarded for this Continuing Nursing Education activity is 4.5 contact hours.

Pharmacy (CPE)

This knowledge-based activity provides 4.5 contact hours of continuing pharmacy education credit.

Other Healthcare Professionals: Other health care professionals will receive a certificate of attendance confirming the number of contact hours commensurate with the extent of participation in this activity.

Disclaimer Statement

The information presented at this CME program represents the views and opinions of the individual presenters, and does not constitute the opinion or endorsement of, or promotion by, the UPMC Center for Continuing Education in the Health Sciences, UPMC / University of Pittsburgh Medical Center or Affiliates and University of Pittsburgh School of Medicine. Reasonable efforts have been taken intending for educational subject matter to be presented in a balanced, unbiased fashion and in compliance with regulatory requirements. However, each program attendee must always use his/her own personal and professional judgment when considering further application of this information, particularly as it may relate to patient diagnostic or treatment decisions including, without limitation, FDA-approved uses and any off-label uses.