

**UPMC Washington Scientific Day 2026**  
***Transforming Care: Advancing Quality and Safety in Healthcare***

**Friday, May 1, 2026**  
**9:00am - 3:15pm**

Loft Conference Center Southpointe  
1000 Noble Energy Drive | Suite 100 | Canonsburg, PA 15317  
**\*\*Located next to AC Hotel Pittsburgh/Southpointe\*\***

**AGENDA**

- 9:00am Registration, Continental Breakfast, Exhibits, Posters
- 9:30am Welcome and Introduction, Lisa Goss, MD
- 9:35am *Quality Improvement and Safety: A Framework for Healthcare Professionals*  
**Lisa Goss, MD**, Associate CMO and CMIO, UPMC Washington and Greene
- 9:45am *Workplace Violence and Its Impact on Quality of Care and Patient Safety*  
**Christine K. Miller, Esq.**, Division Chief Legal Officer & Vice President Compliance, Quality & Risk Management, UPMC Health System
- 10:45am Break, Exhibits, Posters
- 11:00am *Near Miss and Close Calls: Learning Without Blame*  
**Paul E. Phrampus, MD, MBA, CPE, CPPS**, Director, Winter Institute for Simulation, Education and Research (WISER), Professor, Departments of Emergency Medicine & Anesthesiology, University of Pittsburgh & UPMC, Medical Director, Patient Safety, UPMC Health System
- 12:00pm Lunch, Exhibits, Posters
- 1:00pm *Aligning Incentives with Quality*  
**Nathan Evans, MD, FACP**, Vice President, Chief Quality Officer UPMC Hospitals, UPMC Health Services Division
- 2:00pm Break, Exhibits, Posters
- 2:15pm *Readmissions: Myth Busters and Impacts*  
**Amanda Lenhard, MD**, Vice President of Care Coordination & Hospital Medicine, HSD, Chief, Department of Medicine – Shadyside, Associate Professor of Medicine, University of Pittsburgh
- 3:15pm Concluding Remarks & Adjournment

**Learning Objectives:**

- Learn strategies to reduce hospital readmissions
- Understand how quality incentives drive improved quality of care
- Learn how workplace violence impacts quality and safe delivery of patient care
- Understand how near miss events drive learning and reduce errors

**Target Audience:**

Physician, Physician Assistant, Nurse Practitioner, Nurse, Pharmacist, Pharmacy Technician, Case Managers

This activity is approved for the following credit: *AMA PRA Category 1 Credit™* (Physician - CME), ANCC (Nursing - CNE), and ACPE (Pharmacy). Attendees should only claim credit commensurate with the extent of participation in this activity.